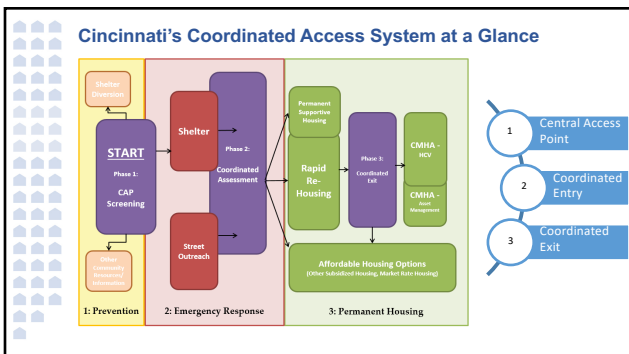


STRATEGIES TO END HOMELESSNESS

prevent. assist. solve.

Coordinated Access Challenges and Wins

Jamie Hummer, LSW
Program Director
Strategies to End Homelessness



Cincinnati Prioritization Policies


PSH Prioritization

- Chronically Homeless with the most severe service needs*
- DedicatedPLUS categories
- Disability, longest periods of episodic homeless, non Chronic, most severe service needs
- Disability without severe service needs
- Disability coming from TH

RRH Prioritization

- VI-SPDAT Score Range
- Length of time homeless
- VI-SPDAT Score
- No/Lowest Income
- Prior RRH Utilization

*Determined by VI-SPDAT score and Review Panel input



Challenges, roadblocks, and pitfalls, oh my!

- Prioritization policies were creating clear backlogs
- Victim Service Provider's involvement in CE
- Prioritization tool wasn't capturing some people's complex situations and vulnerability
- Old connections were no longer useful; people didn't know or have established relationships with some organizations
- Referrals were falling through the cracks



Prioritization policies created bottlenecks in the system...

- Don't be afraid to make big changes if necessary
- Keep tweaking
- Find the right balance

Victim Service Providers' involvement in CE was rocky...

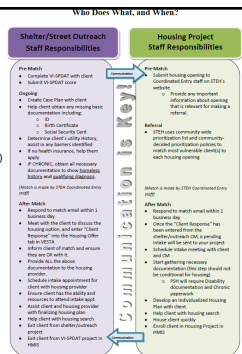
- Identify the Champions
- Provide training and support
- Ensure a strong bridge between general system and VSP exists.

CE tool wasn't capturing some people's complex situations and vulnerability...

- Identify the champions
- Create a safety net
- Establish protocols to guide decision making

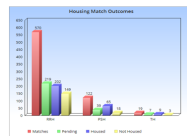
Communication broke down...

- Define every role and responsibility (www&w)
- Establish agreed upon timeframes



Referrals were falling through the cracks...


- Track every referral and outcome by agency
- Attach it to outcomes! (what gets measured, improves)



plan declined, WI, 8000, Declined, Substance, Left, Cert, family, 8, Cert, declined, state, or, MIA, ongoing, Psychological, with, MIA, by, abuse, or, MIA, with, Rental, no, income, family, Rental, Left, declined, ongoing, housing, by, Jail, match, Staying, Client, interested, Jail, other, shelter, in, with, declined, shelter, expired, Cert

Average Time from Match to Housing (Days)	
RRH	34.1x
PSH	33.5x
TH	7.67

Average Time from Opening to Match (Days)	
RRH	7
PSH	13.9 x
TH	5 x



Questions?
