True-up process

The Ohio Bureau of Workers’ Compensation (BWC) provides workers’ compensation coverage based on ***estimated*** payroll. Therefore, at the end of the policy year, BWC asks employers to report their actual payroll for the prior policy year and pay any shortage (or receive a refund for any overage) in premium. This process is called a true-up. If the true-up is not completed timely, the following may occur:

* Employer will not be eligible for prior year rebates and incentives
* Employer will be removed from current year programs
* Employer will become ineligible for programs the following year and will continue to remain ineligible for all future years until all past true-ups are completed.

**How to report payroll and complete the true-up**  
Although employers may contact BWC at (800) OHIO-BWC (800.644.6292) and complete their true-up report over the phone, BWC anticipates high call volumes and long wait times. They strongly encourage employers to complete their true-up report online through their BWC e-account at www.bwc.ohio.gov. If you do not have an e-account, simply select the Create E-Account Link to begin. You will need your BWC policy number and/or Federal Tax Identification Number.

**Deadlines**  
**Private employers -** True-up report must be completed and payment received no later than **August 31, 2025**.

**Please note:** There is no longer a grace period. True-up and payment (if owed) must be POSTED by the deadline date.

If you have any questions, contact our Sedgwick program manager, Dave Deyo, at [david.deyo@sedgwick.com](mailto:david.deyo@sedgwick.com)