



# OHIO

**Balance of State  
Continuum of Care**

## **HMIS Transition Webinar Series Webinar 2 of 4**

**Presenters:** Genelle Denzin, Amanda Wilson,  
Matt Dicks, Carolyn Hoffman

July 21, 2021

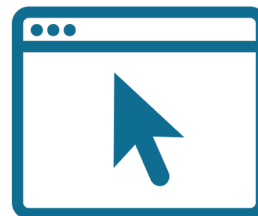
# Webinar Information



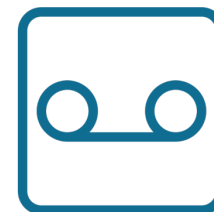
All participants  
lines are  
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This webinar is  
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# Agenda

- Important Dates
- Open Office Hours
- Training Strategy
- Forms
- Release of Information
- Case Notes
- PATH Workflow
- Caseload
- Looker
- Clarity Demo

# Important Dates

<b>Monday, July 19, 2021</b> <b>Course 1: Introduction to Clarity</b>	HMIS Users should have received one to two emails from the COHHIO eLearning Center (COHHIO Litmos).
<b>Sunday, July 18, 2021 to Sunday, August 1, 2021</b> <b>Blackout</b>	You will not be able to enter information into either HMIS during this blackout period. Be sure to run any reports that you need prior to Sunday, July 18th. We anticipate that SSVF providers will be able to run their August export as scheduled from Clarity.
<b>Monday, August 2, 2021</b> <b>HUD Data Launch Date</b>	We expect that HUD data will be available in the new HMIS system on Monday, August 2nd. HUD data includes most of what you are used to seeing in ServicePoint assessments. It does not include custom data elements like the county fields and COVID questions.
<b>Monday, August 16, 2021</b> <b>Custom Data Launch Date</b>	Custom data (in addition to HUD data) will be available in the HMIS system on Monday, August 16th. Custom data includes things like COVID screening tool and vaccination fields, county fields, and homeless veterans information.

# Open Office Hours

Around the launch date, we expect to have open office hours in an online meeting room that you can join. We will release the hours and link for the room as we approach the date.

# Training Strategy

## **HMIS Transition Webinar Series (Required)**

- Tue, Jun 29, 2021 10:00 AM – 12:00 PM EDT
- Wed, Jul 21, 2021 10:00 AM – 12:00 PM EDT
- Wed, Aug 4, 2021 10:00 AM – 12:00 PM EDT
- Wed, Aug 18, 2021 10:00 AM – 12:00 PM EDT

## **COHHIO eLearning Center (Required)**

- Course 1: Introduction to Clarity  
<https://cohhio.litmos.com?C=6153282>
- Course 2: (Clarity Workflows)
- Course 3: (Reporting)

## **Office Hours (Optional)**

- Dates to be determined

# Forms

It is important to maintain paper records during the blackout period so that at the launch of the new HMIS system, you are able to enter the backlog of client information and events.

The questions on the existing forms built for the ServicePoint HMIS system will be the same questions shown in Clarity; however, the question order may change. We plan to update all forms after the launch of the new HMIS system to match the order of questions in Clarity. Please see the forms page of the HMIS website:

<http://hmis.cohhio.org/index.php?pg=kb.page&id=113>



# Release of Information

RELEASE OF INFORMATION

Permission	Yes	▼
Start Date	07/18/2021	📅 25
End Date		
Documentation	<div style="border: 1px solid #ccc; padding: 5px;"><p>Select</p><p>Electronic Signature</p><p>Attached PDF</p><p>✓ Signed Paper Document</p><p>Verbal Consent</p><p>Outside Agency Verified</p><p>Household</p><p>Group Member</p><p>None</p></div>	
Location		
Agency Name	Great Lakes Community Action Partnership	
Staff Name	Ima Casemanager	
Date Entered	07/18/21 07:18 pm	

SAVE CHANGES CANCEL

We discussed changing to a verbal ROI model with the HMIS Advisory Committee per HUD TA recommendation. We are not able to make that change before the launch of the new Clarity HMIS system. Keep an eye out for more information.

# Case Notes

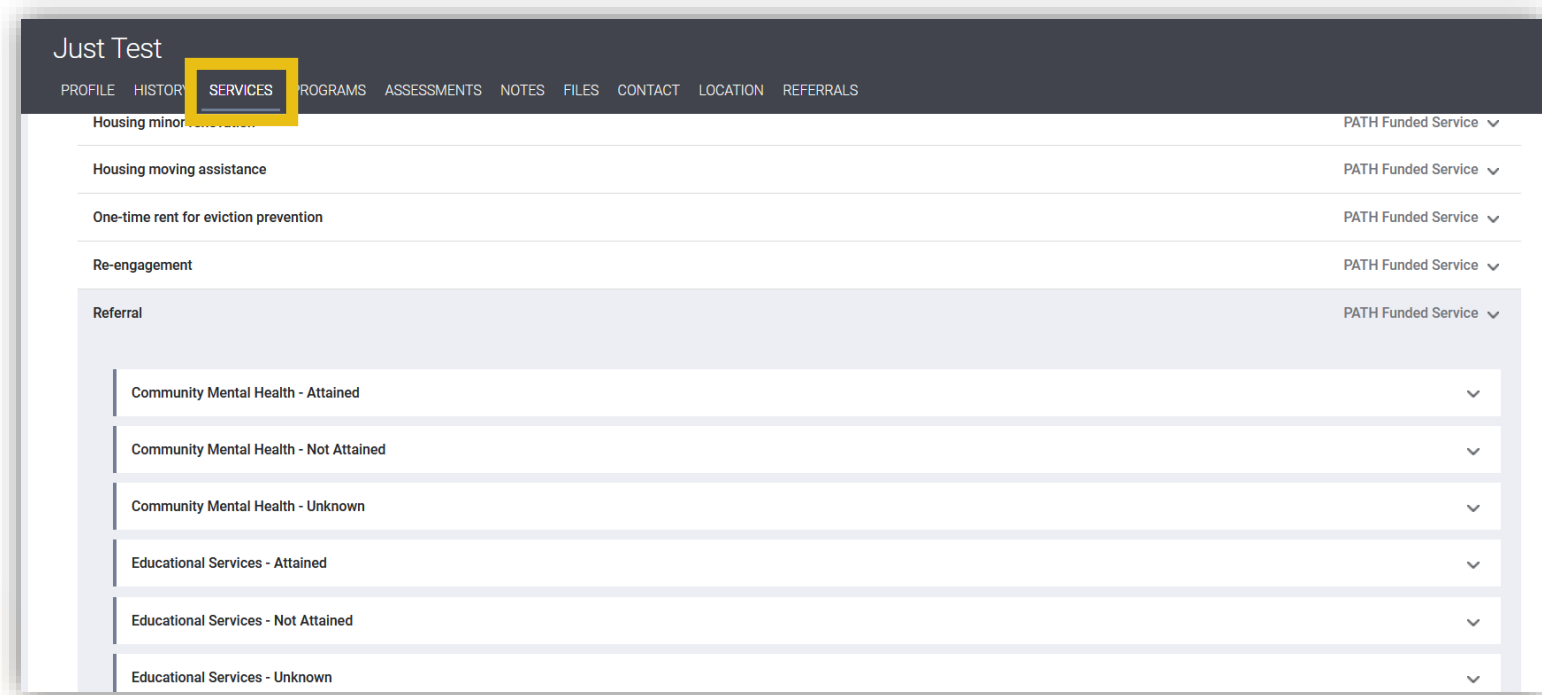
- You can make client notes and service notes. Both show up in Notes.
- We have confirmed that notes are not visible across Agencies. Notes appear to be private. Others at your agency can see the notes, but outside agencies cannot.
- We have not yet tested service notes, but we expect them to behave similarly.

The screenshot shows a software interface for 'Just Test'. At the top, there is a navigation bar with several menu items: PROFILE, HISTORY, SERVICES, PROGRAMS, ASSESSMENT, NOTES (highlighted with a yellow box), FILES, CONTACT, LOCATION, and REFERRALS. Below the navigation bar is a section titled 'CLIENT NOTES' with an 'ADD NOTE +' button on the right. The main content area displays a table of notes.

Title	Category	User Full Name	Date	
Test Note 2 Adams County Shelter for the Homeless, Inc. ⓘ	No Category	Amanda Wilson	07/09/2021	
Test Note Adams County Shelter for the Homeless, Inc. ⓘ	No Category	Amanda Wilson	07/09/2021	

# PATH Workflow

The PATH Workflow will be mostly the same; however, instead of referrals, you will add a service called referral and select the correct service item.



# Caseload

Great Lakes Community Action Partnership

ACTIVE CASELOAD STATUS DUE CASE MANAGER

Ima Casemanager,  
Great Lakes Community Action Part... IC

SEARCH CASELOAD

ACTIVE CASELOAD

SEARCH

Program: Sandusky - GLCAP - AP

Client	Start Date	Length of Stay	Household Members
Scratch Client	07/19/2021	2 days	1
Bernard Kosar	07/12/2021	9 days	1

CLARITY HUMAN SERVICES

- New clients are assigned a Care Team.
- In your clients' profiles, you can add yourself to the clients' Care Team. This puts clients into your Caseload.
- This may make some reporting available.

# Looker

System

REPORT LIBRARY **EXPLORE** DATA ANALYSIS

Carolyn Hoffman, System CH

SEARCH CASELOAD

## Explore

Run

### Client Model

Search

All Fields In Use

- ▶ Clients
- ▶ Coordinated Entry Event
- ▶ Current Living Situation
- ▶ Current Living Situation Custom
- ▶ Enrolling Agency
- ▶ Enrollments
- ▶ Entry Custom
- ▶ Entry Screen
- ▶ Followup Custom

▶ Filters

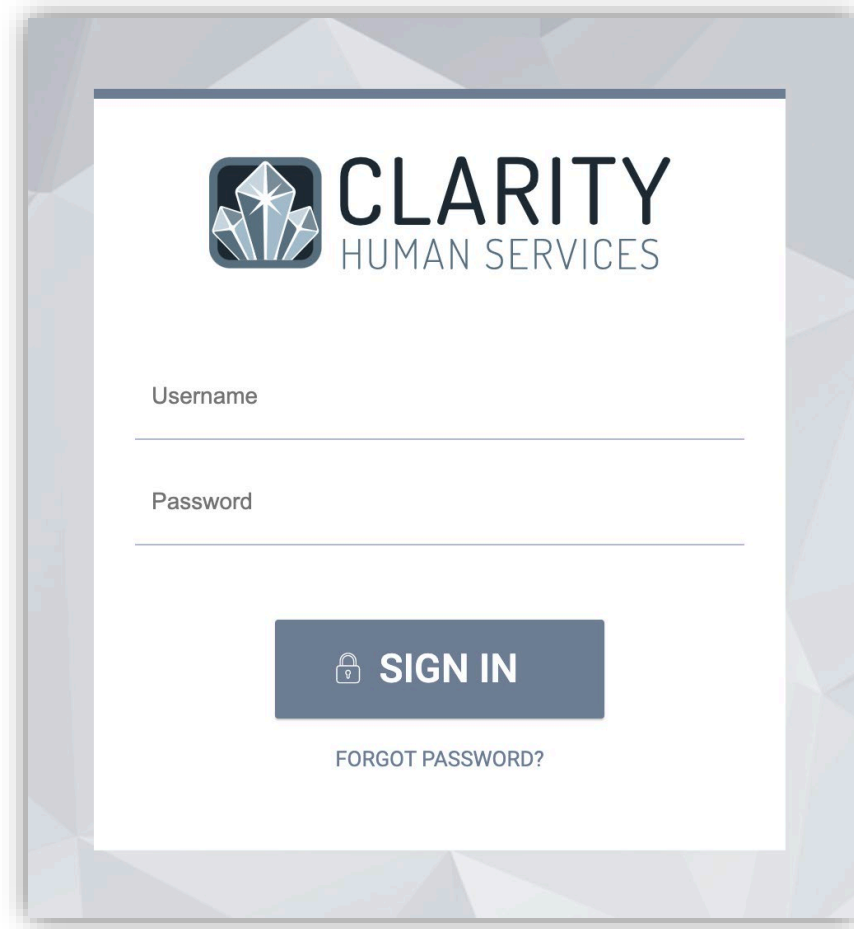
▶ Visualization

▼ Data Results SQL Row Limit 500 Totals


- Looker is the Clarity version of ART.
- HMIS Users who had an ART license are likely to have Looker access.
- Use the EXPLORE tab.

Select some dimensions or measures.

# Clarity Demo



The image shows a login interface for Clarity Human Services. It features a logo with a diamond icon and the text "CLARITY HUMAN SERVICES". Below the logo are two input fields for "Username" and "Password". A dark blue button with a lock icon and the text "SIGN IN" is positioned below the fields. At the bottom, there is a link for "FORGOT PASSWORD?".


 **CLARITY**  
HUMAN SERVICES

Username

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Password

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 **SIGN IN**

[FORGOT PASSWORD?](#)

# Contact Us



**HMIS**

[hmis@cohhio.org](mailto:hmis@cohhio.org)