



*SOARing Together*  
Series 1: Letter 2 2020  
SOARWorks Website

Hello SOAR Ohio Team,

First, big shout out to the SOAR Ohio Team on such a great performance!!! 67% approvals within average 96 days, that is awesome!!!

Last month's letter focus was on the value of having a strong connection with your local SSA office. This month I want to focus on another helpful tool, that is right at you figure tips...literally! **The SOAR Works website page**. For the seasoned specialists, we may be pretty familiar with the page. Perhaps used as a quick resource for a question or something unfamiliar concerning a claim we are completing. Basically, get in ...get out...done. And this utilization is effective, but there is so much more to the web page!

The National SOAR TA Team is dedicated to always updating and getting the most accurate and new information. I have yet to have a question about anything related to application forms or process, working with SSA, appeals, OAT, or basically anything related to SOAR that the page cannot answer. There is good reason why Amy has consistently added a reference to the SOAR webpage in her emails when addressing a questions/concern from each of us. I can say with confidence, using this information covered in these pages will improve the outcomes of your claims.

Our first 2021 SOAR TA and Webinar Series on February 23 will feature in detail use of the webpage, but for now I just want to give you quick look and refer to some key features.

Start with the main page:  
<https://soarworks.prainc.com>

Once on home page, I encourage you to always sign in to get the most accurate information for a specialist. The home page offers updated information about current events or changes that may affect our service to the clients. From the home page you can click tabs to get to a particular topic. As a specialist, one of the most helpful tabs will be the Library and Tools. Within this page you will find links to past and upcoming webinars, newsletters, SOAR outcomes, templates and examples of completing forms, working with special populations, how to file an appeal, and well...I could go on and on!!!

I know your schedules are filled, but I really encourage you to challenge yourself to navigate through the site, read on a topic that may be unfamiliar, review the application examples, meet the National SOAR TA Team or find out what is happening in the SOAR World in other states. If you are a "GOOGLER", think of the SOAR website as your Google for all things SOAR!!

"It works if you work it, so visit the SOAR Works site often!!!!"-Amy Lamerson

Amy and I truly wish everyone a great holiday season and the very best in 2021!

SOARing Together  
Candace



175 South Third Street, Suite 580, Columbus, Ohio 43215  
Ph.: 614.280.1984 Fax: 614.463.1060  
[www.cohhio.org](http://www.cohhio.org)