Moving Up Strategies
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Cincinnati’s Moving Up Strategies

- How do we identify the “right” referrals to Move Up?
  - Key resource: Quick Access to HCV!
    - Key steps in a successful PHA partnership
    - Day to Day Process
  - Other useful tools- HUD VASH Acuity tool

STEH/PHA Partnership History

- Referrals into HCV Program
- Chart showing referrals from 2015 to 2018
Key Steps in PHA Partnership:

- Homeless Preference
- Address Wait list
- Eligibility Determination
- Prioritization
- Application review
- Follow-up

Homeless Preference

- Worked with the Cincinnati Metropolitan Housing Authority (CMHA) to incorporate homelessness as a preference
  - Incorporated into Strategic Plan adopted by CMHA Board each April, effective July 1
    - Adopted April 2015
    - Effective July 1, 2015
  - Preference applies to both Housing Choice Voucher program (HCV= Section 8) & Asset Management site-based housing programs

Wait List

- Referrals go onto waitlist even when waitlist is closed to new applications
  - Important because approximately 11,000 households on waitlist at any given time
  - On average, remain on waitlist for 3-5 years
  - Preference allows CMHA to identify and prioritize populations with greatest need
  - Combination of placement onto waitlist & preference means referrals are high on list immediately
Eligibility Determination

- CMHA plan = self report
  - Self report = total waste of time
- Eligibility determined by the CoC
  - Referrals come with documentation that the household has been on the street or in a shelter in the past
  - If household applies with CMHA & indicates they are homeless, STEH is asked to provide documentation
    - No third party documentation = no preference

What’s in it for them (PHA’s)?

Prioritization

- Almost 13,000 people moving through homeless services system each year
  - Only a certain number of referrals (not vouchers)
- Started with PSH exits only, following “Moving On” strategy
  - Have incorporated RRH, TH & Shelter Diversion referrals as access to referrals has grown
- Coordinated Exit Subcommittee
  - Review requested referrals from around CoC
  - Ensure appropriate & ELIGIBLE
  - Questions they ask:
    - What barriers has the HH overcome?
    - Are they connected to ongoing services now?
    - What barriers remain?
Application Review & Follow-Up

- Important that the application is complete in addition to doing everything we can possibly do to ensure eligibility
- Need to provide follow up when referrals are not approved, hearing to be requested
- Strategies to End Homelessness employs a full-time employee who does nothing but process & review applications, provide homelessness documentation from HMIS, & follow-up with case managers that are working with referred clients

Other Strategies

- HUD VASH Acuity Tool
  - Case manager assessment with some client involvement
  - Weighted sections for higher vulnerability areas
  - Guides goal planning for case manager to give objective input on progression to exit

Questions?