OHIO Rise

Tuesday April 11th, 2023
OhioRISE
(Resilience through Integrated Systems and Excellence)
COHHIO Conference

April 11, 2022
3:15 – 4:45 pm

OhioRISE@Medicaid.Ohio.gov
As we get started....

What do you know about OhioRISE?
How did we get here?: The origins of OhioRISE
OhioRISE: Resilience through Integrated Systems and Excellence

- OhioRISE is a Medicaid managed care program for youth with complex behavioral health and multi-system needs launched after years of development.

  - OhioRISE launched on July 1, 2022.

- The goal of OhioRISE is to bring comprehensive, coordinated care and new and enhanced services to children and youth with the most complex needs that have, to date, not been able to be served by any one system of care in Ohio.
Who is eligible for OhioRISE?

Ultimately enrollment is expected to build to 50,000-60,000 children and youth.

- Enrolled in Ohio Medicaid – either managed care or fee for service
- Children and youth aged 0 to 20
- Needs significant behavioral health services
- Meets a functional needs threshold for behavioral health care, as identified by the Child and Adolescent Needs and Strengths (CANS) tool
- In addition, if a child or youth have an inpatient stay in a hospital for mental illness or substance use disorder (SUD); or an inpatient in a psychiatric residential treatment facility (PRTF).
History: Who Are MSY?

• Involved in multiple public systems (Child Protective Services, Juvenile Justice, Behavioral Health and/or Developmental Disabilities)

• Presenting conditions that are serious, complex and require the expertise and resources of multiple systems in order to address their physical, emotional, behavioral and developmental concerns

• Many have experienced various levels of trauma

• Are at high risk for removal from their homes, communities and schools
History: Brief Overview

• Growing awareness of youth at risk for out of home placement due to complex conditions involving multiple systems (including emotional, behavioral, developmental and other conditions).

• Recognition that parents faced relinquishing custody to county child welfare in order to access the high levels of care needed.

• House Bill 49 (132\textsuperscript{nd} General Assembly): Multi-System Youth Definitions & Reporting Requirements
• Many children, youth and families engage with the major child-serving systems
• Multi-system involved youth (particularly with the risk of out of home placement) represent a percentage who present with such complex and multiple issues, that an intensive service planning process and plan, are required
History: Joint Legislative Committee and MSY Action Plan

- Joint Legislative Committee on MSY: released recommendations in June 2016
- Ohio Family and Children First Cabinet Council tasked with developing a Multi-System Youth Action Plan in July 2019
  - MSY Action Plan released in January 2020
OhioRISE Launch

• Program launched on July 1, 2022

• Goals associated with OhioRISE
  • appropriate assessments as to intensity of need;
  • individualized plans of care that draw on an array of in-home and community services; and
  • coordination of these services across various community providers, agencies and systems.
Ohio’s Multi System Youth Coalition consists of youth, families, providers, and stakeholders from across Ohio who are committed to better outcomes for multi-system youth (MSY) and their families.

Since 2016, the Coalition has worked on issues related to youth and families, with the formation of the Joint Legislative Committee on Multi-System Youth.

The Coalition has consistently voiced concerns regarding data, availability of services, youth placed out-of-state, and custody relinquishment – the act of families giving up custody not because of abuse or neglect, but rather as the only way to access or fund needed services.
The Ohio Multi-System Youth Coalition

Ohio FY 2024-2025 Biennial Operating Budget
Policy Priorities

Executive Summary

The Ohio Multi-System Youth Coalition prioritizes the following policies and investments in the FY2024-2025 budget:

Workforce Development
- Appropriately $85 million for the CMS-approved behavioral health workforce and pipeline program using American Rescue Plan Act Home and Community-Based Services funds
- Invest in tuition reimbursement, paid internships, and incumbent worker training programs
- Enforce insurance coverage parity for behavioral health treatment
- Invest in coverage for crisis services, the recently launched 9-8-8 crisis help line, and reimbursements that begin to offset inflationary costs and workforce demands

Continuation of State Funding
- Continued investments in County Boards of Developmental Disabilities, the Ohio Department of Medicaid custody relinquishment fund, and funding for Children’s Services, Family and Children First Councils, and the State-Level MSY Program

Increased Investment in Family and Children First
- The continuation of high-fidelity wraparound support funding beyond SFY2023
- Increased investments in Ohio Capacity Building Funds
- An increase in MSY Capacity Building Funds
- An increase in Family Centered Services and Supports funds
OhioRISE Care Management Entities (CMEs) and Care Coordination
A Care Management Entity (CME) is a community-based organization that serves as the “locus of accountability” for delivering the Wraparound Model for a catchment (geographic) area of Ohio to serve children and youth enrolled in OhioRISE.

**CMEs’ Primary Responsibilities:**

- **Care Coordination:** provide wraparound-driven care coordination services to OhioRISE enrollees living in the catchment area
- **Community Resource Development:** ground and grow the System of Care within the CME’s catchment area
Tiers of Care Coordination

**Tier 3: Intensive Care Coordination (ICC) - delivered by a care management entity (CME)**

- Uses a High-Fidelity Wraparound approach for members that have significant behavioral health challenges.
- Greater intensity and frequency of planning and monitoring.
- Plan innovation and customization.
- Youth and Family needs are more complex and diverse than the available service menu.

**Tier 2: Moderate Care Coordination (MCC) - delivered by a CME**

- Uses a Wraparound-informed model for members with moderate behavioral health challenges.
- Moderate level of frequency of planning and monitoring.
- Organizing the helping network
- Coordination of existing services and supports: right service, right amount, at the right time.

**Tier 1: Limited Care Coordination – delivered by OhioRISE Plan**

- Targeted to members who need lower intensity care coordination that is driven by wraparound principles, or those who may not want to participate in Tiers 1 and 2.
OhioRISE Care Coordination

- Immediate access to care coordination to assist with accessing services and supports
- Deep dive into what kids and families need, based on each child/youth’s CANS and use of the wraparound process
- Is a team. Providers, probation officers, case workers, etc. aren’t alone, and can work with care coordinators.

High Fidelity Wraparound Model

In Wraparound, a dedicated Care Coordinator coordinates the work of system partners and other natural helpers so there is one coordinated plan.

Care Coordinator

Natural Supports
- Extended Family
- Neighbors
- Friends

Community Supports
- Neighborhood
- Civic
- Faith-based

Child and Family Team develops one coordinated plan together
Complimentary Process

Each system has specific roles and responsibilities for the well being of youth and families. OhioRISE Care Coordination (all tiers) honor the mandates of other systems.

The OhioRISE Child and Family Teaming process is not intended to replace or override the role of any one of these systems– but instead should support and enhance what currently exists.

Multiple plans that come together to create one path for the youth and family.
Making Referrals
Which CMEs serve Ohio’s CME catchment areas?

<table>
<thead>
<tr>
<th>CME Provider</th>
<th>Counties</th>
<th>Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unison Health</td>
<td>Defiance, Fulton, Henry, Lucas, Mercer, Paulding, Putnam, Van Wert, Williams</td>
<td>A</td>
</tr>
<tr>
<td>Harbor</td>
<td>Crawford, Erie, Hancock, Huron, Marion, Ottawa, Sandusky, Seneca, Union, Wood, Wyandot</td>
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<tr>
<td>National Youth Advocate Program*</td>
<td>Allen, Auglaize, Champaign, Clark, Darke, Hardin, Green, Logan, Madison, Miami, Shelby</td>
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</tr>
<tr>
<td>Choices Coordinated Care Solutions</td>
<td>Montgomery, Preble</td>
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<tr>
<td>CareStar</td>
<td>Butler, Clinton, Warren</td>
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<tr>
<td>Lighthouse Youth and Family Services*</td>
<td>Hamilton (West)</td>
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<tr>
<td>Cincinnati Children’s Healthvine</td>
<td>Adams, Brown, Clermont, Hamilton (East), Lawrence, Scioto</td>
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<tr>
<td>Integrated Services for Behavioral Health</td>
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<tr>
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<td>Belmont, Carroll, Columbiana, Harrison, Jefferson, Monroe, Stark, Tuscarawas</td>
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<tr>
<td>The Village Network*</td>
<td>Franklin (West)</td>
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<td>The Buckeye Ranch</td>
<td>Franklin (East)</td>
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<tr>
<td>I Am Boundless, Inc.</td>
<td>Delaware, Knox, Licking, Morrow</td>
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<td>Wingspan Care Group</td>
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<td>Coleman Health Services</td>
<td>Ashland, Holmes, Richland, Wayne</td>
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<td>OhioGuidestone</td>
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<td>Positive Education Program</td>
<td>Cuyahoga (Central)</td>
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<tr>
<td>Ravenwood Health</td>
<td>Ashtabula, Cuyahoga (East), Geauga, Lake</td>
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<tr>
<td>Coleman Health Services</td>
<td>Portage, Summit</td>
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<tr>
<td>Cadence Care Network*</td>
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* In Partnership with the Child and Family Health Collaborative
<table>
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<td><a href="https://www.unisonhealth.org/forms/ohiorise-referrals/">https://www.unisonhealth.org/forms/ohiorise-referrals/</a></td>
<td><a href="mailto:ejay@unisonhealth.org">ejay@unisonhealth.org</a></td>
<td>419-214-4673</td>
<td>419-214-4673</td>
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<td>Harbor</td>
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<td><a href="mailto:kmollenkopf@harbor.org">kmollenkopf@harbor.org</a></td>
<td>800-475-4449</td>
<td>800-475-4449</td>
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<td>National Youth Advocate Program*</td>
<td>C</td>
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<td><a href="https://form.jotform.com/221865738579171">https://form.jotform.com/221865738579171</a></td>
<td><a href="mailto:OHRiseCANS@nyap.org">OHRiseCANS@nyap.org</a></td>
<td>419-221-2821</td>
<td>419-810-6240</td>
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<td>Choices Coordinated Care Solutions</td>
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<td><a href="https://form.jotform.com/222503651849054">https://form.jotform.com/222503651849054</a></td>
<td><a href="mailto:OhioRISE@ChoicesCCS.org">OhioRISE@ChoicesCCS.org</a></td>
<td>937-373-7848</td>
<td>937-271-9714 or 937-739-8940</td>
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<tr>
<td>CareStar</td>
<td>E</td>
<td></td>
<td>N/A</td>
<td><a href="mailto:CANS@carestar.com">CANS@carestar.com</a></td>
<td>614-729-6323</td>
<td>614-729-6323 or 614-384-8110</td>
</tr>
<tr>
<td>Lighthouse Youth and Family Services*</td>
<td>F</td>
<td></td>
<td>N/A</td>
<td><a href="mailto:ohiorise@lys.org">ohiorise@lys.org</a></td>
<td>513-475-7122</td>
<td>513-475-7122 or 513-213-0396</td>
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<tr>
<td>Cincinnati Children's Healthwine</td>
<td>G</td>
<td></td>
<td>N/A</td>
<td><a href="mailto:OhioRISE@cchmc.org">OhioRISE@cchmc.org</a></td>
<td>740-300-0339</td>
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<td>Integrated Services for Behavioral Health</td>
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<td>N/A</td>
<td><a href="mailto:OhioRise-h@isbh.org">OhioRise-h@isbh.org</a></td>
<td>740-300-0338</td>
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<td>Integrated Services for Behavioral Health</td>
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<td><a href="mailto:OhioRise-i@isbh.org">OhioRise-i@isbh.org</a></td>
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<td><a href="https://jcesc.jotform.com/222078114063043">https://jcesc.jotform.com/222078114063043</a></td>
<td><a href="mailto:Itrashel@jcesc.org">Itrashel@jcesc.org</a></td>
<td>740-406-0440 or 740-792-4011</td>
<td>740-406-0440 or 740-792-4011</td>
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<td>The Village Network*</td>
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<td><a href="https://intakeq.com/new/YY9sj">https://intakeq.com/new/YY9sj</a></td>
<td><a href="mailto:TVNOhioRISEcme@thevillagenetwork.com">TVNOhioRISEcme@thevillagenetwork.com</a></td>
<td>614-253-8416 ext. 8416</td>
<td>330-201-2300</td>
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<td>I Am Boundless, Inc.</td>
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<td><a href="https://lamboundless.org/ohiorise-referral">https://lamboundless.org/ohiorise-referral</a></td>
<td><a href="mailto:acarriker@maboundless.org">acarriker@maboundless.org</a></td>
<td>740-276-5500</td>
<td>740-276-5500 ext. 2497 or ext. 2258</td>
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<td>Wingspan Care Group</td>
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<td><a href="mailto:CMEIntake@wingspanpcg.org">CMEIntake@wingspanpcg.org</a></td>
<td>440-723-5504</td>
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<td>Coleman Health Services</td>
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<td><a href="https://www.colemanservices.org/services/ohiorise/">https://www.colemanservices.org/services/ohiorise/</a></td>
<td><a href="mailto:ohiorise@colemanservices.org">ohiorise@colemanservices.org</a></td>
<td>888-475-RISE</td>
<td>234-703-9934</td>
</tr>
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<td>Ohio Guidestone</td>
<td>P</td>
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<td>N/A</td>
<td><a href="mailto:carecoordinationreferral@ohioguideston.org">carecoordinationreferral@ohioguideston.org</a></td>
<td>1-866-502-RISE (Option #3)</td>
<td>440-666-4301</td>
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<td>Positive Education Program</td>
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<td>N/A</td>
<td><a href="mailto:pepohiorise@pepcleve.org">pepohiorise@pepcleve.org</a></td>
<td>216-361-2441</td>
<td>216-361-9100</td>
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<td>Ravenwood Health</td>
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<td>N/A</td>
<td><a href="mailto:cookd@ravenwoodcme.org">cookd@ravenwoodcme.org</a></td>
<td>833-382-1576</td>
<td>440-477-5309</td>
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<td>Coleman Health Services</td>
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<td><a href="https://www.colemanservices.org/services/ohiorise/">https://www.colemanservices.org/services/ohiorise/</a></td>
<td><a href="mailto:ohiorise@colemanservices.org">ohiorise@colemanservices.org</a></td>
<td>888-475-RISE</td>
<td>330-676-6906</td>
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<tr>
<td>Cadence Care Network*</td>
<td>T</td>
<td></td>
<td>N/A</td>
<td><a href="mailto:Lori.shelby@cadencecare.org">Lori.shelby@cadencecare.org</a></td>
<td>888-245-3340 or 330-544-8005</td>
<td>330-544-8005</td>
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</tbody>
</table>
### Counties with 2+ CMEs

#### Cuyahoga County

**East**
- 44022, 44040, 44090, 44117, 44119, 44123, 44124, 44132, 44139, 44143, 44146

**Central**
- 44101, 44102, 44103, 44014, 44106, 44108, 44110, 44112, 44114, 44118, 44120, 44121, 44122, 44127, 44128, 44137, 44144, 44199, 44191, 44192, 44195

**West**
- 44017, 44070, 44105, 44107, 44109, 44111, 44113, 44115, 44116, 44125, 44126, 44129, 44130, 44131, 44133, 44134, 44135, 44136, 44138, 44140, 44141, 44142, 44145, 44147, 44149, 44181, 44188, 44190, 44193, 44194, 44197, 44198

#### Hamilton County

**East**
- 45014, 45069, 45111, 45140, 45174, 45201, 45202, 45203, 45204, 45205, 45206, 45207, 45208, 45209, 45212, 45213, 45226, 44227, 45230, 45236, 45241, 45242, 45243, 45244, 45249, 45250, 45255, 45254, 45262, 45263, 45264, 45269, 45270, 45271, 45273, 45280, 45298, 45299

**West**
- 45001, 45002, 45030, 45033, 45039, 45041, 45051, 45052, 45211, 45214, 45215, 45216, 45217, 45218, 45219, 45220, 45221, 45222, 45223, 45224, 45225, 45229, 45231, 45232, 45233, 45234, 45235, 45237, 45238, 45239, 45240, 45246, 45247, 45248, 45251, 45252, 45253, 45258, 45267, 45268, 45274, 45296
Options for Initiating a Referral to OhioRISE / CANS Assessment

- Contact the youth’s MCO directly.
  - MCO must ensure an initial CANS assessment appointment for the purpose of determining OhioRISE eligibility is scheduled within 72 hours of referral to the MCO.
  - The MCO must have a process in place to ensure the initial CANS assessment is completed within 10 business days after scheduling.

<table>
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<tr>
<th>MCO</th>
<th>Phone Number</th>
<th>Email</th>
<th>Phone Number</th>
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<tr>
<td>AmeriHealth Caritas</td>
<td>1-833-464-7768</td>
<td><a href="mailto:DL-ACOHCareCoordination@amerihealthcaritasoh.com">DL-ACOHCareCoordination@amerihealthcaritasoh.com</a></td>
<td>1-833-764-7700</td>
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<tr>
<td>Anthem Blue Cross and Blue Shield</td>
<td>1-844-912-0938</td>
<td><a href="mailto:ohbhcasemanagement@anthem.com">ohbhcasemanagement@anthem.com</a></td>
<td>1-844-912-0938</td>
</tr>
<tr>
<td>Buckeye Community Health Plan</td>
<td>1-513-630-7189</td>
<td><a href="mailto:Tiffany.A.Geisler@Centene.com">Tiffany.A.Geisler@Centene.com</a></td>
<td>1-866-246-4358</td>
</tr>
<tr>
<td>CareSource Ohio, Inc.</td>
<td>1-800-488-0134</td>
<td><a href="mailto:CustomerAdvocacyCommunication@CareSource.com">CustomerAdvocacyCommunication@CareSource.com</a></td>
<td>1-800-488-0134</td>
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<tr>
<td>Humana Healthy Horizons in Ohio</td>
<td>1-877-856-5707</td>
<td><a href="mailto:OHMCDOhioRISE@humana.com">OHMCDOhioRISE@humana.com</a></td>
<td>1-877-856-5702</td>
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<tr>
<td>Molina Healthcare of Ohio, Inc.</td>
<td>1-800-642-4168</td>
<td><a href="mailto:population_health@MolinaHealthcare.com">population_health@MolinaHealthcare.com</a></td>
<td>1-800-642-4168</td>
</tr>
<tr>
<td>UnitedHealthcare Community Plan of Ohio, Inc.</td>
<td>1-800-600-9007</td>
<td><a href="mailto:ODMEDI_HELPDESK@uhc.com">ODMEDI_HELPDESK@uhc.com</a></td>
<td>1-800-895-2017</td>
</tr>
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</table>

- If the child or youth is in fee-for-service Medicaid, contact the Medicaid Consumer hotline at 800-324-8680 (TTY: 800-292-3572) to identify nearby CANS assessors that can be contacted to schedule a CANS assessment.

- Contact OhioRISE Member Services at 833-711-0773 (TTY: 711) from 7 a.m. to 8 p.m. Monday through Friday.
  - Aetna Better Health of Ohio will work with the youth and if applicable, their MCO, to coordinate a referral for a CANS Assessment to determine eligibility for the OhioRISE program.
Group Question

• Have you engaged with your care management entity?
  » If so, in what capacity?
OhioRISE and Supportive Services Collaboration

Ronelle Aldridge, Manager, Housing First Program
Celena Griffin, Care Coordinator, OhioRISE
Sarah Gruner, Director of Clinical Projects
Unison Health

- Community Mental Health Agency
- Lucas and Wood Counties
- Adult & Youth Programming
Supportive Services - Housing

• Most successful housing program in Lucas County

• Housing First – 2018

• Served over 450 families
  • 327 families since COVID
Unison Health Catchment Area A
OhioRISE Care Coordinator Helps Member and Their Family Stabilize Their Immediate Needs, Identify Ongoing Needs, and Build a Strong Child and Family Team!

Success Story
Building a world that realizes the boundless potential of all people.

Tonika Robinson, Care Coordinator Manager
Shelly Sims, Care Coordinator Supervisor
Whole-Person Care

- I/DD Adults and Youth
- Community and Center Based Physical, Mental and Behavioral Services
- Residential and Family Supports
- Throughout Ohio
I Am Boundless
CME

Catchment M
Delaware, Knox, Morrow, Licking
<table>
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<tr>
<th>County</th>
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<td>Knox</td>
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<td>Morrow</td>
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“OhioRISE is working”
Questions?
Key Takeaways

• Housing advocates should reach out to local care management entities to support care coordination efforts families need.
  » Build relationships
  » Linkage to housing for youth and families

• Housing advocates can share information about OhioRISE with families
  » Brochure
  » Flyer
  » Tell them to contact their care management entity to determine eligibility for the OhioRISE program.
Questions and Answers

OhioRISE@Medicaid.ohio.gov
OhioRISE Brochure and Flyer for Youth and Families

Purpose

Provides high-level information regarding OhioRISE so that youth and their families can understand the program and its major components.

Distribution

OhioRISE Brochure and Flyer can be distributed by CMEs and community partners to youth and families.

Printing

Instructions are available on the Resources for Community Partners and Providers webpage under ‘OhioRISE Flyers and Brochures for Youth and Families.’

Topics Covered

- Eligibility
- Covered services
- Coverage provided by OhioRISE vs. a managed care organization or fee-for-service Medicaid
- CANS assessments
  - What is a CANS assessment?
  - How to schedule a CANS assessment
- How to get more information on OhioRISE
- Contact information for questions

Additional Languages

- Arabic
- Dzongkha
- German
- Haitian (Creole)
- Nepali
- Somali
- Spanish
Building a world that realizes the boundless potential of all people.

Tonika Robinson, Care Coordinator Manager
Shelly Sims, Care Coordinator Supervisor
Whole-Person Care

- I/DD Adults and Youth
- Community and Center Based Physical, Mental and Behavioral Services
- Residential and Family Supports
- Throughout Ohio
I Am Boundless
CME

Catchment M
Delaware, Knox, Morrow, Licking
<table>
<thead>
<tr>
<th>County</th>
<th>Active</th>
<th>Outreach</th>
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<tbody>
<tr>
<td></td>
<td>Tier 2</td>
<td>Tier 3</td>
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<td>41</td>
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<tr>
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<tr>
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“OhioRISE is working”
Questions?
CEU Code

HOC283