

# When Diversion Takes Place

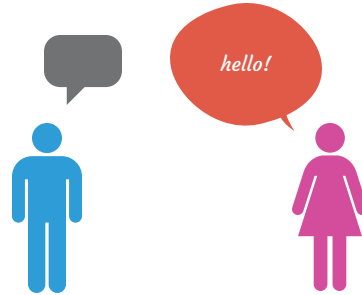
Ohio BoSCoC Coordinated Entry System

**ACCESS** → **ASSESSMENT** → **PRIORIZATION** → **REFERRAL**



## CALL

CALL ACCESS POINT  
TO COMPLETE DIVERSION  
SCREENING



## VISIT

VISIT ACCESS POINT TO  
COMPLETE DIVERSION SCREENING



## DELAY?

ACCESS POINT STAFF IS NOT AVAILABLE =  
ACCESS POINT STAFF FOLLOWS UP AFTER THE  
ACCESS POINT REOPENS.

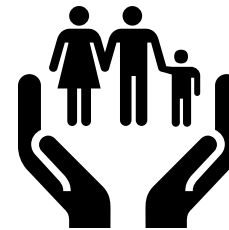
**SCREENING LEADS TO**



## CONNECT

UNSUCCESSFUL DIVERSION CONNECTS  
HOUSEHOLD TO SHELTER

**OR**



## DIVERSION

SUCCESSFUL DIVERSION  
CONNECTS HOUSEHOLD TO  
SERVICES AND MAINSTREAM  
RESOURCES