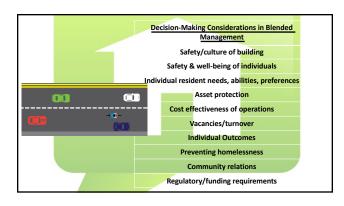


Blended Management: Making the N	Marriage Work
Principle 1: Property Management Supports M	lission-Driven Housing
• Principle 2: Establish Clear Roles and Responsil	bilities
Principle 3: Recognize Overlap and Built-In Ten	sion Between Roles



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Greenbridge Case Study	
How we applied blended management approaches in these	
scenarios:	
• Drug use	
Drug running/trafficking	
• Threats/Violence	
<ul> <li>Other suspicious activity (sex work, predatory behavior, etc.)</li> </ul>	
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Strategies that have worked for us:	
Communication  • Weekly PM/SS team meetings to problem-solve building and individual	
resident issues	-
Quarterly Property Manager/Program Manager meetings	
Monthly leadership meetings	
Monthly co-led community meetings with residents at each PSH	
Daily incident logs at front desk and real-time communication about	
issues	
	1
Strat <mark>egies that have worked for us</mark>	
Annually updating Housing First Policies & Procedures together	
• Defi <mark>ning the specific</mark> problem (i.e. instead of "drugs", problem-solve	
around drug-related violence, predatory behavior, theft, etc.)	
Issuing warnings/30 day notices and creating housing success plans together	

• Using data to identify and address trends

Ongoing training

Questions/Comments/Ideas?	
We'd love to hear from you!	
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