Ohio Department of Health
Youth Homelessness Program
Community of Practice

August 18th, 2022
Logistics

- All participants can unmute
- You can share your camera
- Questions can be asked throughout the training
- The PowerPoint will be sent out after each training
- Breakout rooms
- Polls/ quizzes
- Handouts/ Materials
- Audio/video issues
Agenda

- Welcome
- Community of Practice Review
- Introduction Activity
- Small Group Discussions (3)
- Next Session Planning
- Closing
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Let’s Review

What is the community of practice model?

- Community of Practice (CoP) combines elements of learning, practice, and community.
- Together, these interact so that shared learning in community informs practice.
- CoPs balance an emphasis on each of these, giving as much attention to building relationships as to thinking and doing.
- In this way, CoPs are designed to function differently than most dominant cultural modes of work, where action may be prioritized over relationships or reflection.
What’s the Culture of a CoP?

• A CoP is based on an open, democratic way of working and learning. Everyone in the CoP has knowledge to share; at the same time, everyone has learning to do.

• People bring many identities and ways of knowing to the conversation, and each person’s knowledge is valuable.

• Because systems are so complex and interrelated, combining knowledge gives us a more complete understanding of the world in which we live and helps grow the ability to accomplish change.
Community of Practice Norms

1. Treat each other with dignity and respect.
2. Differentiate between opinion—which everyone has—and informed knowledge, which comes from sustained experience, study, and practice.
3. Recognize how your social positionality (e.g., race, class, gender, sexuality, ability) informs your perspectives and reactions.
4. Trust each other. Have confidence that the issues discussed will be kept in confidence.
5. Listen first to understand, and don’t be dismissive of the input received when we listen.
6. Be vulnerable and risk being wrong sometimes. Thoughtful discussion is expected.
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Introductions & Discussion

In Breakout Rooms, please share and discuss:

• Your name & pronouns
• Your organization & role
• One thing you’re looking forward to in fall
• How do you want to implement our agreed upon norms in this Community of Practice?
  • i.e.: safe word, regular review, Oops & ouch, other

Take notes and be prepared to report out to the group!
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Shared Challenges: Sustainability

What we heard in the last session:

• “Will the funding continue (increase, decrease)? This data has been a gift – that is the scary part.”

• “We experienced a decrease in funding from last year and went from easily serving 100 people to struggling to serve half that many.”

• “Need for more resources and options.”
Discussion: Sustainability

In Breakout Rooms:

- What is your role as it relates to sustainability?
- What steps is your team taking to ensure sustainability of ODH funded programs”?
  - i.e.: braided funding, fundraising, donations etc.
- What are you not doing now that you can explore in the future to further sustainability?
Sustainability Resources

- Here for Good -- Sustaining Your RHY Program with Local Support *
- How Youth Service Programs Stay Relevant & Sustainable (6 modules) *
- Youth Catalytics - Organizational Capacity-building
- Social Velocity – What is non-profit sustainability
- NAEH - Coordinating Diverse Funding Streams
- NAEH - Things to consider if your community lost funding for transitional housing
- HUD – Strategies
- Blog - How to Survive the Sudden Loss of a Grant
- Forbes Article - Did Your Nonprofit Lose Funding? Here Are 3 Things To Do Next
- Stanford – The Nonprofit Starvation Cycle

Don’t forget to answer the poll!
Shared Challenges: Collaboration

What we heard in the last session:

• “Finding partners.”

• “Working with vendors like landlords.”
Discussion: Collaboration

In Breakout Rooms

- How would you describe your team's collaboration style? *(share to learn, listen to understand)*
- What has been your biggest challenge in identifying community partners?
- What have been some of your favorite experiences working with partners?
Resources: Collaboration

- **Best Practice in Interagency Collaboration Brief Series: Housing and Education Collaborations to Serve Homeless Children, Youth, and Families**
- **Collaboration Works: Examples of Homeless Programs, CoCs, School Systems, and other Education Service Providers working together**
- **The Benefits of Housing and Education Cross-Systems Collaboration**
- **Preventing and Ending Youth Homelessness: A Coordinated Community Response**
- **Episode 10: Learn to be the Best at Collaboration by Making Seven Agreements**

Don’t forget to answer the poll!
Shared Challenges: Data Management

*What we heard in the last session:*

- “Data collection, management and reporting, duplicate data entries.”

- “Difficulty staying on top of grant expectations and reporting deadlines.”

- “Data tips and tricks.”

- “Data office hours would be helpful.”
Discussion: Data Management

In Breakout Rooms

• Describe how your team collects the required ODH data
• Describe how your team completes ODH reporting processes
• What’s working and what’s not working with these processes?
• How can this Community of Practice support you in data work?

Take notes and be prepared to report out to the group!
Resources: Data Management

- Using Data to Improve Services for Youth Experiencing Homelessness
- Analyzing Effective Data to Enhance Foster Care, Homeless and Neglected and Delinquent Programs
- Building Changes: Data Collection
- How Data Can Prevent Homelessness
- The Urban Institute Identifies Best Practices and Areas for Improvement for Counting Homeless Youth
- Using Data to Understand and End Homelessness
- Addressing Homelessness with Data Analytics
- 5 Best Practices for Data-Driven Homeless Services
- Aligning Your Data Practices with Your Non-profit Values

Don’t forget to answer the poll!
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Next Steps

Additional challenges collected from session 1

- Data Collection
- Partner Collaboration
- Sustainability
- Increasing capacity
- Operating housing programs
- Youth engagement
- Mastering community resources

What’s next? Where do we want to go from here?
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Check-Out

- What’s one nugget you’re taking away from community of practice today?
  - Share in chat
Feedback

We invite you to provide anonymous feedback about the community of practice.

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## 2022-2023 Community of Practice Calendar

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<tr>
<th>Session Date</th>
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<tbody>
<tr>
<td>July 21, 2022</td>
<td>January 19, 2023</td>
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<tr>
<td>August 18, 2022</td>
<td>February 16, 2023</td>
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<td>December 15, 2022</td>
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*Note: September 15, 2022 is marked as the next session.*
Resources

- [Community of Practice Shared Folder](#)
- [Community of Practice Calendar](#)
- [Community of Practice Anonymous Feedback Form](#)
- [ODH Youth Homelessness Program Website](#)
THANKS