



OHIO

**Balance of State
Continuum of Care**

HMIS Transition Webinar Series

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June 29, 2021

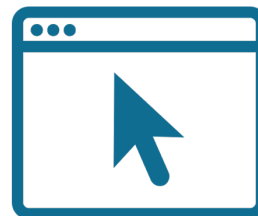
Webinar Information



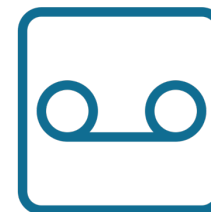
All participants
lines are
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BoSCoC's
website.



This webinar is
being recorded.



Agenda

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- Finding Information
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- Historical Data Not Migrated
- Coordinated Entry Changes
- Preferred Name and Pronoun Additions
- HMIS Vocabulary Changes
- COVID Questions
- Reporting
- Annual Renewal
- New User Training

HMIS Transition Webinar Series

All HMIS Users should attend all webinars in the series.

- Tue, Jun 29, 2021 10:00 AM - 12:00 PM EDT
- Wed, Jul 21, 2021 10:00 AM - 12:00 PM EDT
- Wed, Aug 4, 2021 10:00 AM - 12:00 PM EDT
- Wed, Aug 18, 2021 10:00 AM - 12:00 PM EDT

Webinars will be recorded and posted to <http://cohhio.org/boscoc/hmis/>.

Finding Information

- **HMIS Website**

The HMIS team will be rebuilding the HMIS website (<http://hmis.cohhio.org/>) to reflect changes in the HMIS system. Check <http://cohhio.org/boscoc/hmis/> for webinar info and for the most current HMIS links.

- **Clarity Guidance**

Keep in mind that COHHIO HMIS workflows may differ slightly from those shown on the Clarity Help website.

<https://get.clarityhs.help/hc/en-us/categories/115000086148-Getting-Started>

Transition Dates

Thursday, July 15, 2021 New Users Can Register for Training	New Users can register for HMIS New User Training on the Training and Templates page
Sunday, July 18, 2021 to Sunday, August 1, 2021 Blackout	You will not be able to enter information into either HMIS during this blackout period. Be sure to run any reports that you need prior to Sunday, July 18th. We anticipate that SSVF providers will be able to run their August export as scheduled from Clarity.
Monday, August 2, 2021 HUD Data Launch Date	We expect that HUD data will be available in the new HMIS system on Monday, August 2nd. HUD data includes most of what you are used to seeing in ServicePoint assessments. It does not include custom data elements like the county fields and COVID questions.
Monday, August 16, 2021 Custom Data Launch Date	Custom data (in addition to HUD data) will be available in the HMIS system on Monday, August 16th. Custom data includes things like COVID screening tool and vaccination fields, county fields, and homeless veterans information.


Historical Data Not Migrated

Data	Guidance
Unsheltered Enrollments	We will no longer be using the Unsheltered Provider. Unsheltered status will be included in the new CE enrollment process. Existing unsheltered clients should be entered through an AP in Clarity.
Goals	Goals will not be migrated. Once we begin using Clarity, anything that was recorded as a goal in ServicePoint should be entered as a service in Clarity.
Case Manager Records	Case manager records were used in the Unsheltered workflow. A Clarity feature called “Care Team” will replace case manager records. “Care Teams” are automatically assigned to new clients in Clarity.
Clients who have no Entry Exits since 6/1/2014	We will migrate client data with entry/exits since 6/1/2014, including historical data back to 2004. If a client has not had an entry/exit since 6/1/2014, their data will not be migrated.
ROIs	ROIs will not be migrated to Clarity. You may be prompted to complete new ROIs in Clarity. The HMIS team is still learning about this process.
Referrals	Existing ServicePoint referrals will not be migrated. Current clients with housing referrals in ServicePoint will need new referrals created in Clarity. PATH referral guidance will be provided in future trainings.
Some Services	(Detailed on next slide)



Migrated Services

Only the services listed below will be migrated.



Data
Required by HUD or federal partner (SSVF, RHY, PATH, YHDP and ODH)
Case Management (HP, RRH)
Rental Payment Assistance (HP, RRH, Other)
Rental Deposit Assistance (HP, RRH, Other)
Utility Service Payment Assistance (HP, RRH, Other)
Utility Deposit Assistance (HP, RRH, Other)
Homeless Motel vouchers (RRH, ES)
Moving Expense Assistance (RRH)

Coordinated Entry Changes

The Ohio Balance of State CoC will update Coordinated Entry (CE) to align with HUD's preferred workflow. AP providers will now create a CE enrollment for every client experiencing a housing crisis. CE enrollments will include Diversion "events". Under the new process, Coordinated Entry enrollments will stay open until the client enters permanent housing or is no longer using services.

Mahoning County's Coordinated Entry system currently aligns with HUD's preferred workflow; therefore, the transition will not produce many Coordinated Entry changes.

Coordinated Entry Changes

Clarity uses a feature called the Community Queue for the purpose of making Coordinated Entry referrals. We will continue to use the Rminor elevated Prioritization Report for prioritizing clients.

The screenshot displays the 'REFERRALS' section of the 'Help Center Agency' interface. The 'Community Queue' tab is active, showing search filters and a results table. The search term 'Mufasa' is entered in the search box. The results table shows one entry for 'Mufasa Lion' with a referral date of 11/16/2017 and 4 days pending. A donut chart on the right shows the status distribution: 1 Pending, 1 Completed, and 4 Denied.

Client	Referral Date	Days Pending
Mufasa Lion Referred by: Help Center Agency	11/16/2017	4

Coordinated Entry Changes






- The Ohio Balance of State CoC will be updating the VI-SPDAT and VI-F-SPDAT from version 2 to 3. An Ohio Balance of State CoC webinar will be hosted on July 7, 2021 to discuss these updates. Register for *VI-SPDAT 3.0 Changes* [here](#).
- Mahoning County CoC may also upgrade from version 2 to 3. We will communicate changes as we learn more.

Preferred Name and Pronoun Additions

Changes you will notice in the new Clarity HMIS include two new fields:

- **Preferred Name** is a text box where you can record the name that the client prefers to be called if it differs from the client's legal name.
- The **Pronouns** dropdown will allow you to record the client's pronouns.

CLIENT PROFILE

Social Security Number	XXX - XX - 3081 
Quality of SSN	Full SSN Reported 
Last Name	Test 
First Name	Just
Quality of Name	Full name reported 
Quality of DOB	Full DOB Reported 
Date of Birth	10/09/2000

Adult. Age: 20

Middle Name	None 
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Preferred Name	<input type="text"/>
Pronouns	Select 

If other, please specify	<input type="text"/>
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Gender	Select 
--------	--

Race	Select 
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HMIS Vocabulary Changes


ServicePoint Name	Clarity Name
<i>Provider</i>	<i>Program</i>
<i>Organization</i>	<i>Agency</i>
<i>Entry/Exit</i>	<i>Enrollment</i>
<i>Assessment</i>	<i>Screen</i>
<i>Sub-assessments</i>	<i>Do not exist in Clarity! Assessments only!</i>

COVID Questions

- COVID Screening Tool and COVID Vaccine questions will not change.
- Consent to vaccine is now a client-level data element in the Client Profile. Vaccine Data and Symptoms will be Assessments.
- More information will be available in future trainings.

COVID Questions

Pronouns	Select	▼
If other, please specify		
Gender	Select	▼
Race	Select	▼
Ethnicity	Select	▼
Veteran Status	No	▼
Permanent Housing Track	Select	▼

Expected Permanent Housing Date	__/__/____	 25
Would the client consent to a COVID-19 vaccine at no cost?	Select	▼
If not, what are the concerns?	<input type="text"/>	

SAVE CHANGES

CANCEL

Reporting

- R minor and R minor elevated will be available during the blackout period with a “Data last refreshed” date of July 18, 2021.
- Both sites will be connected to Clarity. The timeline for when R minor and R minor elevated will be available after the transition is forthcoming.
- Users will have access to many reports designed and maintained by Bitfocus. Training on reporting will occur after workflow trainings.

Annual Renewal

Some HMIS Users have already begun annual renewal. As a reminder, renewal is staggered for HMIS Users this year. HMIS Users who started before 2015 are renewing this month. HMIS Users who started in 2016 or 2017 will renew in July. The renewal process will continue through the fall. It's good to remember that if there are other HMIS Users at your agency, they may be renewing in a different month.

June	July	August	September	October
Users who started in 2008-2015	Users who started in 2016-2017	Users who started in 2018	Users who started in 2019	Users who started in 2020

Training

Training for New HMIS Users will reopen on July 15th. On or after July 15th, you may visit the Training and Templates page at <https://cohhio.org/boscoc/training-and-templates/>. Use the form to request training for the New HMIS User.

Questions?

Contact Us



HMIS

hmis@cohhio.org