



FrontLine
Service

Reaching out. Resolving crisis.

Serving High Need Families: Interventions to Stabilize Housing

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Services

Programs and Services Provided

- **Rapid ReHousing**
 - Focus on housing stability and paying rent after the rental subsidy period ends
 - For families, single adults, and young adults (age 18-24)
 - Provide case management services
- **Supportive Housing for Families Program**
 - Population served is families experiencing very high barriers
 - Focus on maintaining or obtaining housing and treating mental health or trauma that may have led to or contributed to homelessness or instability
 - Services provided include case management, individual therapy, and family therapy using Trauma Adapted-Family Connections

Programs and Services, cont.

- **Family Housing Management Program**
 - Population served is families who have a permanent housing voucher
 - Provide case management services to head of household with goal of housing stability
 - Services also include mental health case management to assist with stabilization and treatment
- **Young Adult Services**
 - Case management to assist with stability and transition into housing
 - Mental health case management
 - Therapeutic services to assist young adults establish a support system

Barriers to Stability

- Poverty
- Systemic Racism
- Mental Health
- Substance Use
- Domestic Violence
- Lack of support system
- Unsafe or inadequate housing

Interventions to address Barriers

- Linkage to mental health/substance use treatment
- Focus on workforce training programs
- Dedicated Case Management partnership at Cuyahoga County Job and Family Services
- Safety planning and system advocacy with domestic violence

Inventions continued

- Assistance with locating new housing
- Strengthening family relationships
- Mediate issues with landlords to prevent eviction
- Assistance with basic need resources (ex: food pantries, furniture resources, etc)
- Advocacy and partnership with Department of Child and Family Services

Service delivery during COVID-19

- Ensuring basic needs are met
- Emphasizing coping skills during periods of isolation
- Utilizing telehealth for safety of client and staff
- On call availability to staff to ensure access to a service provider