OHIO

Balance of State
Continuum of Care

HMIS Transition Webinar Series
Webinar 3 of 4

Presenters: Amanda Wilson, Matt Dicks,

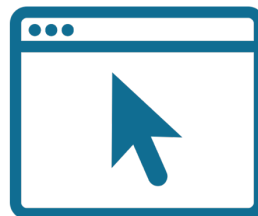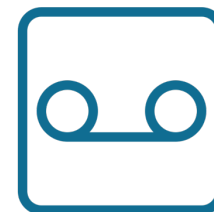Carolyn Hoffman

August 11, 2021

Webinar Information

All participants lines are muted.

Use the questions feature in the GoToWebinar control panel to submit questions.

This webinar will be posted to Ohio BoSCoC's website.

This webinar is being recorded. http://cohhio.org/boscoc/hmis

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

Agenda

- Clarity HMIS Training
- Data Migration Dates
- Corrections
    - Diversion
    - Looker Licenses
    - Homelessness Prevention Demo
- Important Changes
    - Vocabulary
    - Unique ID
    - Social Security Number Hidden
    - Switching Agencies
    - Release of Information
    - Data Fields
    - Coordinated Entry (AP) Enrollments
    - Referrals
    - Unsheltered Provider Retired
    - PATH
- Data Quality Checking
- Clarity Demo

Clarity HMIS Training

HMIS Transition Webinar Series (Required)
- Tue, Jun 29, 2021 10:00 AM – 12:00 PM EDT ✔
- Wed, Jul 21, 2021 10:00 AM – 12:00 PM EDT ✔
- Wed, Aug 11, 2021 10:00 AM – 12:00 PM EDT ✔
- Wed, Aug 25, 2021 10:00 AM – 12:00 PM EDT

COHHIO eLearning Center (Required)
- Course 1: Introduction to Clarity https://cohhio.litmos.com?C=6153282
- Course 2: Clarity Workflows (in progress)
- Course 3: Reporting (in progress)

Office Hours (Optional)
- https://global.gotomeeting.com/join/488830461
- Tuesdays, Aug 17 – Sep 14, 2021 1:00 PM – 4:00 PM EDT
- 150 attendee limit

Data Migration Dates

Date	Data Fields
Friday, August 13, 2021 **Custom Client Data Testing**	List Status, Permanent Housing Track, SSVF Ineligible, VA Eligible, Would the client consent to a vaccine at no cost?
Friday, August 20, 2021 **Custom Assessment Data Testing**	COVID screening data fields, COVID vaccine data fields, VI-SPDAT data fields, offers of permanent housing data fields
Friday, August 27, 2021 **Custom Services Data Testing**	Rent, deposit, and utility service transactions
Friday September 3, 2021 **Custom Note Data Testing**	Includes Service Notes from retired Services in ServicePoint and other Client Notes. Retired Service Notes from ServicePoint will be stored in Client Notes
Monday, September 13, 2021 **Custom Files Data Testing**	File attachments from ServicePoint like inspection documentation and uploaded ROIs

Corrections:
Diversion

- We said Diversion will not be a service in Clarity
    - Diversion will be a *Coordinated Entry Event* documented in Clarity as a *Service* called **Problem Solving/Diversion/Rapid Resolution intervention or service**.

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Corrections:
Looker Licenses

- We said "HMIS Users who had an ART license are likely to have Looker access."
  - Looker licenses were given to agency administrators who had logged in within the past 3 months.

Corrections:
Homelessness Prevention Demo

- We created a client and enrolled the client in a Homelessness Prevention program.
    - Clients will enter through an AP. New clients will be created by the AP and (like Diversion) have a *Coordinated Entry Event* documented in Clarity as a *Service* called *Referral to Prevention Assistance project.*

Important Changes:
Vocabulary

Clarity Name	ServicePoint Name
Program	Provider
Agency	Organization
Enrollment	Entry/Exit

Important Changes:
Unique ID

- Use Unique ID when emailing about the client or searching

- ServicePoint Client IDs can be used in the Clarity search bar

Important Changes:
Social Security Number Hidden

SSN is hidden accept the last 4 digit. Please ask for and record the client's full social security number

Important Changes:
Switching Agencies

- Dropdown menu under your name

- 320/420 HMIS Users have access to the Coordinated Entry Agency

- To see what programs are available to you
  - Navigate to Client's profile first. Click the Programs tab at the top. Scroll down to see your programs under PROGRAMS: AVAILABLE

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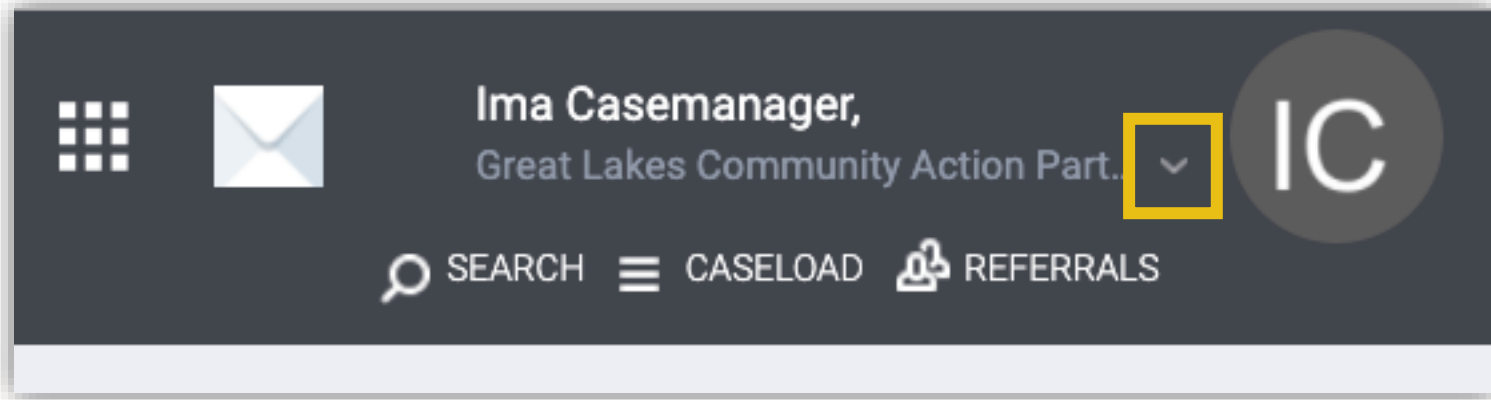
Important Changes:
Release of Information

- Clarity currently has the following documentation types:
  - Attached PDF
  - Signed Paper Document
  - Verbal Consent

- ROI forms are currently different in Mahoning County and BoS

- Look for coming changes to the ROI process

RELEASE OF INFORMATION

Permission   Yes

Start Date   08/11/2021

End Date   08/11/2022

Documentation   ✓ Select
                    Attached PDF
                    Signed Paper Document
                    Verbal Consent

CONSENT REFUSED

Consent Refused

Important Changes:
Data Fields

- **Moved to Client**
  - Some COVID Questions
  - Expected permanent housing date
  - Permanent housing track
    - This was moved to the client to better suit the Veteran's Active List.
  - Race, Gender, Ethnicity
    - These elements should never have been enrollment-level questions in ServicePoint.

- **Added to Client**
  - Preferred Name
  - Pronoun

- **Dynamic Fields**
  - Veteran status "Yes" opens additional veteran-specific questions

Important Changes:
Coordinated Entry (AP) Enrollments

- For clients who have been permanently housed, Clarity will auto-exit the clients from the AP.

- Clarity will auto-exit clients from APs after 90 days of inactivity.

You entered data indicating that this client is within a permanent destination. As a result, this client will be exited from Coordinated Entry enrollments. Please confirm.

OK   Cancel

Important Changes:
Referrals

- Clients who entered **Sunday, July 18, 2021 to Sunday, August 8, 2021** (during the blackout period) will not have backdated referrals entered.

- Create referrals for clients who entered Monday, August 9, 2021 and after.

Important Changes:
Unsheltered Provider Retired

- Enroll the client in an your AP or PATH program
  - Be sure to record the correct **Prior Living Situation**
    - place not meant for habitation
  - Be sure to record the correct **Current Living Situation** (Assessment)
    - place not meant for habitation
    - **Current Living Situation** should be updated at every contact with the client
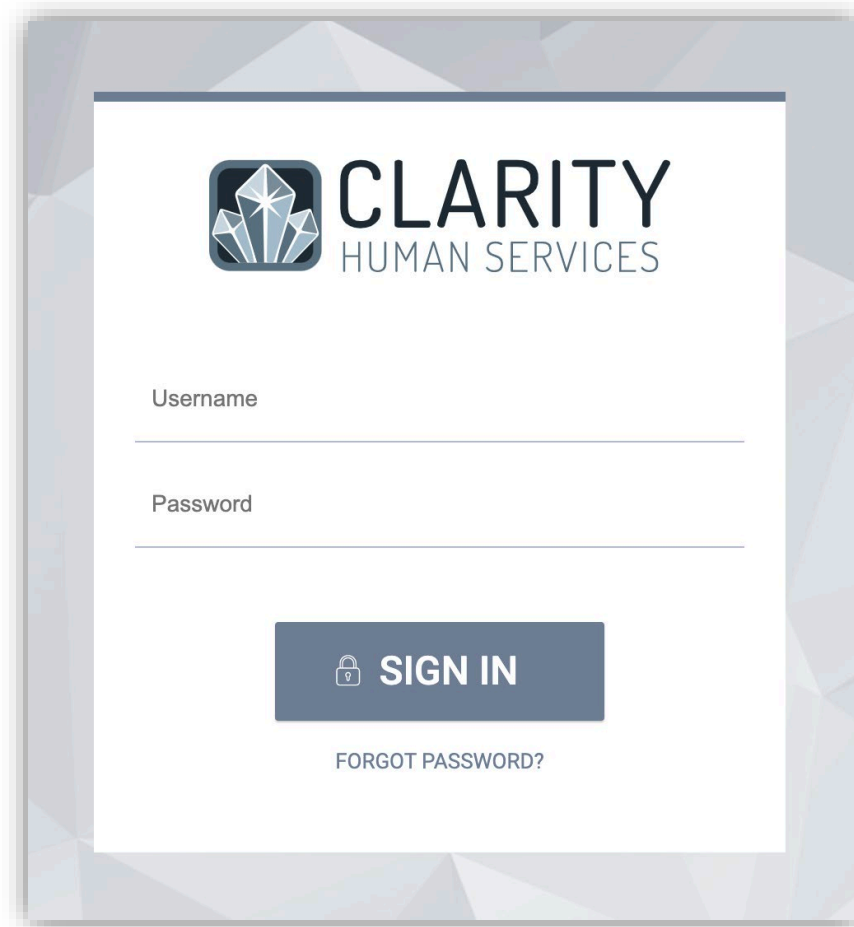
Important Changes:
PATH

- The PATH Workflow will be mostly the same; however, instead of referrals, you will add a service called referral and select the correct service item.

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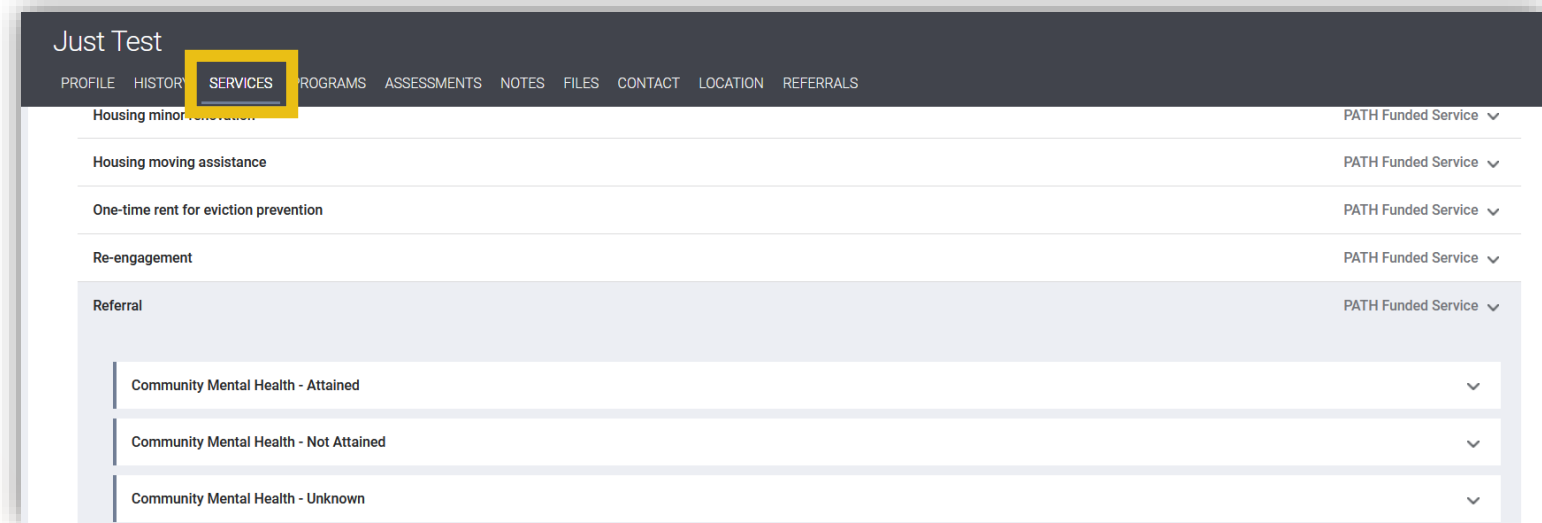
Data Quality Checking

- R minor and R minor elevated will continue to be our reporting apps for checking data quality. (Available soon)

- In the interim, we encourage you to look to your APR in Clarity to identify data quality errors. Some HMIS Users work for multiple agencies, so be sure to switch to the appropriate agency before running the report.

- Clarity's directions for running an APR: https://get.clarityhs.help/hc/en-us/articles/115013295968--HUDX-227-Annual-Performance-Report

Clarity Demo

Contact Us

HMIS
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