

Moving on from PSH

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April 8, 2019

COHHIO Conference

What is Moving On?

Moving On is a strategy and/or program that provides individuals and/or families with the opportunity to move on from supportive housing when they want to and are able to do so.

Moving On provides tenants with a sustainable, affordable housing option and the services and resources they need to prepare to leave, move out, and settle into their new home and community.



Moving On

Enabling stable tenants of permanent supportive housing who no longer need on-site services to move to a private apartment with rental support and after care.

Backfilling vacated supportive housing units with targeted tenancy.

Why is Moving On Important?



Offers tenants the highest level of choice and independence



Consistent with the Recovery model



Increases supportive housing capacity without new construction



Demonstrates that supportive housing is a platform for recovery and success

Guiding Principles

Voluntary

Consistent with
fundamental
values of PSH

Individualized
to each tenant

Maximize Housing Options

To the extent
possible, offer
choice of
housing

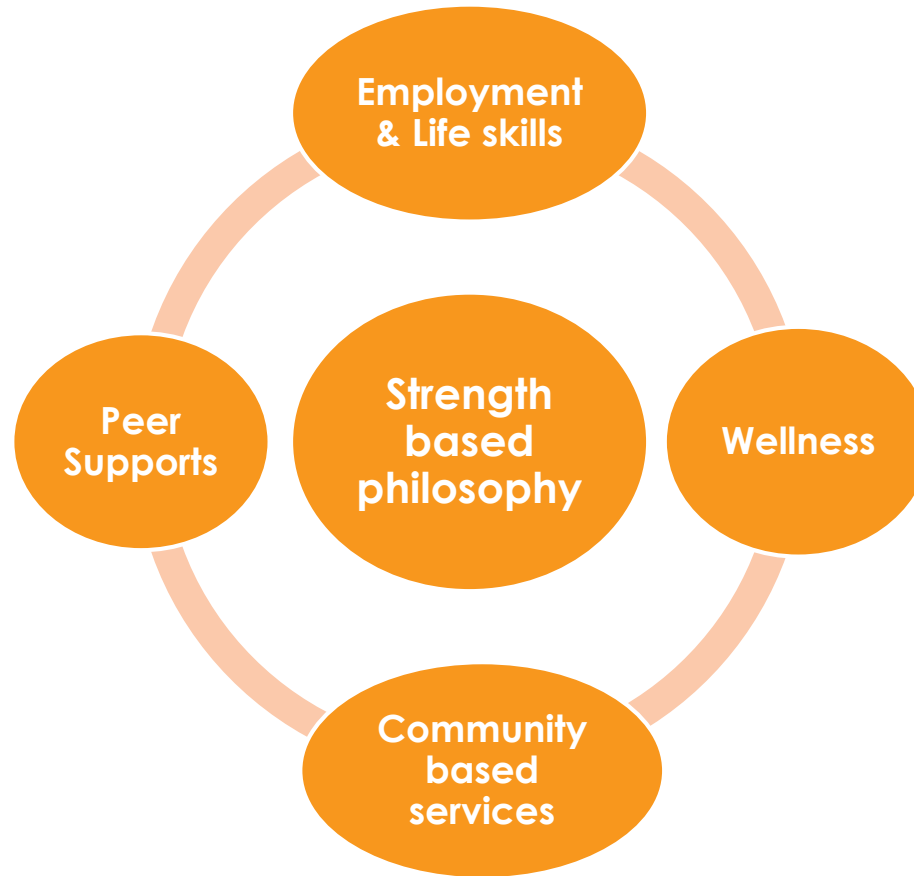
Most
integrated
housing
possible

Promote Economic Mobility and Self sufficiency

Holistic, and
comprehensive

Pre-transition
and after care
services

Creating a Culture



Outreach, Engagement, Assessment

Outreach

- Decrease anxiety
- Build interest
- Build awareness

Engage

- Staff training
- Strengths based conversations

Assessments

- Review tools
- Utilize consistently
- Cover key areas



Tenant Preparation

Fears and Anxieties

- Important to acknowledge
- Be supportive
- Tenants may be ambivalent

Practice Readiness

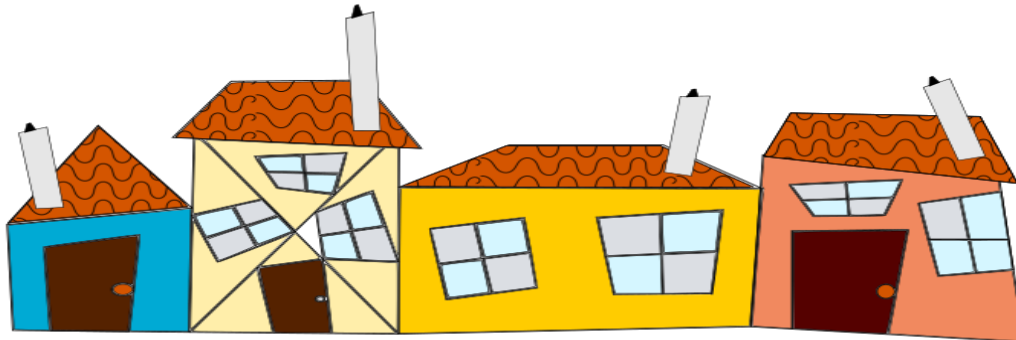
- Effective communication skills
- Moving on group
- Be supportive

Transition Plan

- May look different for everyone
- Connect to services
- Realistic

Rental Supports & Housing Identification

- **Affordability**
- **Collaboration with Public Housing Authorities**
- **Local or state support**
- **Choice**
- **Size, type, location**
- **Landlord outreach**



After Care Services

Budgeting and financial management

Connection to services, neighborhood and community

Support for landlords

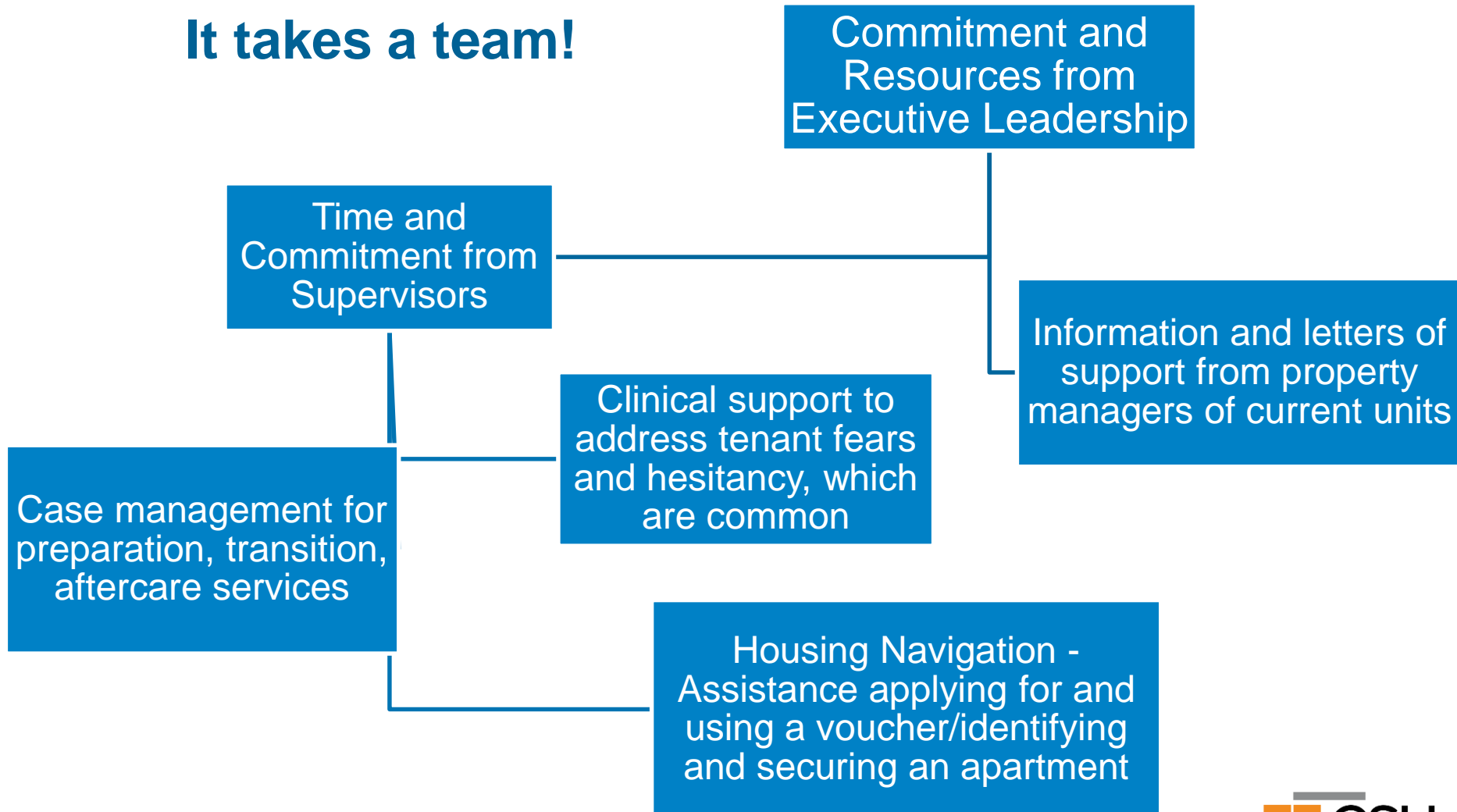
Program Governance & Evaluation

Develop structure / policies to ensure that program is

- ✓ **identifying the right tenants**
- ✓ **meeting stated goals**
- ✓ **operating successfully**
- ✓ **communicating with partnering agencies effectively**
- ✓ **evaluated regularly**
- ✓ **revised as necessary**

Lessons Learned 2015-18

It takes a team!



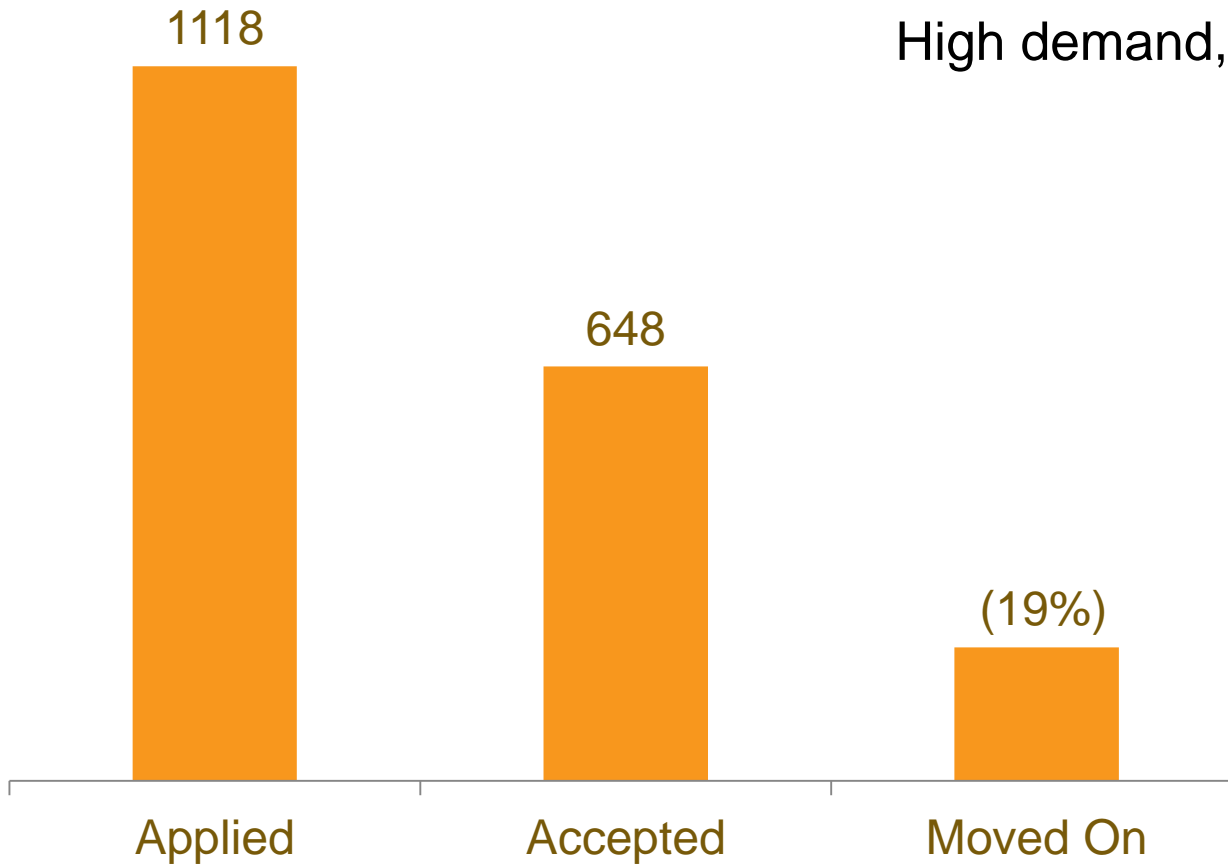
Project Profiles



2007-09 NYC Moving On

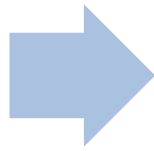
Housing Choice Vouchers, \$2,000 bonus per placement
Units backfilled with long-term shelter stayers

High demand, but low moving on rate



Moving On in NYC, 2015-18

Grant funding
from Robin Hood,
passed through
by CSH; Learning
Collaborative



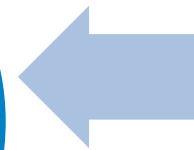
Services from
supportive housing
providers



Section 8 Vouchers
from NYC Housing
Preservation and
Development



One Shot Deals
from NYC Human
Resources
Administration



Clients
move
on

- Oct. 2015 - Sept. 2018
- Grantee scope of work:
 - Outreach/Assessment
 - Preparation
 - Transition
 - Vacancies
 - Aftercare

CHICAGO

- Started as a pilot in 2012 with ten vouchers distributed over three SH agencies
 - Grew to 150 additional vouchers!
- Partnership between Chicago Housing Authority, CSH and Supportive Housing provider
- Used assessment tool
- Encouraged tenants to move to Opportunity Areas
- Housing location support
- Backfill through Central Referral System



CHICAGO

- **For Participant**
 - **Mobility Counseling Program**
 - **Orientation to HCV process**
 - **Support in identifying units in an Opportunity Area**
 - **\$500 grant as incentive for moving into Opportunity Areas**
 - **Policy Change in 2015 commitment, Families only**
- **For SH Providers**
 - **Providers fill units from the city's coordinated entry homeless waitlist**
 - **Prioritizes those experiencing chronic homelessness**

Detroit

- Pilot began in 2014
- The program was designed to:
 - Support PSH tenants that need affordable housing, but no longer need PSH services to remain stably housed
 - Create a vacant PSH unit to be filled through CAM prioritization and matching process
- MSHDA committed Housing Choice Vouchers (HCV)
- Outcome data - April, 2014 – October, 2017
 - 245 Moving Up applicants pulled from MSHDA Moving Up Waiting List
 - 81% whose Moving Up application was pulled executed the HCV
 - 19% either did not respond; didn't meet MSHDA screening criteria; or was issued a voucher, but it expired before it was executed.
 - Of the 198 Moving Up households, 95% remained stability housed after 1 year



Detroit Moving On Process

- 1. PSH provider identifies and completes required forms with Tenant**
- 2. Brings all forms to PSH Review Team Meeting and discusses specifics regarding the tenant**
- 3. PSH Review Team Makes Decision**
- 4. If approved, PSH tenant is entered into the HCV Moving Up Waitlist**
- 5. When PSH tenant is pulled from the Waitlist, the MU Lead Agency emails the case manager**
- 6. All materials are mailed to the PSH Tenant. Materials outline all required documentation and next steps. PSH Case Manager supports tenant throughout process.**

Returning Home Ohio

- Response to ODRC time limits
- Formed a workgroup
- Same assessment tool and update
- Primary goal a bit different than other moving on programs



Connecting the Dots

CSH Supportive Housing Summit 2019



April 30
May 2

JW Marriott
Indianapolis

Early-Bird
Discount
\$575

register now at csh.org/summit

THANK YOU!



stay connected



csh.org

