



SOARing Together

Series 2: Letter 2 2021

Online Application Tracking

Hello SOAR Ohio Team,

OATs.... not just for breakfast anymore!

OAT: Online Application Tracking is a very important part of SOAR and to the process. By entering your SOAR application data in OAT, you will have access to the information on your claims with daily updates, know your outcomes, record the dates of form submissions and follow your progress. We all know that using the SOAR process has many details to ensure a successful claim and you may even feel, let's say less than excited for another step, but OAT is such a useful tool to the liveliness of what each of us do when completing a successful SOAR assisted application.

I did not always sing the praises of OAT. At first, it confused... okay, down right annoyed me but the more I utilized it, the more I appreciated its value. However, what was even more annoying, as a new specialist in 2014, we did not use OAT and had to create our own system of tracking all the data from each claim, remember to record the demographics of the applicant for quarterly reports, keep track of specific dates, and even determine our own percentage rate! OAT does all of this, in one place, easily, accurately and once your info is entered, nothing more to do. It will even sort through different topics of the claim if you need to know specifics on something. Want to know how many veterans you serve, how many male/ female, average age of client; OAT will tell you all this and more!!

Advantages to using OAT:

- Allows you to track your SOAR applications online
- Data available simply and at anytime
- All your information in one place
- Report your information to others quickly
- Calculates your outcome automatically
- Free, no extra computer software, HIPAA compliant

Data stored and entered in OAT can also be seen by the State SOAR Administration Team...fancy wording for Amy and me! As well as the National SOAR TA Team. No worries...this is a **good** thing and allows all of us to know and brag about the great job you are doing with SOAR. If by chance there is something concerning, this is our opportunity to reach out for one on one training or to discuss any issues/concerns you face with OAT.

Please take time to review these websites, listen to the webinars, or just hop right into your own OAT page and discover OATs really aren't just for breakfast anymore! AS always, please do not hesitate to reach out with any questions.

<https://soarworks.prainc.com/topics/oat-and-outcomes>

<https://soarworks.prainc.com/article/oat-faqs>

<https://soarworks.prainc.com/article/soar-webinar-maximizing-oat>

<https://soarworks.prainc.com/article/oat-program-user-guide>

“Just try new things. Don’t be afraid. Step out of your comfort zones and SOAR, all right?”-Michelle Obama

SOARing Together,

Candace