# Ohio Department of Health Youth Homelessness Program Community of Practice

August 18th, 2022

### Logistics







**Questions can be** 

asked

throughout the training

The powerPoint will be sent out after each training

**All participants** can unmute

You can share your camera





**Handouts/ Materials** 

Audio/video issues

**Breakout rooms** 



- Welcome
- Community of Practice Review
- Introduction Activity
- Small Group Discussions (3)
- Next Session Planning
- Closing



Chat - sign in

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### Let's Review

#### What is the community of practice model?

- Community of Practice (CoP)
   combines elements of <u>learning</u>,
   <u>practice</u>, and <u>community</u>.
- Together, these interact so that shared learning in community informs practice.
- CoPs balance an emphasis on each of these, giving as much attention to building relationships as to thinking and doing.
- In this way, CoPs are designed to <u>function differently</u> than most dominant cultural modes of work, where action may be prioritized over relationships or reflection



# Community of Practice

#### What's the Culture of a CoP?

- A CoP is based on an open, democratic way of working and learning. Everyone in the CoP has knowledge to share; at the same time, everyone has learning to do
- People bring many identities and ways of knowing to the conversation, and each person's knowledge is valuable
- Because systems are so complex and interrelated, combining knowledge gives us a more complete understanding of the world in which we live and helps grow the ability to accomplish change

### Community of Practice Norms

- Treat each other with dignity and respect.
- Differentiate between opinion—which everyone has—and informed knowledge, which comes from sustained experience, study, and practice.
- Recognize how your social positionality (e.g., race, class, gender, sexuality, ability) informs your perspectives and reactions.
- Trust each other. Have confidence that the issues discussed will be kept in confidence.
- 5. Listen first to understand, and don't be dismissive of the input received when we listen.
- Be vulnerable and risk being wrong sometimes.
   Thoughtful discussion is expected.

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### Introductions & Discussion

In Breakout Rooms, please share and discuss:

- Your name & pronouns
- Your organization & role
- One thing you're looking forward to in fall
- How do you want to implement our agreed upon norms in this Community of Practice?
  - i.e.: safe word, regular review, Oops & ouch, other



Take notes and be prepared to report out to the group!



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# Shared Challenges: Sustainability

#### What we heard in the last session:

 "Will the funding continue (increase, decrease)? This data has been a gift – that is the scary part."



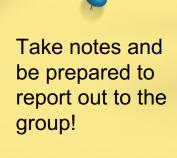
- "We experienced a decrease in funding from last year and went from easily serving 100 people to struggling to serve half that many."
- "Need for more resources and options."



### Discussion: Sustainability

### In Breakout Rooms:

- What is your role as it relates to sustainability?
- What steps is your team taking to ensure sustainability of ODH funded programs"?
  - i.e.: braided funding, fundraising, donations etc.
- What are you not doing now that you can explore in the future to further sustainability?





Request
assistance in
breakout rooms
by using "Ask
for Help"

### Sustainability Resources

- Here for Good -- Sustaining Your RHY Program with Local Support \*
- How Youth Service Programs Stay Relevant & Sustainable (6 modules) \*
- Don't forget to answer the poll!
- Youth Catalytics Organizational Capacity-building
- Social Velocity What is non-profit sustainability
- NAEH Coordinating Diverse Funding Streams
- NAEH Things to consider if your community lost funding for transitional housing
- HUD Strategies
- Blog How to Survive the Sudden Loss of a Grant
- Forbes Article Did Your Nonprofit Lose Funding?
   Here Are 3 Things To Do Next
- Stanford The Nonprofit Starvation Cycle

# Shared Challenges: Collaboration

#### What we heard in the last session:



- "Finding partners."
- "Working with vendors like landlords."



### **Discussion: Collaboration**

### In Breakout Rooms

- How would you describe your teams collaboration style? (share to learn, listen to understand)
- What has been your biggest challenge in identifying community partners?
- What have been some of your favorite experiences working with partners?



Take notes and be prepared to report out to the group!



### Resources: Collaboration

- Best Practice in Interagency Collaboration Brief
   Series: Housing and Education Collaborations to
   Serve Homeless Children, Youth, and Families
- Collaboration Works: Examples of Homeless Programs, CoCs, School Systems, and other Education Service Providers working together
- The Benefits of Housing and Education Cross-Systems Collaboration
- Preventing and Ending Youth Homelessness: A Coordinated Community Response
- Episode 10: Learn to be the Best at Collaboration by Making Seven Agreements

Don't forget to answer the poll!

# Shared Challenges: Data Management

What we heard in the last session:

- "Data collection, management and reporting, duplicate data entries."
- SUMMARY

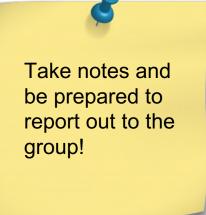
- "Difficulty staying on top of grant expectations and reporting deadlines."
- "Data tips and tricks."
- "Data office hours would be helpful."



# Discussion: Data Management

### In Breakout Rooms

- Describe how your team collects the required ODH data
- Describe how your team completes ODH reporting processes
- What's working and what's not working with these processes?
- How can this Community of Practice support you in data work?





### Resources: Data Management

- Using Data to Improve Services for Youth Experiencing Homelessness
- Analyzing Effective Data to Enhance Foster Care, Homeless and Neglected and Delinquent Programs
- Building Changes: Data Collection
- How Data Can Prevent Homelessness
- The Urban Institute Identifies Best Practices and Areas for Improvement for Counting Homeless Youth
- Using Data to Understand and End Homelessness
- Addressing Homelessness with Data Analytics
- <u>5 Best Practices for Data-Driven Homeless</u>
   <u>Services</u>
- Aligning Your Data Practices with Your Non-profit Values

Don't forget to answer the poll!

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### **Next Steps**

### Additional challenges collected from session 1

- Data Collection
- Partner Collaboration
- Sustainability
- Increasing capacity
- Operating housing programs
- Youth engagement
- Mastering community resources



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# Check-Out

- What's one nugget you're taking away from community of practice today?
  - Share in chat



### Feedback

We invite you to <u>provide anonymous feedback</u> about about community of practice



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# 2022-2023 Community of Practice Calendar

July 21, 2022	January 19, 2023
Next session	
August 18, 2022	February 16, 2023
September 15, 2022	March 16, 2023
October 20, 2022	April 20, 2023
November 17, 2022	May 18, 2023
December 15, 2022	June 15, 2023

### Resources

- Community of Practice Shared Folder
- Community of Practice Calendar
- Community of Practice Anonymous Feedback Form
- ODH Youth Homelessness Program Website

