Ohio Balance of State Continuum of Care Coordinated Entry Evaluation Project Overview

March 28, 2023

C4 Innovations

Training/TA Topics
- Evaluating coordinated entry
- Motivational Interviewing
- Scaling rapid rehousing
- Implementing diversion systems
- Housing First
- Building a coordinated entry approach

Recent CoC Evaluations
- Hennepin County
- Indiana BoS
- Georgia BoS

C4 Innovations – National HUD TA Provider

Our Team
- Jonathan Cox, Director of Housing, jcox@c4innovates.com
- Adrienne Kasmally, Research Coordinator, akasmally@c4innovates.com
- Monique Price, Racial Equity Subject Matter Expert, mprice@c4innovates.com
- Melissa Witham, Technical Assistance Manager, mwitham@c4innovates.com

Main Activities
Kickoff Activities
- Obtain and review documentation about policies and structure of CES
- Convene local stakeholders for webinar
- Review highlights of the project & projected timeline
- Answer questions

Quantitative Data Activities
- Review data collection process with COHHIO
- Review HMIS data through racial equity lens
  - Including census, poverty, PIT count, and homeless service system data
  - Explore if patterns exist that indicate institutional and systemic discrimination and racism
- Review CoC System Performance Measures (SPM)

CoC Wide Activities
- Each CE liaison will receive a survey to complete on CES activities.
  - Additionally, each CE liaison may nominate up to 3 stakeholders within their region to receive a stakeholder survey.
- The results will be collated and compared to the quantitative data.

2 regions will have a more in-depth assessment:
- An interview with the CES liaison
- Listening sessions with other stakeholders
- Focused interviews with participants who have navigated the CES system
  - Participants will be paid
  - Deidentified summaries from interviews will be integrated into report

Qualitative Data Activities
- Participants will be paid
- Deidentified summaries from interviews will be integrated into report

Qualitative Data Activities
Final Report & Presentation

Comprehensive report:
- Summary of CES activities
- Strengths and challenges implementing the system
- Summary of feedback received
- Recommendations for performance improvement

Will provide separate Executive Summary to be shared publicly

Webinars for Bd CoC Board and CES leads to review findings & answer questions

Proposed Timeline

<table>
<thead>
<tr>
<th>Activity</th>
<th>Target Completion</th>
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<tbody>
<tr>
<td>Task 1: Kick Off Meeting</td>
<td>March 2023</td>
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<tr>
<td>Task 2: HMIS Analysis</td>
<td>May 2023</td>
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<tr>
<td>Task 3: Remote Interviews</td>
<td>May 2023</td>
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<td>Task 4: Draft Report</td>
<td>July 2023</td>
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<tr>
<td>Task 5: Presentation of Report</td>
<td>August 2023</td>
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Questions?

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