

Ohio Balance of State Continuum of Care COVID-19 Guidance: Scattered Site Projects

Purpose of this Listserv Message

This message provides limited guidance related to Ohio BoSCoC homeless assistance provider COVID-19 responses.

Target Audience

Rapid Re-Housing (RRH), Transitional Housing (TH), and Permanent Supportive Housing (PSH) projects that operate in a scattered-site model.

Scattered-site Project Considerations and Recommendations

Ohio BoSCoC agencies that operate scattered-site projects, such as Rapid Re-Housing (RRH) Transitional Housing (TH), and some Permanent Supportive Housing (PSH) projects should immediately make changes to how services are provided to clients, including the following:

- Case Management Services
 - Discontinue home-based case management services and in-person case management meetings, where possible
 - Conduct case management meetings over the phone or via other similar means
 - Discontinue direct transport of clients by staff. Use vouchers for transit where needed and available. If direct transport of clients absolutely must continue, follow [CDC guidance](#) related to cleaning and disinfecting community spaces, which would include vehicles in this instance
- Meeting Needs of Housed Clients
 - Via phone, check on current and past clients to ensure they have access to needed supplies in order practice social distancing
 - If needed and able, deliver any needed supplies to clients
 - Partner with local food pantries, Red Cross, or other groups if your agency is not able to provide all supplies directly.

The guidance outlined above, along with other tools/templates, and training materials are available on the Ohio BoSCoC page on the COHHIO website. Providers should check for updates at least daily by visiting <https://cohhio.org/boscoc/covid19/>

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