Ohio Balance of State Continuum of Care

OHIO
Balance of State
Continuum of Care

Membership Meeting
June 2018

Meeting Information

- Meeting is muted
- Submit questions through the chat/questions feature in GoToWebinar control panel
  - Questions will be answered during the webinar or after
- Will record webinar
- PowerPoint and materials will be posted on the COHHIO website

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Purpose of Meeting

- Together, COHHIO and COHHIO members meet to help achieve systemic change to assist Ohioans who are struggling to escape or avoid homelessness.
- Members will receive an update regarding the impact of their efforts and hear what changes COHHIO has made this past year.

Agenda

- FY2018 CoC Competition Update
- Ohio BoSCoC 2018 HIC/PIT Count Recap
- Coordinated Entry Update
- SOAR/SSI Ohio Overview

- HMIS BoSCoC HMIS Updates
- Ohio Bridges Update

BoSCoC Staff

- Erica Mulryan, CoC Director

- Hannah Basting, CoC Coordinator

- Sandy Sechang, CoC Specialist

- Chloé Greene, Coordinated Entry Systems Specialist

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HMIS Staff

- Genelle Denzin, HMIS Data Analyst

- Matt Dicks, HMIS Technical Assistance and Training Support Coordinator

- Amanda Wilson, HMIS Support Coordinator

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COHHIO Staff

- Josh Johnson, COHHIO Training and Technical Assistance Coordinator

- Amy Lamerson, SSI Ohio Program Coordinator

- Melissa Humbert-Washington, Youth Initiative Coordinator

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FY18 CoC Competition

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FY18 CoC Competition

- HUD has not yet released the Notice of Funding Availability
  - No decisions have yet been made about new project applications
- Once NOFA is released, CoC Team will publish updated guidance and host a webinar re: CoC process for completing applications, etc

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Ohio BoSCoC 2018 HIC/PIT

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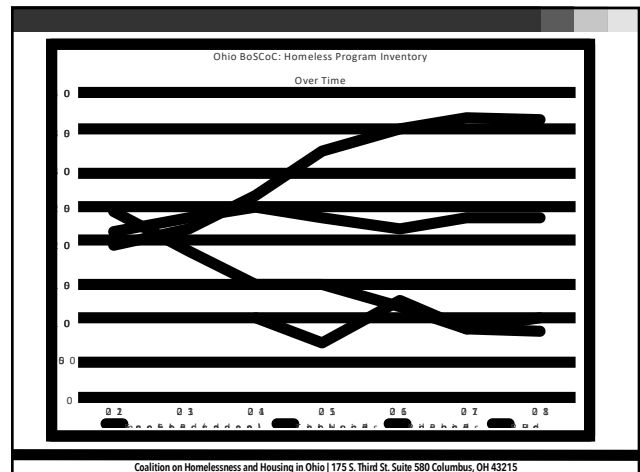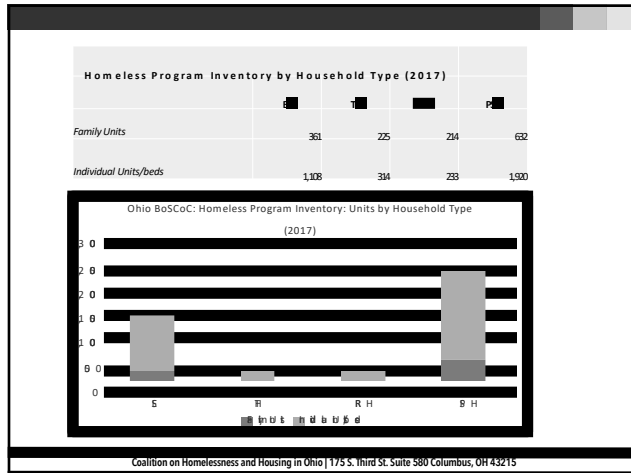

Ohio BoSCoC HIC/PIT Requirements

- This year, the Ohio Balance of State Continuum of Care (BoSCoC) held its PIT Count on **January 23, 2018.**
- There was a greater emphasis on identifying youth for the 2018 count.

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Ohio BoSCoC PIT Data Over Time

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Slide 1

Ohio BoSCoC: Homeless Numbers Over Time

Slide 2

Ohio BoSCoC Housing Inventory Over Time

Slide 3

Emergency Shelter Beds (yr-rnd and seasonal)	2,174	2,321	2,496	2,314	2,257	2,344	2,389
Transitional Housing Beds	2,439	1,967	1,551	1,421	1,188	936	868
Rapid Re-housing Beds			973	715	1,272	886	1,050 *this dip in RRH beds is not accurate, as funding continued to increase
PSH Beds	1,996	2,224	2,647	3,218	3,493	3,626	3,643 *VA beds included in HIC analysis, but not included in needs analysis

Slide 4

Ohio BoSCoC: Homeless Program Inventory

Over Time

Slide 1

Homeless Program Inventory by Household Type (2017)

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Family Units	361	225	214	632
Individual Units/beds	1,108	314	233	1,920

Ohio BoSCoC: Homeless Program Inventory: Units by Household Type (2017)

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Slide 2

Homeless Program Inventory by Household Type Over Time

Units by Project Type						
ES Family Units	342	356	357	358	373	361
ES Individual Units/beds	1,026	1,091	1,233	1,043	1,018	1,108
Total ES Units	1,368	1,447	1,590	1,401	1,391	1,469
TH Family Units	603	483	299	274	256	225
TH Individual Units/beds	604	672	685	625	491	314
Total TH Units	1,207	1,155	984	899	747	539
RRH Family Units	-	-	258	193	277	214
RRH Individual Units/beds	-	-	93	138	361	233
Total RRH Units	-	-	351	331	638	447
PSH Family Units	293	323	414	552	575	632
PSH Individual Units/beds	1,232	1,328	1,449	1,664	1,835	1,920
Total PSH Units	1,525	1,651	1,863	2,216	2,410	2,552

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Slide 3

Coordinated Entry

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Slide 4

Coordinated Entry

- Ohio BoSCoC Diversion Implementation
- CE Accountability Date
- CE Toolkit

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Ohio BoSCoC Diversion Implementation

- July 2, 2018: Ohio BoSCoC Diversion Implementation Date
  - All Ohio BoSCoC CE access point providers must follow diversion policies and procedures and use the Diversion Screening Script and HMIS Diversion Form in their diversion screening process.
- Diversion Launch Webinar: June 21 at 1:00 pm
  - Webinar Registration: https://attendee.gotowebinar.com/register/5217677845096695811

CE Accountability Date

- Ohio BoSCoC Coordinated Entry launched January 5, 2018.

- **By January 1, 2019 all providers must be compliant with Coordinated Entry policies and procedures**

- Upcoming Monitoring Tools and Information
  - CE Dashboard and Evaluation Plan

CE Toolkit

CE staff has developed a Coordinated Entry Toolkit that provides further clarity on Coordinated Entry policies. The CE Toolkit includes:

- **Coordinated Entry FAQ Sheet:** provides answers to providers most commonly asked Coordinated Entry questions
- **Coordinated Entry Graphics:** visual representations of various components of the Coordinated Entry system
- **Coordinated Entry Training Videos:** short CE training videos that provide step-by-step direction on common CE processes

The CE Training Videos are not ready for release, but the FAQ Sheet and Graphics can be accessed at: https://cohhio.org/member-services-2/boscoc/coordinated-entry/
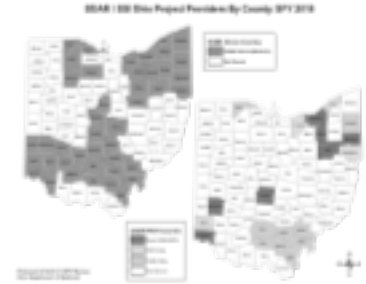

SSI/SOAR Ohio Project

Slide 1

What is the SOAR Ohio Project and Why is it Important?

- SOAR stands for SSI/SSDI Outreach, Access and Recovery.
- For people who are experiencing or at-risk of homelessness.
- A model for assisting individuals to apply for Social Security disability benefits.
- Sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA) in collaboration with SSA since 2005.
- All 50 states currently participate.

- Access to housing and health care.
- Increased chance for stability.
- The SSA application process is often overwhelming and time consuming.
- People experiencing homelessness are often denied for reasons that have nothing to do with their disability or lack thereof.
- Decrease the chances of homelessness for those exiting institutions i.e.. Nursing Homes, Prison, Jail, State and County level Mental Health Facilities etc.

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Slide 2

SFY 2018: July 1 to December 31, 2017
12 Funded Agency positions
 3 Unfunded Agency positions
33 Counties covered State wide
55% is the SOAR Ohio intervention approval percentage
30% is the SSA traditional approval percentage

SOAR Ohio Project ODM, HomeChoice SFY 18 6 month reporting	Cumulative
SSI / SSDI Applications Submitted	462
Pending Applications	192
Denials	249
Approvals	303
Combined Decisions	552
Approval Rate	55%
Yearly Allotment	$1,045,512.00
Back Award Allotment	$940,258.00
Number of training sessions	6
T.A. Calls, emails	465

SSAR / SSI Ohio Project Providers By County SFY 2018

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Slide 3

COHHIO's SOAR Ohio Project
10 Year Outcome Data

Data Recorded	OBB 7/1/2008 to 6/30/2016	SOAR OAT 7/1/2016 to 6/30/2017	SOAR OAT 7/1/2017 to 12/31/2017	OBB and SOAR OAT Cumulative Totals
Clients Served	6721	958	462	8141
Applications Submitted for Decision	7808	958	462	9228
Pending Applications	0	159	192	351
Approvals	4203	383	303	4889
Denials	3605	416	249	4270
Total Decisions	7808	799	552	9159
Approval Percentage	54%	48%	55%	53%
SSI Awards combined	$13,574,772.00	$2,520,792.00	$557,904.00	$16,653,468.00
SSDI Awards combined	$4,648,776.00	$3,049,440.00	$487,608.00	$8,185,824.00
Total Cumulative Awards	$18,223,548.00	$5,571,989.48	$1,045,512.00	$24,841,049.48
Combined Back Awards One-time	$7,347,521.00	$3,519,184.00	$940,258.00	$11,806,963.00
Days to Decision	90	82	82	88

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Slide 4

HMIS

COHHIO
Homeless Management
Information System

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HMIS Topics

- License renewal
- We're hiring

- Qlik update
- Coordinated Entry changes to workflow
- Diversion changes to workflow

- Housing Move In Date
- Anonymous workflow change

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License Renewal

- All materials are due August 1. Instructions forthcoming.
- See https://hmis.cohhio.org for more information
- Send questions to hmis@cohhio.org.

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We're Hiring!

We need someone skilled with creating and maintaining visually-compelling training material on complex processes. If that sounds like you or someone you know, watch for the job description which will be made available soon.

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Qlik Update

Bowman is still working to bring us the new reporting tool

we have been talking about for a couple of years now.

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Coordinated Entry Changes to Workflow

- Current workflows are located at https://hmis.cohhio.org.
- **2018 is a year of watching, learning, and adjusting.** Processes and CE data are being monitored for potential incorrect or inefficient setup, steps, and data issues.
- Please keep asking questions- we really appreciate it.

Diversion Changes to Workflow

- The Diversion changes to the workflow are minimal, will only affect Access Points.
- They will be rolled out July 2nd.

Housing Move-In Date

- PSH and RRH projects should be recording THREE dates in HMIS for every household actually housed in their project:
  - Project Start (aka the Entry Date)
  - Housing Move-In Date
  - Exit Date
- Households that are accepted into a PSH or RRH project that wind up not being housed in the project would only receive an Entry Date and an Exit Date.
- Run the RRH and PSH Move In Date report to be sure all your households are entered correctly.

Anonymous Workflow Change

- As announced last week, there has been a change to how we enter Anonymous clients.
- The "Anonymous" feature has been removed from ServicePoint, so please use the workflow provided on https://hmis.cohhio.org when you need to enter a client as Anonymous.

Bridges Ohio

Bridges: Federal Authorization

- Fostering connections to success and increasing adoptions since 2008
- The 88 counties in Ohio are divided into regions

  both for the Bridges program and Homelessness and Supportive Housing regions
- Offers states options

Eligibility

Clients may be eligible for Bridges if they are not yet 21 and left the Ohio foster care system at age 18, 19 or 20. In addition, clients must meet at least one of the following criteria:
- Completing secondary education or a program leading to an equivalent credential
- Enrolled in college or other post-secondary school
- Participating in a program or activity designed to promote, or remove barriers to, employment
- Employed at least 80 hours a month
- Incapable of doing any of the above activities due to a physical or mental health condition

Voluntary Participation Agreement (VPA)

- A contract between the young adult and ODJFS
- Includes each others' responsibilities
- A new VPA must be signed if the young adult enters the program and re-enters

Eligible Activities

Bridges workers provide case management services and can help with the following, on a case by case basis.

- Housing
  - Search
  - Landlord Advocacy
  - Financial assistance
  - Utilities
  - Food
  - Household items
- Education
  - Planning a career path
  - Navigating systems, including GED testing, college entrance, applying for financial aid
- Employment
  - Job searching
  - Financial assistance for items such as clothing
- Well-being
  - Medicaid applications (former foster youth are eligible for Medicaid until age 26)
  - Navigating physical and mental health systems

Housing Options

- Host Homes
- Kinship
- Foster Home
- Independent Living
- Shared Housing

- College Dorms
- Apartment
- Congregate Care

Additional Information

Questions regarding HMIS data should be directed to the COHHIO HMIS staff at:

hmis@cohhio.org

Question regarding the HIC/PIT Process should be directed to COHHIO CoC staff at:

ohioboscoc@cohhio.org