



## An Introduction to the Rapid Re-Housing Standards

Ohio Balance of State  
Continuum of Care

February 22, 2018

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Webinar Info

- Attendees are muted
- Submit questions through the chat/questions feature in the GoToWebinar control panel
- Webinar is being recorded
- Webinar slides and recording will be posted at <https://cohhio.org/member-services-2/boscoc/rapid-rehousing/>

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Goals of this Webinar

- Understand the purpose of the Ohio BoSCoC RRH standards
- Begin to understand key elements of the RRH Standards
- Begin to understand the Core Components of RRH
- Understand upcoming training technical assistance opportunities
- Understand expectations for compliance
- Understand how RRH Standards fit with other Ohio BoSCoC requirements and system efforts

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Agenda

- Background and Introduction
- Overview of RRH Standards
  - How they are organized
  - 3 core components
  - Gold Standards
- Upcoming Training and Technical Assistance Opportunities
- Expectations and Timeline for Compliance
- Connection with Other BoSCoC Requirements and System Planning Efforts

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Background and Introduction

Purpose of **RRH Standards**:

- Meet HUD requirement to develop written standards for ESG and CoC-funded RRH programs
- Ensure more consistent use of best practices
- Standardize program design and implementation of RRH projects across the Ohio BoSCoC homeless system
- Provide basic program administration guidance

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Background and Introduction

How the **RRH Standards** were developed:

- Workgroup of providers and CoC Board members worked with CoC staff to develop
  - Priority to draft standards that were based in reality
- Received TA from HUD to help ensure we met HUD's requirements and reflected best practices in provision of RRH
- CoC Board approved RRH Standards 11/2017

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Background and Introduction


Who the **RRH Standards** apply to:

- All Ohio BoSCoC RRH projects funded by HUD or Ohio Development Services Agency(ODSA), including:
  - CoC Program funded RRH
  - Homeless Crisis Response Program (HCRP) RRH
  - Emergency Solution Grant (ESG) RRH
    - No Ohio BoSCoC RRH projects are funded directly by HUD through ESG (ODSA is the pass through)
- These RRH Standards do not apply to VA-funded SSVF RRH providers

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Background and Introduction

- RRH Standards are part of the Ohio BoSCoC Homeless Program Standards
- You can find the standards here:
  - <https://cohhio.org/member-services-2/boscoc/rapid-rehousing/> or
  - <https://cohhio.org/member-services-2/boscoc/>



Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215


## What the Rapid Re-Housing Standards Don't Do

- RRH Standards don't make more funding available for RRH projects
- RRH Standards don't add staff to your projects
- But we hope through HUD compliance, improved standardization and consistency in implementation, we make a good case for increased investment in RRH in the BoSCoC

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Definition of Rapid Re-Housing

- RRH is a short-term intervention to help individuals and families exit homelessness as quickly as possible, move into permanent housing, and achieve stability in housing
- Comprised of three core components:
  - Housing identification assistance
  - Financial assistance
  - Case management and supportive services



Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Ohio BoSCoC Rapid Re-Housing Standards



Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

How **RRH Standards** are organized:

- Organized around three core components of RRH:
  - Housing identification assistance
  - Financial assistance
  - Case management and supportive services
- Overarching standards and requirements
- Data Collection, Monitoring, Reporting

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Core Component: Housing Identification

### Overview:

Activities associated with working with landlords and/or property managers to expand and retain RRH housing options, and activities associated with working with RRH clients to overcome housing barriers and identify housing options.

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Core Component: Housing Identification

### Two parts of Housing Identification are working with:

- Landlords
- Clients

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Core Component: Financial Assistance

### Overview:

Activities associated with determining the amount and duration of rental assistance and other financial assistance that is provided to RRH clients, and the activities associated with making payments for rent, utilities, and move-in assistance.

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Core Component: Financial Assistance

### Two key principles of Financial Assistance:

- Rent and move-in assistance needs to be flexible and matched to the needs of the client in order to move clients into permanent housing as quickly as possible.
- In order to serve the largest number of homeless clients possible, RRH projects should provide the least amount of assistance possible to stabilize people in permanent housing quickly.

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Core Component: Case Management and Services

### Overview:

Providing individualized case management to RRH clients in order to help them obtain and move into housing, stabilize in housing, and determine when the RRH assistance can be terminated. Effective case management involves a blend of assessment and coordination services provided throughout the client's time in the project, and tailored to client needs as they pertain to retaining permanent housing.

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

### How RRH Standards are organized:

- Identify *\*RRH Gold Standards\** to highlight best practices that providers may not be able to implement now, but that are something to strive for
  - Eg, Housing Locators for dedicated landlord recruitment and retention



Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

Sample **RRH Standards:**

- **Overarching Standards and Requirements:**
  - Standard A.9: RRH projects enter into written Rental Assistance Agreements with Landlords to which they make rental assistance payments
    - Requirements:
      - The Rental Assistance Agreement indicates that the duration of rental assistance is individualized and re-assessed monthly, therefore no minimum amount of rental assistance is guaranteed

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

Sample **RRH Standards:**

- **Housing Identification:**
  - Standard B.2: RRH projects actively recruit landlords as a means to increase RRH housing options
    - Requirements:
      - RRH projects identify new landlords through various means, including reviewing local apartment listings and participating in local landlord networking events
      - RRH projects screen out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

Sample **RRH Standards:**

- **Financial Assistance:**
  - Standard C.2: RRH projects provide move-in assistance that is tailored to individual need
    - Requirements:
      - In determining the type and amount of move-in assistance to provide, RRH projects must do the following at program entry:
        - Assess applicant's need to determine the financial assistance needed for move-in

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Overview of Rapid Re-Housing Standards

Sample **RRH Standards:**

- **Financial Assistance:**
  - Standard C.2: RRH projects provide move-in assistance that is tailored to individual need
    - Requirements:
      - In determining the type and amount of move-in assistance to provide, RRH projects must do the following at program entry:
        - Assess applicant's need to determine the financial assistance needed for move-in

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Training and Technical Assistance Opportunities

**Trainings**

- **RRH Webinars**
  - RRH Standards: A Deeper Dive
    - 2/26/18
    - All will be recorded and posted online
- **In-person Trainings**
  - 3/14/18
  - 3/15/18
  - 3/20/18
  - 3/22/18

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Training and Technical Assistance Opportunities

**Technical Assistance**

- Sample program tools and forms
- Compliance plan and timeline
- RRH webinars
  - Specific focus on certain standards or elements of practice

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Compliance with RRH Standards

### Approach to Compliance

- Phased compliance
  - Phase 1 - Compliance with some RRH Standards required sooner
    - Overarching requirements
    - Financial Assistance standards
    - Some Housing Identification standards
    - Some Case Management standards
    - Data Quality, Monitoring, and Reporting standards

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Compliance with RRH Standards

### Approach to Compliance

- Phased compliance
  - Phase 2 - Compliance with some RRH Standards is required later
    - Some Housing Identification standards
    - Some Case Management standards
      - Eg, standards related to doing home-based case management

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## Compliance with RRH Standards

### Compliance Timeline

- HCRP grantees
  - Phase 1 compliance by January 2019
    - For those grantees with a new grant start date of 1/1/19
  - Phase 1 compliance by January 2020
    - For those with a new grant start date of 1/1/20
- CoC Program grantees
  - Phase 1 compliance by January 2019
- Phase 2 compliance date TBD

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Standards Connection to Other CoC Efforts and Projects

### Homeless Program Standards

- RRH Standards are a component of Ohio BoSCoC Homeless Program Standards
- More detailed standards for other project types will be developed in the future

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Standards Connection to Other CoC Efforts and Projects

### Coordinated Entry

- CE requirements impacting RRH providers are mirrored in CE System Standards and RRH Standards
  - Prioritizing assistance for those with greater needs
  - Only serving people who came through CE system and have been assessed

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

## RRH Standards Connection to Other CoC Efforts and Projects

### Performance Management Plan

- Project-level RRH goals will be suspended once we enter compliance windows
  - Will monitor RRH project performance overall, with expectation that new baselines will be set
  - No consequences for not meeting old RRH project goals
  - Will evaluate how implementation of RRH standards changes performance

Coalition on Homelessness and Housing in Ohio | 175 S. Third St. Suite 580 Columbus, OH 43215

To find the standards and training materials:

- <https://cohhio.org/member-services-2/boscoc/>
- <https://cohhio.org/member-services-2/boscoc/rapid-rehousing/>

**Questions?**