



Department  
of Health

# Ohio Department of Health Youth Homelessness Program Community of Practice

October 19th, 2023

# Logistics



**All participants  
can unmute**



**You can share  
your camera**



**Questions can be  
asked  
throughout the  
training**



**The powerPoint  
will be sent out  
after each  
training**



**Breakout rooms**



**Polls/  
quizzes**



**Handouts/  
Materials**



**Audio/video  
issues**

# Agenda

- Welcome
- Introduction Activity
- App and Reporting Check In
- SMARTIE Goals and CQI
- Small Group Discussions
- Next Session
- Closing

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# Community of Practice Norms

1. Treat each other with dignity and respect.
2. Differentiate between opinion—which everyone has—and informed knowledge, which comes from sustained experience, study, and practice.
3. Recognize how your social positionality (e.g., race, class, gender, sexuality, ability) informs your perspectives and reactions.
4. Trust each other. Have confidence that the issues discussed will be kept in confidence.
5. Listen first to understand, and don't be dismissive of the input received when we listen.
6. Be vulnerable and risk being wrong sometimes. Thoughtful discussion is expected.

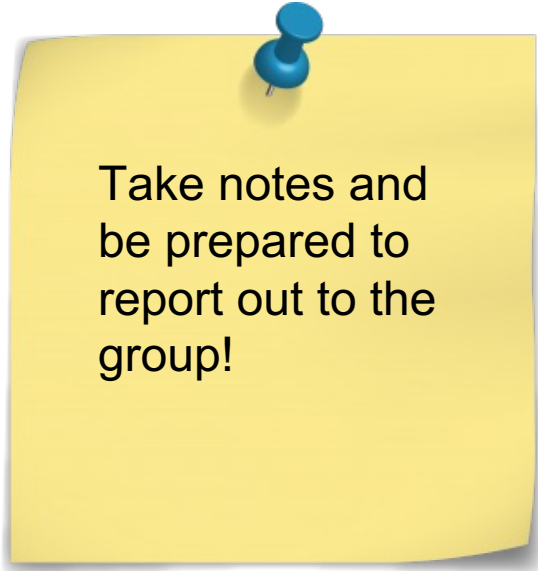
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# Introductions

In Breakout Rooms, please share and discuss:

- Your name & pronouns
- Your organization & role
- What are you looking forward to about the new grant period?



Take notes and  
be prepared to  
report out to the  
group!



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Image source

# App and Reporting Check In

- [www.cohhio.org/youth-data](http://www.cohhio.org/youth-data)

The screenshot displays the 'Youth Data Dashboard' interface. On the left is a dark sidebar menu with a 'Welcome' button at the top and a list of navigation options: Overview, Disabilities, Employment, Education, Services, Health, Domestic Violence, Income & Benefits, Trafficking, Living Situation, Parenting, Exit, Upload Data, and Help. The main content area is titled 'Welcome to the Youth Homelessness Data Dashboard' and includes logos for Ohio Department of Health, COHHIO, and Ketchbrook Analytics. It contains introductory text about the app's purpose and contact information for Amanda Wilson. On the right side, there is a dark overlay panel with filters: 'Project' (42 items selected), 'De-duplicate Youth Across Projects by SSN?' (checkbox), 'Active During Period' (date range 2002-11-02 to 2023-10-19), 'Gender' (6 items selected), 'Ethnicity' (7 items selected), and 'Age' (a range slider from 0 to 57). At the bottom of the overlay, there is a checked checkbox for 'Include Youth with Missing Ages?' and an 'Apply' button.

# App and Reporting Check-In

## Reporting Requirement

- Unhashed HUD/HMIS CSV export
  - Submissions need to be separated by Organization
  - Report should be cumulative to the beginning of the grant period (07/01/2021)

Quarter	1	2	3	4
Reporting Period	7/1/21-09/30/23	7/1/21-12/31/23	7/1/21-3/31/24	7/1/21-6/30/24
Reports Due Date	October 10, 2023	January 10, 2024	April 10, 2024	July 10, 2024

# App and Reporting Check-In

- Q1 data was due 10/10/2023 – I apologize for the conflicting dates!
- Reporting email 09/20/2023 had instructions to pull the file before 10/01/2023 – this information could have been communicated more effectively!
- This instruction was due to the 2024 HUD Data Standards updates that went live 10/01/2023
- The app must be updated for the 2024 HUD Data Standards
- These updates should be done by 12/01/2023

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Image source

# SMARTIE Goals and CQI

- SMARTIE Goals are:
  - Strategic
  - Measurable
  - Ambitious
  - Realistic
  - Time-bound
  - Inclusive
  - Equitable

# SMARTIE Goals and CQI

- Strategic goals
  - Should fit into an organization's strategic plan or overall objectives. We want to prevent and end youth homelessness, and each program goal should be moving towards that objective.
  - Align with your organization's mission statement, reflecting your core purpose and values. Consider how your program is positioned to achieve the goal.
  - Are prioritized based on importance and feasibility.

# SMARTIE Goals and CQI

- Measurable goals
  - Include agreed upon standards by which each goal can be determined to have been met
  - Data can be qualitative or quantitative
  - Use the Youth Data Dashboard for your quantitative goals!



# SMARTIE Goals and CQI

- Ambitious and Realistic goals
  - Are challenging enough that achievement would mean significant progress.
  - Are not so challenging that they are out of reach for the organization.
- Organizations should consider capacity when setting goals.
- Goals should be adaptable to changing circumstances.

# SMARTIE Goals and CQI

- Setting realistic goals is crucial for nonprofits to maintain their credibility, build trust with stakeholders, and achieve tangible results that contribute to their mission. Unrealistic or overly ambitious goals can lead to burnout, resource depletion, and ultimately hinder the organization's ability to make positive impact.

# SMARTIE Goals and CQI

- Timebound goals include a clear deadline.



# SMARTIE Goals and CQI

- Inclusive goals bring traditionally marginalized people into decision-making in a way that shares power.
- Equitable goals seek to address systemic injustice, inequity, or oppression.
- Meeting with a Youth Action Board and hiring young adults with lived experience are ways to research inclusive and equitable goals for your community.

# SMARTIE Goals and CQI

- Examples
  - By 06/30/2024, outreach staff with lived experience of homelessness will have completed street outreach to 100 youth as evidenced by enrollment in a Street Outreach project reported in the Youth Data Dashboard.
  - By 07/10/2024, program staff will have submitted four quarterly reports of service data to the Youth Data Dashboard from HMIS supplemented with anonymized qualitative data from program participants reported to ODH.

# SMARTIE Goals and CQI

- Example
  - By 06/30/2024 program staff at all levels as well as Youth Advisory Board members will have attended 4 Project Directors and 9 Community of Practice meetings as defined by their role.
  - By 06/30/2024 all Project Directors meetings and Community of Practice materials will have been shared with the Youth Action Board for review and feedback within 7 days of the meeting as evidenced by email and/or meeting notes.

# SMARTIE Goals and CQI

- Continuous Quality Improvement is a fancy name for checking in on your progress toward your goals.
- As you complete your quarterly reports, consider the mechanisms by which you can evaluate what you have accomplished against the original goal.
- Hint: Use the Youth Data Dashboard for your outcome-based goals as you are able!
- It's important to use this process to make those flexible adjustments necessary to achieve the best outcomes for clients (within your program constraints).

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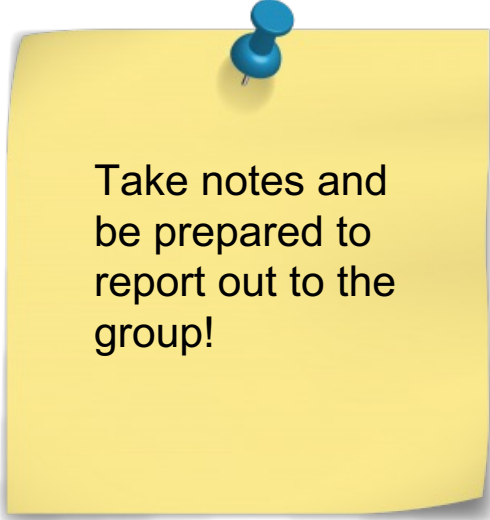
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# Discussion: SMARTIE Goals

## In Breakout Rooms

- What part of goal setting do you find most enjoyable? What is the most challenging part?



Take notes and  
be prepared to  
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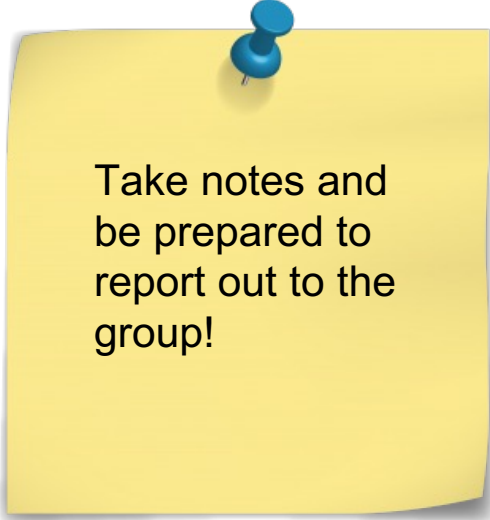
# Report Out: SMARTIE Goals

What key take aways do you have to share from your discussion?



# Discussion: CQI

- What CQI are you doing so far? What would you like to be doing? How can ODH and the COHHIO team support you in CQI?



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# Report Out: CQI

What key take aways do you have to share from your discussion?



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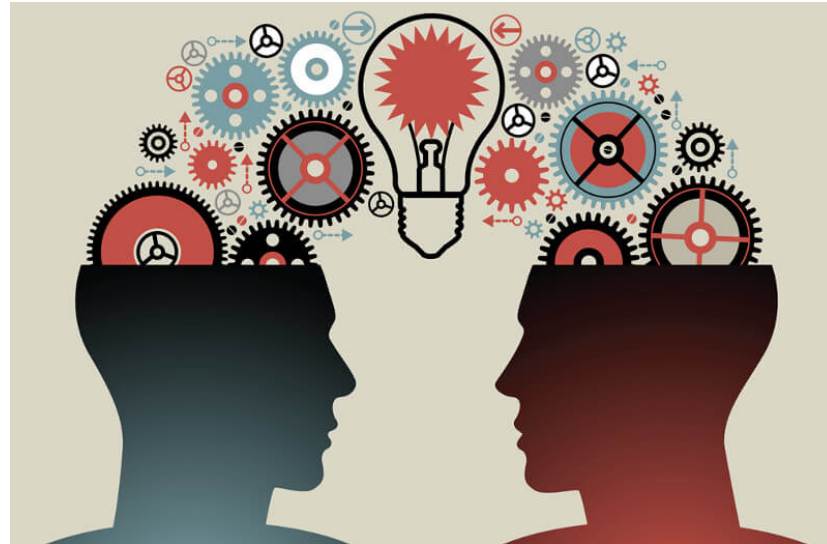
# Next Steps

## FY24

- November: Strategies for Youth Engagement
- December: Data Collection and Analysis
- January: Trauma Informed Care
- February: Serving Minor Clients with HY Funds
- March: Motivational Interviewing and Narrative Medicine
- April: Collaborating with Community Partners
- May: ?
- June: ?

# Check-Out

- What do you want to discuss in future Community of Practice sessions?



# Agenda

- Welcome
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- Year In Review
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Image source



# 2023-2024 Community of Practice Calendar

<del>October 19, 2023</del>	March 21, 2024
November 16, 2023	April 18, 2024
December 21, 2023	May 16, 2024
January 18, 2024	June 20, 2024
February 15, 2024	

# Resources

- [Community of Practice Shared Folder](#)
- [Community of Practice Calendar](#)
- [ODH Youth Homelessness Program Website](#)
- [Today's Notes Document](#)



T<sub>1</sub>

H<sub>4</sub>

A<sub>1</sub>

N<sub>1</sub>

K<sub>5</sub>

S<sub>1</sub>