



**COHHIO**

Homeless Management  
Information System

# YHDP in HMIS

Youth Homelessness Demonstration Project in the Homeless  
Management Information System

# Agenda

- HMIS Background
- HMIS Demo
- HMIS Resources
- Q & A

# HMIS Background

## What is HMIS?

HMIS “is a locally administered data system used to record and analyze client, service and housing data for individuals and families who are homeless or at risk of homelessness”

(HMIS Data Standards Data Dictionary v. 1.3, p. 1)

# HMIS Background

## Telling the Story

High quality HMIS data allows us to capture the narrative of youth and young adults (YYA) experiencing homelessness, from housing crisis through referral, placement, services and exit to permanent housing

# HMIS Background

## Using HMIS for Project Improvement

HMIS data allows for continuous quality improvement at the local, regional, Continuum of Care (CoC), and national level

## Using HMIS for Local Project Improvement

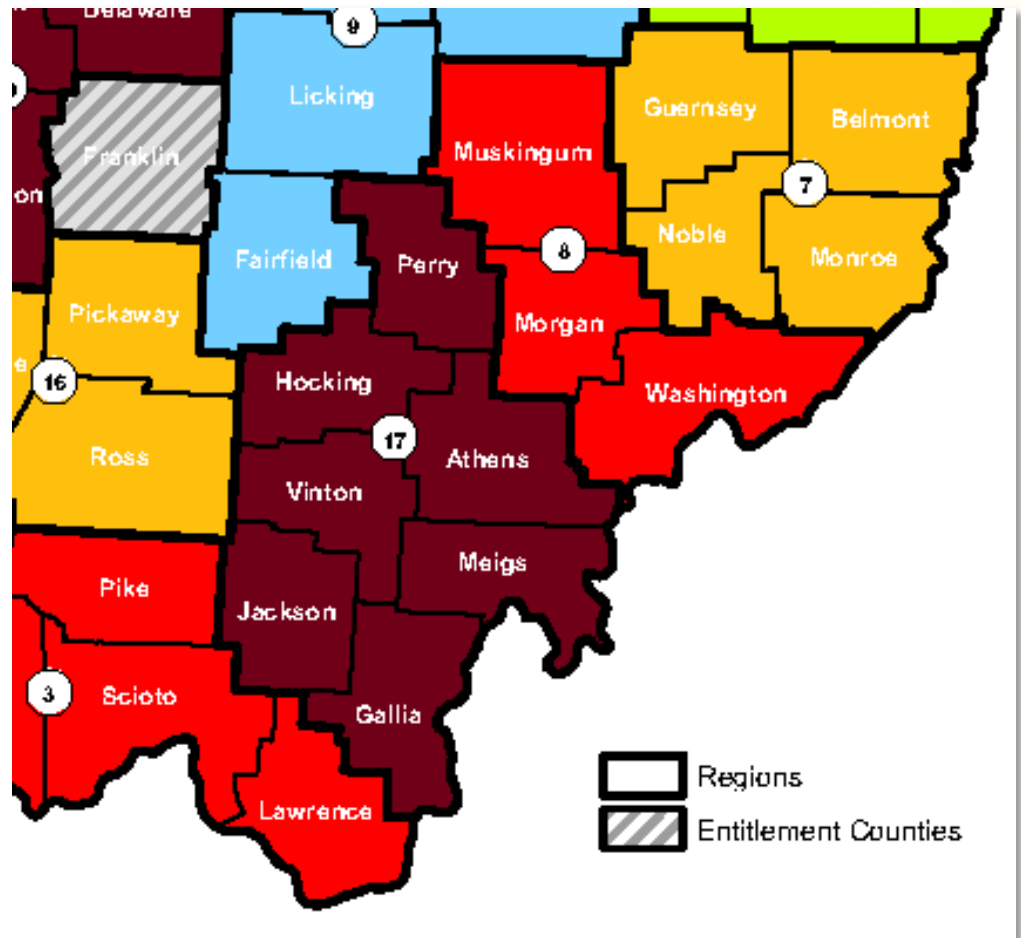
Locally, you can consider the following to determine how much your program is helping the youth you serve:

- time to refer
- length of stay
- services provided
- goals completed
- positive change in assessment data
- exit destinations



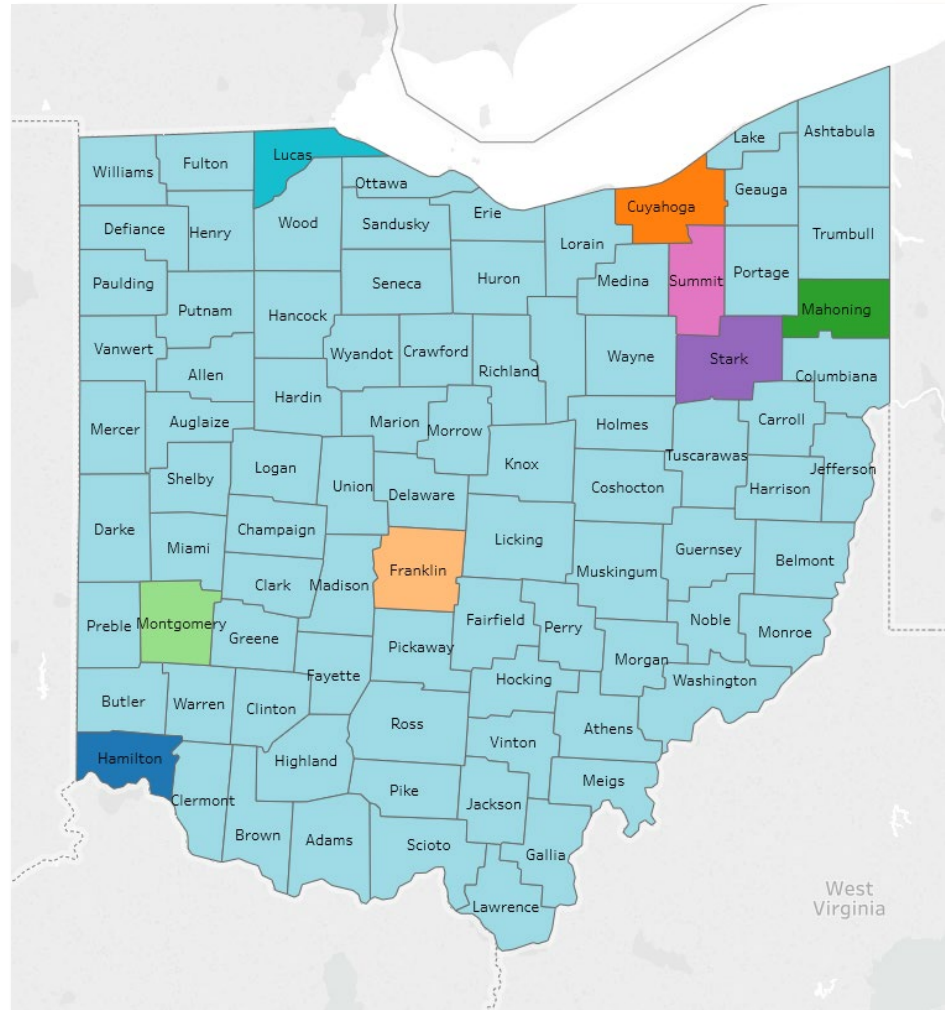
## Using HMIS for Regional Coordination Improvement

Regionally you can look at participation and movement through the coordinated entry (CE) process to determine how effectively you are moving youth through the homeless services system



# Using HMIS Data for CoC System Improvement

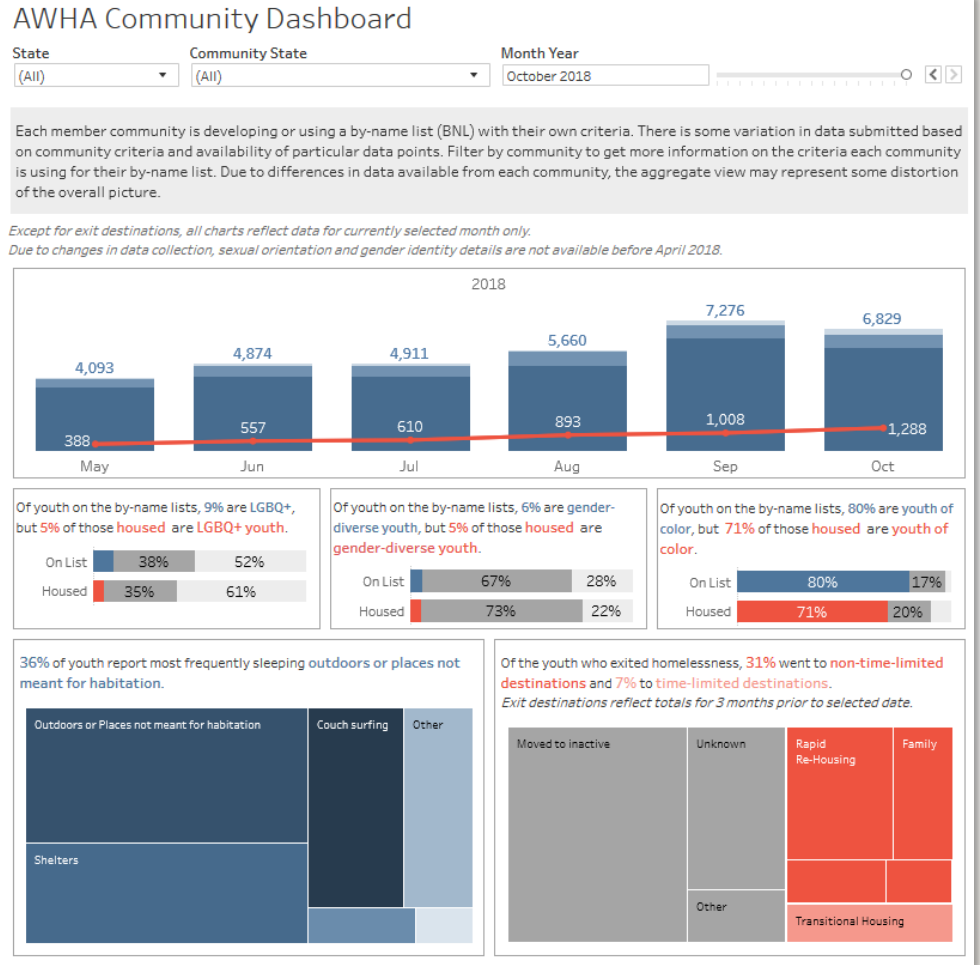
The Ohio Balance of State CoC has a Performance Management Plan that evaluates the functioning of the BoS homeless services system as a whole



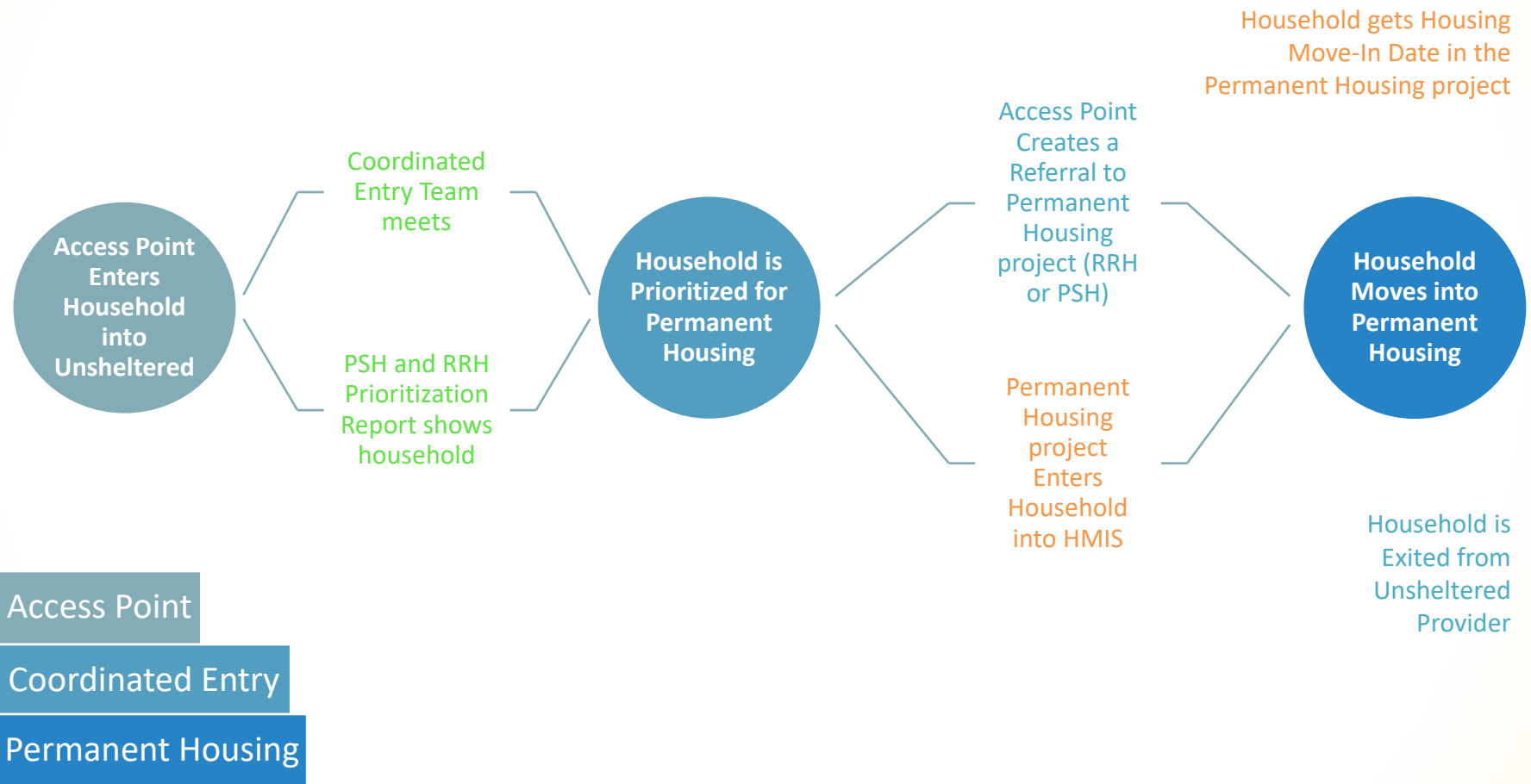


# Using HMIS for National Youth Programming Improvement

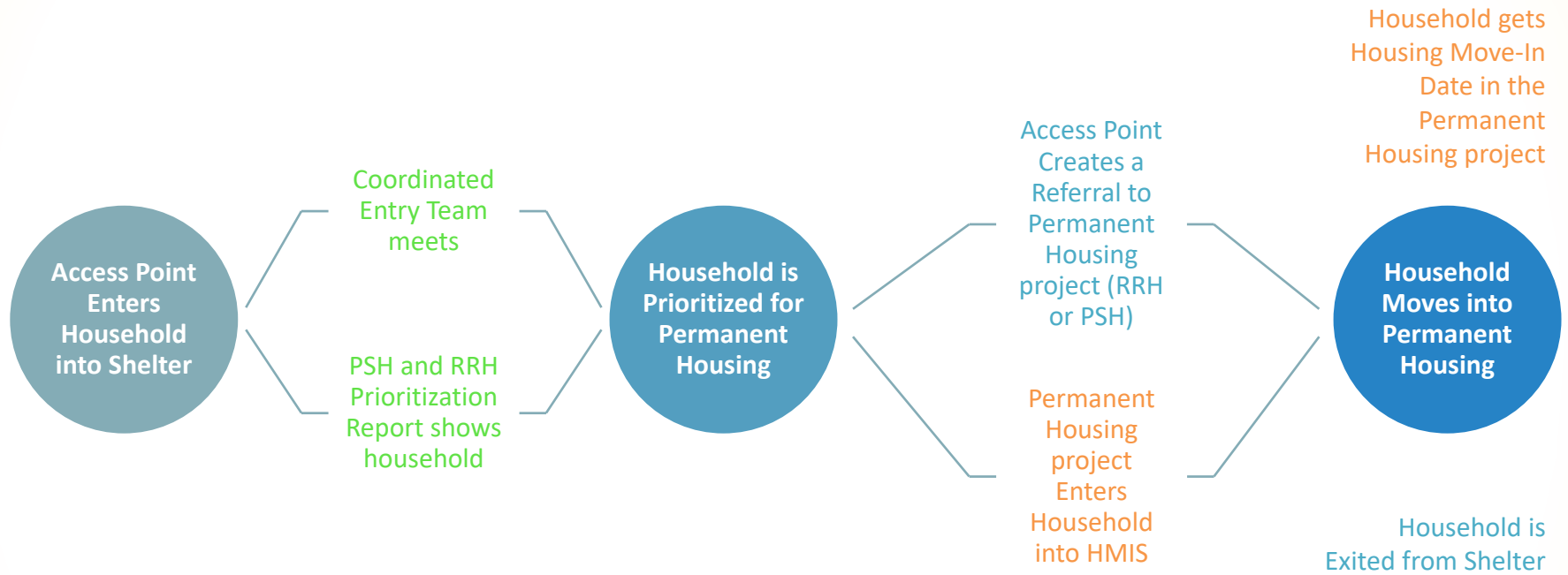
Nationally HMIS data is being used for Housing and Urban Development (HUD)'s annual Point In Time (PIT) count, as well as the A Way Home America (AWHA) dashboard



# Unsheltered Household Path through Coordinated Entry



# Sheltered Household Path through Coordinated Entry



- Access Point
- Coordinated Entry
- Permanent Housing

# Review of HMIS Workflow:

- Search and create **Client and Household**
- Enter **Release of Information (ROI)**
- Enter **client** into project (YHDP SSO, BCPesap) **OR refer client** to another project (BCPp, Crisis TH, TH)
- AP referrals to shelter are picked up by the shelter provider

# Review of HMIS Workflow:

- Enter TAY VI-SPDAT
- Refer client to permanent housing (PH)
- PH provider picks up Referral
- PH provider enters client into their project
- Client exited from Unsheltered - OUTREACH or shelter provider when they move in to permanent housing
- Client exits permanent housing

# HMIS Demo - YHDP Specific

The YHDP assessment was created using the RHY BCPesap assessment as a base, then removing unnecessary elements and adding additional elements

# HMIS Demo - YHDP Specific

The RHY specific elements used by YHDP projects include:

- Sexual Orientation
- Last Grade Completed
- School Status
- Employed?
- General Health Status
- Dental Health Status
- Mental Health Status
- Safe and Appropriate Exit

# HMIS Demo - YHDP Specific

- Housing Move-in Date was added to the YHDP assessment for the RRH project
- Outreach and Housing Status were added to the YHDP assessment for the SSO project



# HMIS Demo - YHDP Specific

Client - (5) Do Not Use, ODODclient 🔒

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(5) Do Not Use, ODODclient  
 Release of Information: Ends 10/12/2019 -Switch to Another Household Member-

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**Client Information** Service Transactions

Summary | Client Profile | Households | ROI | Entry / Exit | Case Managers | **Case Plans** | Measurements | Assessments

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**Goals**

	Classification	Type	Date Added	Date Set ▼	Notes	Latest Note Date	
	Employment	Get A Job	11/20/2018	11/20/2018			
	Education	Complete vocational training	10/27/2016	10/27/2016		10/27/2016	

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**Case Plans File Attachments**

Date Added ▼	Name	Description	Type	Provider
No matches.				

YHDP projects will use the **Case Plans** feature in ServicePoint to track progress on goals

# HMIS Demo - YHDP Specific

Sojourners staff will use the file attachment feature to upload scanned copies of all pertinent documentation



# HMIS Demo – YHDP Specific

Client Information

Service Transactions

Needs

Services

Referrals

Shelter Stays

Entire Service History

**All Service Transactions**

Select Dates:  Start Date:  /  /  End Date:  /  /

Transaction Type	Date	Provider	Type	Need Status / Outcome	Need Goal
Need	11/20/2018	Hocking - Integrated Services - HCRP RRH	Rental Deposit Assistance	Identified	
Service	11/20/2018	Hocking - Integrated Services - HCRP RRH	Rental Deposit Assistance		
Need	11/20/2018	Ohio Development Services Agency	Emergency Shelter	Identified	Education / Complete vocational training
Service	11/20/2018	Ohio Development Services Agency	Emergency Shelter		
Need	03/08/2018	Ohio Development Services Agency	Emergency Shelter	In Progress / Service Pending	
Referral	03/08/2018	COHHIO Training - Franklin - Homeless Network - ShelterPoint Shelter - ES	Emergency Shelter		
Need	02/21/2018	COHHIO Training - Franklin - Homeless Network - Family Shelter - ESap	Case/Care Management	Identified	
Service	02/21/2018	COHHIO Training - Franklin - Homeless Network - Family Shelter - ESap	Case/Care Management		
Need	02/21/2018	COHHIO Training - Franklin - Homeless Network - Family Shelter - ESap	Case/Care Management	Identified	

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YHDP projects will document all interactions with clients using the **Service Transactions** feature

# HMIS Demo - Reporting

- All HMIS Users should follow the [Data Quality Standards](#)
- These standards outline basic reporting guidelines for HMIS data quality
- We anticipate the release of a YHDP-specific Annual Performance Report (APR). In the interim, projects should run the **CoC-APR 2018** report

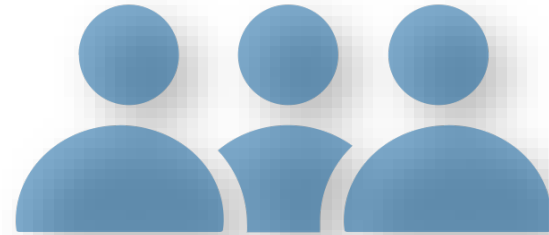
# Questions?



# HMIS Resources



Send support requests to:  
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**OHIO**

Balance of State  
Continuum of Care



**COHHIO**

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