Access Point Role

Definition: point of entry for persons experiencing homelessness into the region’s homeless system. Any homeless provider designated by the region can be an access point, but in most cases access points are the local emergency shelters. Review your region’s CE plan to see all your region’s access points.

01 Conduct Diversion Screen

02 If unable to divert, connect households to shelter or other crisis response providers.

03 If shelter isn’t available, access point providers should follow the region’s shelter contingency plan to find alternative shelter options.

04 If shelter & shelter contingency both aren’t available, access point providers must enter households into the unsheltered provider.