Ohio Balance of State Continuum of Care
COVID-19 Guidance: Scattered Site Projects

Purpose of this Listserv Message
This message provides limited guidance related to Ohio BoSCoC homeless assistance provider COVID-19 responses.

Target Audience
Rapid Re-Housing (RRH), Transitional Housing (TH), and Permanent Supportive Housing (PSH) projects that operate in a scattered-site model.

Scattered-site Project Considerations and Recommendations
Ohio BoSCoC agencies that operate scattered-site projects, such as Rapid Re-Housing (RRH) Transitional Housing (TH), and some Permanent Supportive Housing (PSH) projects should immediately make changes to how services are provided to clients, including the following:

• Case Management Services
  o Discontinue home-based case management services and in-person case management meetings, where possible
  o Conduct case management meetings over the phone or via other similar means
  o Discontinue direct transport of clients by staff. Use vouchers for transit where needed and available. If direct transport of clients absolutely must continue, follow CDC guidance related to cleaning and disinfecting community spaces, which would include vehicles in this instance

• Meeting Needs of Housed Clients
  o Via phone, check on current and past clients to ensure they have access to needed supplies in order practice social distancing
  o If needed and able, deliver any needed supplies to clients
    ▪ Partner with local food pantries, Red Cross, or other groups if your agency is not able to provide all supplies directly.

The guidance outlined above, along with other tools/templates, and training materials are available on the Ohio BoSCoC page on the COHHIO website. Providers should check for updates at least daily by visiting https://cohhio.org/boscoc/covid19/

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