2021 Quarterly Performance Report

Q2 Executive Summary

As outlined in the Ohio Balance of State Continuum of Care’s (BoSCoC) Performance Management Plan (PMP), the CoC provides this summary of project performance as a means to highlight any important trends or observations. Providers may access their detailed project performance data at any time via R minor and R minor elevated. As a reminder, while all of the numerical goals listed in the PMP are important benchmarks, providers are encouraged to consider overall project performance in order to ensure clients’ needs are being met on an individual basis. The following data covers the second quarter of the year (January 1, 2021 – June 30, 2021).

At the project level, in terms of Length of Stay, the majority of project types continued to meet their respective goals in Q2. Specifically, 70% of Emergency Shelters (ES) met the goal of no more than 40 days in shelter. And, 88% of Transitional Housing (TH) projects met the goal of no more than 240 days in shelter.

In terms of Exits to Permanent Housing, both TH and ES project types are not meeting their respective goals. Currently, 36% of TH projects are meeting the goal of having at least 83% of households moving into permanent housing at exit, compared to 41% in Quarter 1. Additionally, only 48% of Emergency Shelters are meeting the goal of having 40% of households move into permanent housing at exit. The number of ES projects meeting this goal continues to decrease (down from 52% in Quarter 1). This is likely due to the eviction moratorium and low affordable housing stock available across the BoS. However, even with low available housing stock, it is important for ES providers to coordinate and work closely with local RRH providers to try and house clients quickly. Especially given the availability of ESG-CV funds for RRH.
Another area to highlight is Rapid Placement for RRH. The goal for this measure is to place households into permanent housing within 21 days of project entry. So far, in Quarter 2, 67% of RRH projects are meeting this goal. During Quarter 1, 77% of RRH projects were meeting this goal. Again, this decrease in projects meeting the goal is likely due to the eviction moratorium and lack of available housing stock.

New in 2021, the Ohio BoSCoC began evaluating youth specific outcomes. Although numerical goals are listed for youth projects in the 2021 Performance Management Plan, there will be no consequences for failing to meet these goals since they are simply a baseline at this point in time. With that said, in terms of Length of Time in RRH, the majority of youth RRH projects are not meeting the 200-day goal. The current Q2 average for this measure is 223 days, which is down from Q1 262-day average. However, it was anticipated that youth may require longer lengths of stay, especially during the pandemic, so the Performance and Outcomes Committee will continue to monitor this goal over time.
Additionally, in terms of Exits to Permanent Housing (PH), youth RRH projects are meeting the 83% goal on average, with the majority of projects once again obtaining 100% exits to PH. Youth PSH are also meeting this goal with all projects having an average of 97% exit to, or retention of, PH.

The Performance and Outcomes Committee will continue to monitor youth specific outcomes and goals throughout 2021, and will make adjustments as needed.