

OHIORise

Tuesday April 11th, 2023





OhioRISE (Resilience through Integrated Systems and Excellence) COHHIO Conference

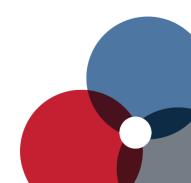
April 11, 2022

3:15 – 4:45 pm

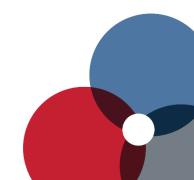
OhioRISE@Medicaid.Ohio.gov

As we get started....

What do you know about OhioRISE?



How did we get here?: The origins of OhioRISE



OhioRISE: Resilience through Integrated Systems and Excellence

- OhioRISE is a Medicaid managed care program for youth with complex behavioral health and multi-system needs launched after years of development.
- OhioRISE launched on July 1, 2022.
- The goal of OhioRISE is to bring comprehensive, coordinated care and new and enhanced services to children and youth with the most complex needs that have, to date, not been able to be served by any one system of care in Ohio.

Who is eligible for OhioRISE?

Ultimately enrollment is expected to build to 50,000-60,000 children and youth.

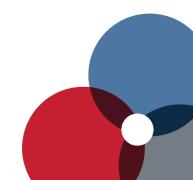
- Enrolled in Ohio Medicaid either managed care or fee for service
- Children and youth aged 0 to 20
- Needs significant behavioral health services
- Meets a functional needs threshold for behavioral health care, as identified by the Child and Adolescent Needs and Strengths (CANS) tool
- In addition, if a child or youth have an inpatient stay in a hospital for mental illness or substance use disorder (SUD); or an inpatient in a psychiatric residential treatment facility (PRTF).

History: Who Are MSY?

- Involved in multiple public systems (Child Protective Services, Juvenile Justice, Behavioral Health and/or Developmental Disabilities)
- Presenting conditions that are serious, complex and require the expertise and resources of multiple systems in order to address their physical, emotional, behavioral and developmental concerns
- Many have experienced various levels of trauma
- Are at high risk for removal from their homes, communities and schools

History: Brief Overview

- Growing awareness of youth at risk for out of home placement due to complex conditions involving multiple systems (including emotional, behavioral, developmental and other conditions).
- Recognition that parents faced relinquishing custody to county child welfare in order to access the high levels of care needed.
- House Bill 49 (132nd General Assembly): Multi-System Youth Definitions & Reporting Requirements



History: Why?

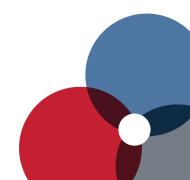
- Many children, youth and families engage with the major childserving systems
- Multi-system involved youth (particularly with the risk of out of home placement) represent a percentage who present with such complex and multiple issues, that an intensive service planning process and plan, are required

History: Joint Legislative Committee and MSY Action Plan

- Joint Legislative Committee on MSY: released recommendations in June 2016
- Ohio Family and Children First Cabinet Council tasked with developing a Multi-System Youth Action Plan in July 2019
 - MSY Action Plan released in January 2020

OhioRISE Launch

- Program launched on July 1, 2022
- Goals associated with OhioRISE
 - appropriate assessments as to intensity of need;
 - individualized plans of care that draw on an array of in-home and community services; and
 - coordination of these services across various community providers, agencies and systems.



Multi-System Youth Coalition

- Ohio's Multi System Youth Coalition consists of youth, families, providers, and stakeholders from across Ohio who are committed to better outcomes for multi-system youth (MSY) and their families.
- Since 2016, the Coalition has worked on issues related to youth and families, with the formation of the Joint Legislative Committee on Multi-System Youth.
- The Coalition has consistently voiced concerns regarding data, availability of services, youth placed out-of-state, and custody relinquishment – the act of families giving up custody not because of abuse or neglect, but rather as the only way to access or fund needed services.

Multi-System
Youth Coalition
Continuing Work:
2024-2025 Budget
Goals



The Ohio Multi-System Youth Coalition

Ohio FY 2024-2025 Biennial Operating Budget Policy Priorities

Executive Summary

The Ohio Multi-System Youth Coalition prioritizes the following policies and investments in the FY2024-2025 budget:

Workforce Development

- Appropriate \$85 million for the CMS-approved behavioral health workforce and pipeline program using American Rescue Plan Act Home and Community-Based Services funds
- Invest in tuition reimbursement, paid internships, and incumbent worker training programs
- Enforce insurance coverage parity for behavioral health treatment
- Invest in coverage for crisis services, the recently launched 9-8-8 crisis help line, and reimbursements that begin to offset inflationary costs and workforce demands

Continuation of State Funding

• Continued investments in County Boards of Developmental Disabilities, the Ohio Department of Medicaid custody relinquishment fund, and funding for Children's Services, Family and Children First Councils, and the State-Level MSY Program

Increased Investment in Family and Children First

- The continuation of high-fidelity wraparound support funding beyond SFY2023
- Increased investments in Ohio Capacity Building Funds
- An increase in MSY Capacity Building Funds
- An increase in Family Centered Services and Supports funds



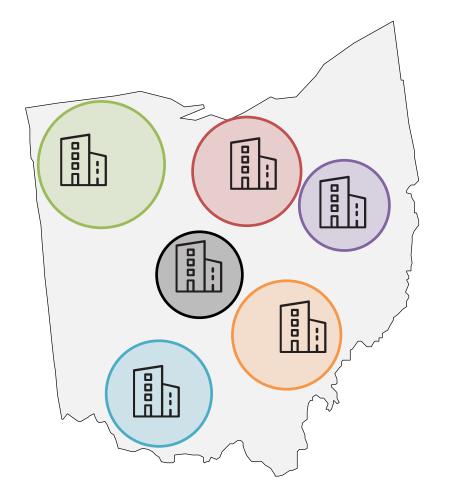
OhioRISE Care Management Entities (CMEs) and Care Coordination







What is a Care Management Entity (CME)?



A Care Management Entity (CME) is a community-based organization that serves as the "locus of accountability" for delivering the Wraparound Model for a catchment (geographic) area of Ohio to serve children and youth enrolled in OhioRISE.

CMEs' Primary Responsibilities:

- Care Coordination: provide wraparound-driven care coordination services to OhioRISE enrollees living in the catchment area
- Community Resource Development: ground and grow the System of Care within the CME's catchment area





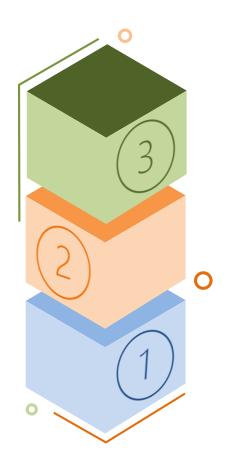








Tiers of Care Coordination



Tier 3: Intensive Care Coordination (ICC) - delivered by a care management entity (CME)

- Uses a High-Fidelity Wraparound approach for members that have significant behavioral health challenges.
- **Greater intensity** and frequency of planning and monitoring.
- Plan innovation and customization.
- Youth and Family needs are more complex and diverse than the available service menu

Tier 2: Moderate Care Coordination (MCC) - delivered by a CME

- Uses a Wraparound-informed model for members with moderate behavioral health challenges.
- Moderate level of frequency of planning and monitoring.
- Organizing the helping network
- Coordination of existing services and supports: right service, right amount, at the right time.

Tier 1: Limited Care Coordination – delivered by OhioRISE Plan

Targeted to members who need lower intensity care coordination that is driven by wraparound principles, or those who may not want to participate in Tiers 1 and 2.





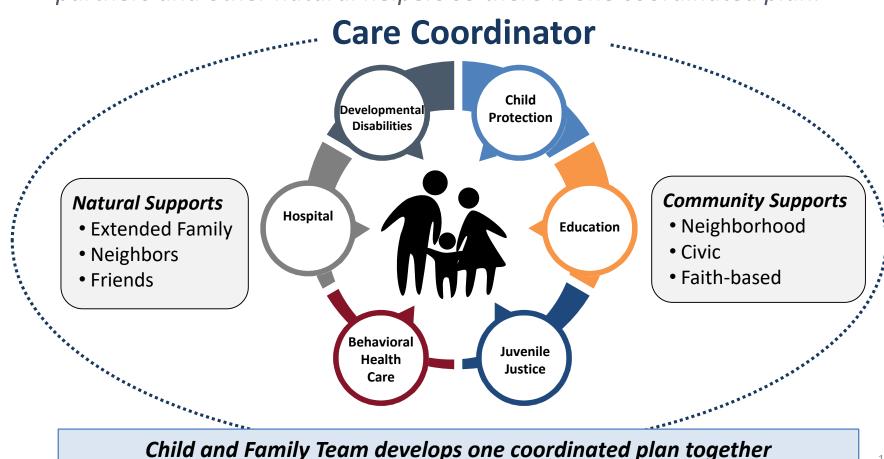


OhioRISE Care Coordination

- Immediate access to care coordination to assist with accessing services and supports
- Deep dive into what kids and families need, based on each child/youth's CANS and use of the wraparound process
- Is a team. Providers, probation officers, case workers, etc. aren't alone, and can work with care coordinators.

High Fidelity Wraparound Model

In Wraparound, a dedicated Care Coordinator coordinates the work of system partners and other natural helpers so there is one coordinated plan.











Complimentary Process



Each system has specific roles and responsibilities for the well being of youth and families. OhioRISE Care Coordination (all tiers) honor the mandates of other systems.

The OhioRISE Child and Family Teaming process is not intended to replace or override the role of any one of these systems—but instead should support and enhance what currently exists.

Multiple plans that come together to create one path for the youth and family.

Making Referrals







Which CMEs serve Ohio's CME catchment areas?

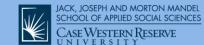


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CME Provider	Counties	Area
Unison Health	Defiance, Fulton, Henry, Lucas, Mercer, Paulding, Putnam, Van Wert, Williams	А
Harbor	Crawford, Erie, Hancock, Huron, Marion, Ottawa, Sandusky, Seneca, Union, Wood, Wyandot	В
National Youth Advocate Program*	Allen, Auglaize, Champaign, Clark, Darke, Hardin, Green, Logan, Madison, Miami, Shelby	С
Choices Coordinated Care Solutions	Montgomery, Preble	D
CareStar	Butler, Clinton, Warren	E
ighthouse Youth and Family Services*	Hamilton (West)	F
Cincinnati Children's Healthvine	Adams, Brown, Clermont, Hamilton (East), Lawrence, Scioto	G
ntegrated Services for Behavioral Health	Athens, Fayette, Gallia, Jackson, Highland, Hocking, Meigs, Pickaway, Pike, Ross, Vinton	н
ntegrated Services for Behavioral Health	Coshocton, Fairfield, Guernsey, Morgan, Muskingum, Noble, Perry, Washington	ı
lefferson Co. Educational Service Center	Belmont, Carroll, Columbiana, Harrison, Jefferson, Monroe, Stark, Tuscarawas,	J
The Village Network*	Franklin (West)	K
Гhe Buckeye Ranch	Franklin (East)	L
Am Boundless, Inc.	Delaware, Knox, Licking, Morrow	М
Wingspan Care Group	Lorain, Medina	N
Coleman Health Services	Ashland, Holmes, Richland, Wayne	0
OhioGuidestone	Cuyahoga (West)	Р
Positive Education Program	Cuyahoga (Central)	Q
Ravenwood Health	Ashtabula, Cuyahoga (East), Geauga, Lake	R
Coleman Health Services	Portage, Summit	s
Cadence Care Network*	Mahoning, Trumbull	Т

^{*} In Partnership with the Child and Family Health Collaborative









Phone Number for

Direct Phone

CME Contact Information

CME Provider Area		Color	Online Referral Portal Link	Direct Email	Direct Phone	Phone Number for
		Coloi	Omme Referrari Ortal Link	Direct Linan	Number	Issues or Concerns
Unison Health	Α		https://www.unisonhealth.org/forms/ohiorise-referrals/	ejay@unisonhealth.org	419-214-4673	419-214-4673
Harbor	В		https://harborhelps.wufoo.com/forms/w1v0ftfg1hwh028/	kmollenkopf@harbor.org	800-475-4449	800-475-4449
National Youth Advocate Program*	С		https://form.jotform.com/221865738579171	OHRiseCANS@nyap.org	419-221-2821	419-810-6240
Choices Coordinated Care Solutions	D		https://form.jotform.com/222503651849054	OhioRISE@ChoicesCCS.org	937-373-7848	937-271-9714 or 937-739- 8940
CareStar	E		N/A <u>CANS@carestar.com</u>		614-729-6323	614-729-6323 or 614-384- 8110
Lighthouse Youth and Family Services*	F		N/A	ohiorise@lys.org	513-475-7122	513-475-7122 or 513-213- 0396
Cincinnati Children's Healthvine	G		N/A	OhioRISE@cchmc.org	513-636-5007	513-803-6292
Integrated Services for Behavioral Health	н		N/A	Ohiorise-h@isbh.org	740-300-0339	740-300-0339
Integrated Services for Behavioral Health	ı		N/A	Ohiorise-i@isbh.org	740-300-0338	740-300-0338
Jefferson Co. Educational Service Center	J		https://jcesc.jotform.com/222078114063043	ltrushel@jcesc.org	740-406-0440 or 740-792- 4011	740-406-0440 or 740-792- 4011
The Village Network*	K		https://intakeq.com/new/YYr9sj	TVNOhioRISEcme@thevillagenetwork.com	614-253-8416 ext. 8416	330-201-2300
The Buckeye Ranch	L		https://intakeq.com/new/YYr9sj	Family Resources Questions@buckeyeranch.org	614-384-7798	614-384-7798
I Am Boundless, Inc.	М		https://iamboundless.org/ohiorise-referral	<pre>acarriker@imaboundless.org kszabo@iamboundless.org</pre>	740-276-5500	740-276-5500 ext. 2497 or ext. 2258
Wingspan Care Group	N		N/A	CMEIntake@wingspancg.org	440-723-5504	440-723-5504
Coleman Health Services	0		https://www.colemanservices.org/services/ohiorise/	ohiorise@colemanservices.org	888-475-RISE	234-703-9934
Ohio Guidestone	Р		N/A	carecoordinationreferal@ohioguidestone.org	1-866-502-RISE (Option #3)	440-666-4301
Positive Education Program	Q		N/A	pepohiorise@pepcleve.org	216-361-2441	216-361-9100
Ravenwood Health	R		N/A	cookd@ravenwoodcme.org	833-382-1576	440-477-5309
Coleman Health Services	S		https://www.colemanservices.org/services/ohiorise/	ohiorise@colemanservices.org	888-475-RISE	330-676-6906
Cadence Care Network*	Т		N/A	Lori.shelby@cadencecare.org	888-245-3340 or 330-544- 8005	330-544-8005









Counties with 2+ CMEs



Cuyahoga County

East

44022, 44040, 44090, 44117, 44119, 44123, 44124, 44132, 44139, 44143, 44146

Central

44101, 44102, 44103, 44014, 44106, 44108, 44110, 44112, 44114, 44118, 44120, 44121, 44122, 44127, 44128, 44137, 44144, 44199, 44191, 44192, 44195

West

44017, 44070, 44105, 44107, 44109, 44111, 44113, 44115,44116, 44125, 44126, 44129, 44130, 44131, 44133, 44134, 44135, 44136, 44138, 44140, 44141, 44142, 44145, 44147, 44149, 44181, 44188, 44190, 44193, 44194, 44197, 44198



Hamilton County

East

45014, 45069, 45111, 45140, 45174, 45201, 45202, 45203, 45204, 45205, 45206, 45207, 45208, 45209, 45212, 45213, 45226, 44227, 45230, 45236, 45241, 45242, 45243, 45244, 45249, 45250, 45255, 45254, 45262, 45263, 45264, 45269, 45270, 45271, 45273, 45280, 45298, 45299

West

45001, 45002, 45030, 45033, 45039, 45041, 45051, 45052, 45211, 45214, 45215, 45216, 45217, 45218, 45219, 45220, 45221, 45222, 45223, 45224, 45225, 45229, 45231, 45232, 45233, 45234, 45235, 45237, 45238, 45239, 45240, 45246, 45247, 45248, 45251, 45252, 45253, 45258, 45267, 45268, 45274, 45296







Options for Initiating a Referral to OhioRISE / CANS Assessment

- Contact the youth's MCO directly.
 - MCO must ensure an initial CANS assessment appointment for the purpose of determining OhioRISE eligibility is scheduled within 72 hours of referral to the MCO.
 - The MCO must have a process in place to ensure the initial CANS assessment is completed within 10 business days after scheduling.

	Contact Informa	tion for Providers	Contact Information for Youth and Families	
MCO	Phone Number	Email	Phone Number	
AmeriHealth Caritas	1-833-464-7768	DL-ACOHCareCoordination@amerihealthcaritasoh.com	1-833-764-7700	
Anthem Blue Cross and Blue Shield	1-844-912-0938	ohbhcasemanagement@anthem.com	1-844-912-0938	
Buckeye Community Health Plan	1-513-630-7189	<u>Tiffany.A.Geisler@Centene.com</u>	1-866-246-4358	
CareSource Ohio, Inc.	1-800-488-0134	<u>CustomerAdvocacyCommunication@CareSource.com</u>	1-800-488-0134	
Humana Healthy Horizons in Ohio	1-877-856-5707	OHMCDOhioRISE@humana.com	1-877-856-5702	
Molina Healthcare of Ohio, Inc.	1-800-642-4168	population health@MolinaHealthcare.com	1-800-642-4168	
UnitedHealthcare Community Plan of Ohio, Inc.	1-800-600-9007	ODMEDI HELPDESK@uhc.com	1-800-895-2017	

- ❖ If the child or youth is in fee-for-service Medicaid, contact the Medicaid Consumer hotline at 800-324-8680 (TTY: 800-292-3572) to identify nearby CANS assessors that can be contacted to schedule a CANS assessment.
- Contact OhioRISE Member Services at 833-711-0773 (TTY: 711) from 7 a.m. to 8 p.m. Monday through Friday.
 - Aetna Better Health of Ohio will work with the youth and if applicable, their MCO, to coordinate a referral for a CANS Assessment to determine eligibility for the OhioRISE program.









Group Question

Have you engaged with your care management entity?
 »If so, in what capacity?

OhioRISE and Supportive Services Collaboration

Ronelle Aldridge, Manager, Housing First Program Celena Griffin, Care Coordinator, OhioRISE Sarah Gruner, Director of Clinical Projects



Unison Health

 Community Mental Health Agency

Lucas and Wood Counties

Adult & Youth Programming







Unison Health Catchment Area A





OhioRISE Care Coordinator Helps Member and Their Family Stabilize Their Immediate Needs, Identify Ongoing Needs, and Build a Strong Child and Family Team!

Success Story

Building a world that realizes the boundless potential of people.



Tonika Robinson, Care Coordinator Manager Shelly Sims, Care Coordinator Supervisor

Whole-Person Care

- □I/DD Adults and Youth
- ☐ Community and Center Based Physical, Mental and Behavioral Services
- Residential and Family Supports
- ☐ Throughout Ohio



I Am Boundless CME

Catchment M
Delaware, Knox, Morrow, Licking







<u>County</u>	Active		Outreach		
	Tier 2	Tier 3	Tier 2	Tier 3	Comm Ref
Licking	41	32	54	2	15
Delaware	14	6	19	3	4
					-
Кпох	15	2	14	0	1
Morrow	3	4	7	0	0

"OhioRISE is working"



Questions?









Key Takeaways

- Housing advocates should reach out to local care management entities to support care coordination efforts families need.
 - » Build relationships
 - » Linkage to housing for youth and families
- Housing advocates can share information about OhioRISE with families
 - » Brochure
 - » Flyer
 - » Tell them to contact their care management entity to determine eligibility for the OhioRISE program.









Link to youth and 介。families









Questions and Answers



OhioRISE@Medicaid.ohio.gov







OhioRISE Brochure and Flyer for Youth and Families

Purpose

Provides high-level information regarding OhioRISE so that youth and their families can understand the program and its major components.

Distribution

OhioRISE Brochure and Flyer can be distributed by CMEs and community partners to youth and families.

Printing

Instructions are available on the Resources for Community Partners and Providers webpage under 'OhioRISE Flyers and Brochures for Youth and Families.'

Topics Covered

- Eligibility
- Covered services
- Coverage provided by OhioRISE vs. a managed care organization or feefor-service Medicaid
- CANS assessments
 - What is a CANS assessment?
 - How to schedule a CANS assessment
- How to get more information on OhioRISE
- Contact information for questions

Additional Languages

- Arabic
- Dzongkha
- German
- Haitian (Creole)

- Nepali
- Somali
- Spanish

OhioRISE

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CEU Code

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