

HOUSEHOLDS FACING HOUSING INSTABILITY

Guide to assisting households expecting
a housing crisis in 8 days or more

ACTIVELY LISTEN

Actively listen to their situation to
assess their needs



COMMUNITY RESOURCES

Based off of their needs, provide
them with the appropriate community
resources



HMIS

Do not enter this interaction into
HMIS



CALL BACK

Encourage them to call back if their
housing crisis continues

