Moving on from PSH

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April 8, 2019
COHHIO Conference
What is Moving On?

*Moving On* is a strategy and/or program that provides individuals and/or families with the opportunity to move on from supportive housing when they want to and are able to do so.

*Moving On* provides tenants with a sustainable, affordable housing option and the services and resources they need to prepare to leave, move out, and settle into their new home and community.
Enabling stable tenants of permanent supportive housing who no longer need on-site services to move to a private apartment with rental support and after care.

Backfilling vacated supportive housing units with targeted tenancy.
Why is Moving On Important?

- Offers tenants the highest level of choice and independence
- Consistent with the Recovery model
- Increases supportive housing capacity without new construction
- Demonstrates that supportive housing is a platform for recovery and success
Guiding Principles

Voluntary
- Consistent with fundamental values of PSH
- Individualized to each tenant

Maximize Housing Options
- To the extent possible, offer choice of housing
- Most integrated housing possible

Promote Economic Mobility and Self sufficiency
- Holistic, and comprehensive
- Pre-transition and after care services
Creating a Culture

- Employment & Life skills
- Wellness
- Community based services
- Peer Supports
- Strength based philosophy
Outreach, Engagement, Assessment

*Outreach*
- Decrease anxiety
- Build interest
- Build awareness

*Engage*
- Staff training
- Strengths based conversations

*Assessments*
- Review tools
- Utilize consistently
- Cover key areas
Tenant Preparation

Fears and Anxieties
- Important to acknowledge
- Be supportive
- Tenants may be ambivalent

Practice Readiness
- Effective communication skills
- Moving on group
- Be supportive

Transition Plan
- May look different for everyone
- Connect to services
- Realistic

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Rental Supports & Housing Identification

- Affordability
- Collaboration with Public Housing Authorities
- Local or state support
- Choice
- Size, type, location
- Landlord outreach
After Care Services

- Budgeting and financial management
- Connection to services, neighborhood and community
- Support for landlords
Develop structure / policies to ensure that program is

- identifying the right tenants
- meeting stated goals
- operating successfully
- communicating with partnering agencies effectively
- evaluated regularly
- revised as necessary
Lessons Learned 2015-18

It takes a team!

- Commitment and Resources from Executive Leadership
  - Time and Commitment from Supervisors
  - Clinical support to address tenant fears and hesitancy, which are common
  - Information and letters of support from property managers of current units
  - Housing Navigation - Assistance applying for and using a voucher/identifying and securing an apartment

Case management for preparation, transition, aftercare services
2007-09 NYC Moving On

Housing Choice Vouchers, $2,000 bonus per placement
Units backfilled with long-term shelter stayers

<table>
<thead>
<tr>
<th>Applied</th>
<th>Accepted</th>
<th>Moved On</th>
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<tbody>
<tr>
<td>1118</td>
<td>648</td>
<td>(19%)</td>
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High demand, but low moving on rate
Moving On in NYC, 2015-18

- Oct. 2015 - Sept. 2018
- Grantee scope of work:
  - Outreach/Assessment
  - Preparation
  - Transition
  - Vacancies
  - Aftercare

Grant funding from Robin Hood, passed through by CSH; Learning Collaborative

Services from supportive housing providers

Section 8 Vouchers from NYC Housing Preservation and Development

One Shot Deals from NYC Human Resources Administration

Clients move on

Grant funding from Robin Hood, passed through by CSH; Learning Collaborative
CHICAGO

- Started as a pilot in 2012 with ten vouchers distributed over three SH agencies
  - Grew to 150 additional vouchers!
- Partnership between Chicago Housing Authority, CSH and Supportive Housing provider
- Used assessment tool
- Encouraged tenants to move to Opportunity Areas
- Housing location support
- Backfill through Central Referral System
CHICAGO

- For Participant
  - Mobility Counseling Program
    - Orientation to HCV process
    - Support in identifying units in an Opportunity Area
    - $500 grant as incentive for moving into Opportunity Areas
      - Policy Change in 2015 commitment, Families only

- For SH Providers
  - Providers fill units from the city’s coordinated entry homeless waitlist
    - Prioritizes those experiencing chronic homelessness
Pilot began in 2014

The program was designed to:
- Support PSH tenants that need affordable housing, but no longer need PSH services to remain stably housed
- Create a vacant PSH unit to be filled through CAM prioritization and matching process

MSHDA committed Housing Choice Vouchers (HCV)

Outcome data - April, 2014 – October, 2017
- 245 Moving Up applicants pulled from MSHDA Moving Up Waiting List
- 81% whose Moving Up application was pulled executed the HCV
- 19% either did not respond; didn't meet MSHDA screening criteria; or was issued a voucher, but it expired before it was executed.
- Of the 198 Moving Up households, 95% remained stability housed after 1 year
Detroit Moving On Process

1. PSH provider identifies and completes required forms with Tenant

2. Brings all forms to PSH Review Team Meeting and discusses specifics regarding the tenant

3. PSH Review Team Makes Decision

4. If approved, PSH tenant is entered into the HCV Moving Up Waitlist

5. When PSH tenant is pulled from the Waitlist, the MU Lead Agency emails the case manager

6. All materials are mailed to the PSH Tenant. Materials outline all required documentation and next steps. PSH Case Manager supports tenant throughout process.
Returning Home Ohio

- Response to ODRC time limits
- Formed a workgroup
- Same assessment tool and update
  - Primary goal a bit different than other moving on programs
Connecting the Dots
CSH Supportive Housing Summit 2019

April 30
May 2
JW Marriott
Indianapolis

Early-Bird Discount
$575

register now at csh.org/summit
THANK YOU!

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