

Ohio Balance of State Continuum of Care



Membership Meeting
July 27, 2017

Agenda

- CoC Staff Updates
- FY2017 CoC Competition Update
- Ohio BoSCoC 2017 HIC/PIT Count
- Coordinated Entry Update
- Veteran Homelessness Update
- Chronic Homelessness Update
- Rapid Re-Housing Program Standards Update
- Southeast Ohio YHDP Update
- HMIS Updates
- SOAR Ohio (formerly SSI Ohio) Project Overview
- BoSCoC Membership Updates

BoSCoC Staff

Continuum of Care program staff:

- Erica Mulryan, CoC Director
- Barbara Miller, CoC Coordinator
- Sandy Sechang, CoC Specialist
- Cynthia Tindongan, Coordinated Entry Systems Specialist
- Chloe Greene, Coordinated Entry Systems Specialist

BoSCoC Staff

HMIS:

- Genelle Denzin, HMIS Data Analyst
- Matt Dicks, HMIS Technical Assistance and Training Support Coordinator
- Amanda Wilson, HMIS Support Coordinator

BoSCoC Staff

COHHIO:

- Josh Johnson, COHHIO Training and Technical Assistance Coordinator
- Amy Lamerson, SOAR Ohio Project Coordinator

FY2017 CoC Competition

2017 Funding Availability

- \$2 billion (approx) available nationally
- CoCs must rank projects in two tiers
- Ohio BoSCoC funding:
 - \$15,832,855 = annual renewal demand (ARA)
 - \$14,882,884 = amount in Tier 1
 - \$952,185 = maximum PH Bonus amount

Project Applications

- Ohio BoSCoC Renewal Projects:
 - All renewals permitted to submit renewal applications and will be included in the project listing
- Ohio BoSCoC New Projects:
 - 2 approved conversion projects will submit applications
 - 1 CoC-wide RRH project application will be submitted

Critical Dates

- July 14 – CoC Competition opened
- August 11-Draft renewal applications due to COHHIO; final applications submitted in e-snaps September 1
- August 25- Draft conversion applications due to COHHIO; final applications submitted in e-snaps September 8
- September 1 – Certifications of Consistency with the ConPlan due to COHHIO (only certain grantees)
- September 28 – Consolidated application, including all renewal, new, and conversion applications due to HUD

Competition Resources

- HUD CoC Program Information:
 - <https://www.hudexchange.info/programs/coc/>
- E-snaps:
 - <https://esnaps.hud.gov/grantium/frontOffice.jsf>
- E-snaps Training Resources:
 - <https://www.hudexchange.info/programs/e-snaps/guides/coc-program-competition-resources/#general-resources>

Competition Resources

- BoSCoC Competition Resources:
- COHHIO website: <http://cohhio.org/member-services-2/boscoc/boscoc-competition/>:
 - *2017 CoC Competition Plan and Timeline*
 - *Addendum to 2017 CoC Competition Plan and Timeline*
 - *2017 Ohio BoSCoC Project Funding Info*
 - *HUD Field Office CoC Match and Leverage Training*



Ohio BoSCoC 2017 HIC/PIT

Ohio BoSCoC 2017 HIC Recap

May 2017- the BoSCoC reported 389 homeless-dedicated projects to HUD:

- Emergency Shelter= 147
- Permanent Supportive Housing= 106
- Rapid Re-Housing= 88
- Transitional Housing= 47
- Safe Haven= 1

Ohio BoSCoC 2017 HIC Recap

Housing Inventory Count Verification Report:

- New tool in 2017
- Allowed new and existing projects to report and update housing inventory (beds/units) and other relevant project information (funding sources, target population, etc.)

Ohio BoSCoC 2017 PIT Recap

May 2017- the BoSCoC reported to HUD sheltered and unsheltered point-in-time data captured on January 24, 2017:

- Sheltered Homelessness:
 - 2,686 reported in ES, TH, and SH
 - Represents a **4% increase** from 2016
- Unsheltered Homelessness:
 - 623 persons identified
 - Represents a **40% increase** from 2016

Ohio BoSCoC 2017 PIT Recap

- Chronic Homelessness:
 - 180 persons reported
 - Represents almost **no change** from 2016
- Veteran Homelessness:
 - 160 veterans reported
 - Represents a **23% decrease** from 2016
- Youth Homelessness:
 - 262 persons reported
 - Represents a **22% increase** from 2016

Ohio BoSCoC 2017 PIT Recap

Next Steps:

- Better adherence to Housing First practices
- Full implementation of Coordinated Entry
- Ensure prioritization of chronically homeless and others with high needs.

Coordinated Entry

Coordinated Entry: HUD Guidance

- Coordinated Entry Policy Brief
 - Released February 2015
 - [CE Policy Brief](#)
- Notice Establishing Additional Requirements for a CoC Centralized or Coordinated Assessment System and Checklist of Essential Elements
 - Released January 2017
 - [Notice Establishing Additional Requirements and Checklist](#)
- Coordinated Entry Guidebook: Coordinated Entry Core Elements
 - Released June 2017
 - [Coordinated Entry Core Elements](#)
- **Coordinated Entry Implementation Deadline:**
 - **January 23, 2018**

Ohio BoSCoC Coordinated Entry Systems Standards (CESS)

- Developed by CE staff and CE Collaborative (formerly CE Workgroup)
- Informed by HUD Guidance
- Approved by Ohio BoSCoC Board December 2016

Coordinated Entry Trainings and Implementation

- CE Regional Trainings
- Development of Regional Coordinated Entry Plans
- On-going technical assistance from Coordinated Entry staff
- Regional Launch Plans

Coordinated Entry: Assessment

VI-SPDAT

Vulnerability Index-Service Prioritization Decision Assistance Tool

- Individuals, Families, Transition-Age Youth
- Paper and Fillable Versions
- Integrated into HMIS

VI-SPDAT Guidance and Training

- VI-SPDAT Instructional Guide
- Orgcode

Coordinated Entry Collaborative

- Role and Responsibilities
- Monitor and evaluate the Ohio BoSCoC Coordinated Entry System as administered at both the CoC and regional level.
- Address issues with adherence to the Ohio BoSCoC Coordinated Entry Systems Standards
- Discuss revisions and updates to the standards, and provide guidance on regional Coordinated Entry planning
- **CE Collaborative Meetings: fourth Thursday of the month at 2:00 pm**

Coordinated Entry Liaisons

- Assist CE staff in guiding the Regional CE Implementation Process
- Attend monthly CE Collaborative web-based meetings and quarterly in-person meetings
- Under the direction of the HPR Executive Committee:
 - Assist in updating the regional CE plan as necessary
 - Assist in updating the Available Housing List and Community Resource Guide as necessary
 - Ensure that updates to regional access points are on agencies' websites and communicated to CE staff

Coordinated Entry Liaisons

- (continued)
- Assist in regional monitoring and evaluation processes
- Receive diversion training and assist CE Staff in conducting diversion training on a regional scale

Coordinated Entry: Diversion

- All CE access points provide Diversion Screening during their full hours of operation.
- Persons in housing crisis are screened for diversion (using the Diversion Screen) during their initial contact with the CE access points, assuming they called/visited during CE access point hours.
- Diversion Screening Tool: under development
 - HUD TA
 - Diversion Training: forthcoming in 2018

Veteran Homelessness

Veteran Homelessness

Ohio BoSCoC Homeless Veterans Workgroup continues to monitor progress on ending Veteran homelessness including the following:

- Meets monthly to report on CoC's performance on the federal criteria and benchmarks
- Provides guidance to improve local coordination as needed

Veteran Homelessness

Ohio BoSCoC providers should continue to follow guidance for serving homeless Veterans outlined in document *Ending Veteran Homelessness in the Ohio BoSCoC: Policies and Procedures for a Comprehensive System Response*, available at:

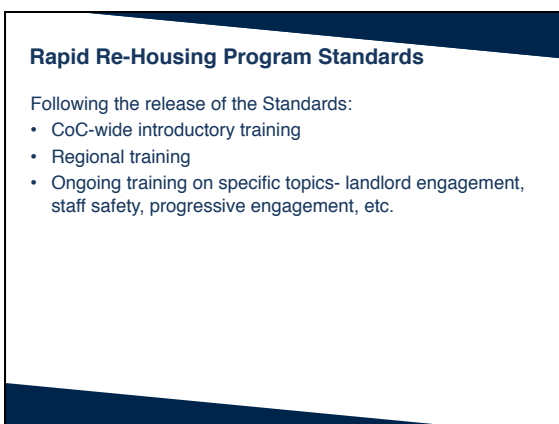
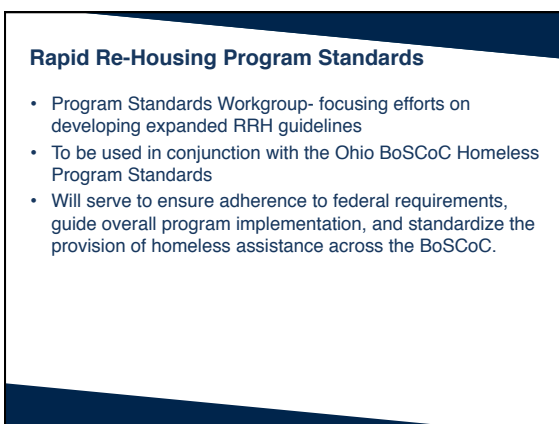
<http://cohhio.org/member-services-2/boscoc/veteran-homelessness/>

Chronic Homelessness

Chronic Homelessness Workgroup

Ohio BoSCoC Chronic Homelessness Workgroup is working to identify what the CoC needs to do to end chronic homelessness. To date, the workgroup has focused on the following:

- Developed Chronic Homeless Report (part of the PSH Eligibility and Prioritization Report)
 - Share the info with local providers
- Trying to identify ways to expand outreach
- Trying to identify ways to expand PSH availability



Southeast Ohio Youth Homelessness Demonstration Program

Background

- The Youth Homelessness Demonstration Program (YHDP) is an exciting new initiative designed to reduce the number of youth experiencing homelessness.
- HUD announced \$33 million in funding to 10 communities. 130 communities submitted applications.
- We were granted \$2.2 million to develop a Coordinated Community Plan to prevent and end youth homelessness in 5 counties in Southeast Ohio

Collaborating With Local Providers and Child Welfare

Working in Southeast Ohio (Athens, Meigs, Jackson, Gallia, and Vinton) to:

- Improve the crisis response
- Prioritize permanent connections
- Expand the reach and effectiveness of a variety of short and long-term housing assistance interventions
- Improve data collection and performance measurement.
- Collaborate with mainstream systems such as child welfare and juvenile justice.

Southeast Ohio YHDP Project Update

- We have finalized our governance charter, established specialized workgroups:
 - YAB Workgroup
 - Stakeholder Engagement Workgroup
 - Coordinated Community Plan Workgroup
- Hosted retreats with the youth and events with community stakeholders

Southeast Ohio YHDP Project Key Dates

Coordinated Community Plan draft submitted:

July 13, 2017

Coordinated Community Plan final approval: **January 13, 2018**

HMIS

HMIS

- License renewal
- HMIS Lead Change
- Qlik update, reports
- 2017 HUD Data Standards changes
- Quarterly Performance Report (QPR)
- HIC Verification Report
- Provider Responsibilities

HMIS Annual Renewal Timeline

- All materials are due Friday, 09/01/2017
- Package includes Agency and Agency Administrator Agreement and End User Agreements
- Direct your questions to hmis@cohhio.org

HMIS Lead Change

COHHIO is now the HMIS Lead!

What does this mean for you?

- Short answer: Nothing
- Longer answer: The HMIS grant comes directly to COHHIO instead of passing through ODSA

Qlik

- The new tool is Qlik, and it's pretty.
- Licensing will remain the same in regard to cost and structure.
- Qlik will run concurrently with ART until ServicePoint 6 is implemented. (2018)



2017 Changes to the HUD Data Standards

- Main changes include:
 - The way Entries into PSH projects are recorded
 - Backdoor things that will help COHHIO with submitting reports to HUD
 - Vet data must be collected by GPD and HCHV projects.
 - New Destination and Residence Prior choices that specifies Rental by client with RRH! (yay)
- Save the dates!
 - Mandatory webinars 09/20/2017 and 10/02/2017

The Quarterly Performance Report (QPR)

- The QPR is a report published quarterly about the Balance of State CoC's performance in relation to its goals, as laid out in the Performance Management Plan.
- The Performance Management Plan is available on our website and is updated annually by the Performance and Outcomes Committee.
- 2017 Q2 has just been released.
- New goals include:
 - System Performance Measures
 - Prevention
 - Street Outreach
- The 2017 reports will include a written Summary assessing our CoC's achievements and opportunities for improvement.



HIC Verification Report

Any changes to your project's functioning should be reported to us as soon as possible. Examples of changes we mean:

- A change to your project name or organization name
 - Change in number of beds
 - Change in number of units
 - Change of address
 - If your project lost or gained funding
 - If your project is starting or ending soon
 - Started using HMIS
- In order to report these changes, please run the HIC Verification Report in ART and follow the instructions on the coversheet to get it to us!



Provider Responsibilities

- PSH, ES, TH, and SH projects:
 - Run the Bed Utilization Report monthly, check for accuracy.
 - Run the Overlaps Report, check that your program stays are not overlapping with other projects' program stays.
- All projects:
 - Run "Data Quality- All Workflows" monthly, make corrections as necessary
 - Run the Desk Time Report to be sure that all data is entered within 5 days.
- Inform us when something changes.
- If you need assistance, please go to <http://hmis.cohhio.org> and/or email hmis@cohhio.org.



**SOAR Ohio
(formerly SSI Ohio)**

SOAR Ohio Project Phase 10 Informational Session

Presented by:

- Amy Lamerson, MSW
- SOAR Ohio Project Coordinator
 - SOAR Ohio State Lead

614-280-1984 ext. 128
amylamerson@cohhio.org

SOAR Ohio Project Facts

- Started in 2008 as a Pilot Project R&D
- 2009: 10 Specialists began working in communities around the state
- 2011: Pilot ended and full program began
- Since July 2009 we have helped disabled Ohioans secure:
 - Combined yearly allotment of \$2.2M for 7399 SSI/SSDI awards
 - Combined SSI/SSDI back awards of \$800,000
 - Average 82 days or less processing time

Collaborations and Partnerships

- Coalition on Homelessness and Housing in Ohio
- Governor's Office of Faith Based and Community Initiatives
- Ohio Dept. of Mental Health
- Ohio Dept. Rehabilitation and Corrections
- Ohio Dept. Jobs Family Services
- Ohio Dept. of Development
- Solutions for Progress
- Interagency Council on Homelessness and Housing
- Social Security Administration and Department of Disability Determination
- SOAR
- Medicaid Home Choice

SOAR Ohio Project Goals

- Provide highly qualified SOAR Ohio Specialist to communities
- Assist individuals 18** and older with disabilities that are dealing with homelessness and physical and/or mental health issues obtain needed benefits=HOUSING!!!!!!
- Expedite the SSI/SSDI application process
- Increase the amount of individuals receiving SSI/SSDI benefits the first time
- Avoid appeals and consultative examinations

Why is this project important?

- Access to housing and health care
- Increased chance for stability
- The SSA application process is often overwhelming and time consuming
- Homeless people are often denied for reasons that have nothing to do with their disability or lack thereof
- Decrease the chances of homelessness for those exiting institutions i.e.. Nursing Homes, Prison, Jail, State and County level Mental Health Facilities etc..

Barriers to Accessing SSI/SSDI

- Homeless persons with multiple disabilities cannot apply effectively on their own
- Poor record keepers and historians
- Unaware of or reluctant to admit mental illness and other disabling conditions
- Mental status
- No stable address
- Lack of continuity of care; receive treatment sporadically and from multiple providers
- Unaware of benefits
- Intimidated by process

What is an SOAR Ohio Specialist?

- Trained professionals- 30 hours of initial training
- They work within various communities to help homeless individuals with physical and/or mental disabilities apply for SSI/SSDI, Medicaid and other benefits.
- Authorized Representatives
- Collect all of the needed documentation and complete the applications the Right Way the First Time!!

How the SOAR Ohio Project works with SOAR

- The SOAR Ohio Specialists have fidelity to the SOAR methodology and track all client outcomes through the SOAR, OAT (online application tracking) system.
- This interface is designed for staff who have extensive knowledge of the benefit application process and who have a professional responsibility to help clients apply for SSI/SSDI who have successfully completed the SOAR online course and a one day SOAR Fundamentals training with COHHIO

Specialist Requirements

- Must dedicate 90% of work week to completing SSI/SSDI applications using the SOAR methodology
- 5-7 applications must be submitted per month w/ a minimum 60% approval rate (13-14 awards/quarter)
- Must attend monthly meetings/trainings with COHHIO
- May be required to travel to nearby counties
- Must participate in outreach

SOAR Ohio Outcomes

COHHIO SSI Ohio Project Fact Sheet

July 31, 2017

Data Comparison	SOAR National Outcomes for all 50 State	SSI Ohio Project - Ohio Only
Approval Rate	65%	54%
Days to Decision	101	82

- Ohio submits more applications per year than any other State (individually)
- COHHIO made the transition to 100% fidelity to the SOAR Methodology as of 12/31/2016

The table below shows the SSI Ohio Project outcomes for the 8 years of recorded data in the Ohio Benefits Bank (OBB). The table also gives the transition to the SOAR Online Tracking System (OAT).

Data Recorded	OBB 7/1/2008 to 6/30/2016	SOAR, OAT 7/1/2016 to 6/30/2017	Combined Totals
Clients Served	672	866	1538
Applications Submitted for Decision	7808	866	8674
Approvals	4203	311	4514
Denials	3605	301	3906
Total Decisions	7808	612	8420
Approval Percentage	54%	51%	54%
Pending Applications	2892	254	3146
SSI Awards combined	\$13,574,772.00	\$1,340,220.00	\$15,201,012.00
SSDI Awards combined	\$4,648,276.00	\$918,336.00	\$5,039,484.00
Total Combined Awards	\$18,223,048.00	\$2,156,556.00	\$20,840,496.00
Combined Back Awards One-time	\$7,247,521.00	\$800,007.00	\$8,147,528.00

BoSCoC Membership

Member Opportunities

The BoSCoC will be seeking new CoC Board, committee, and workgroup members in fall 2017:

- CoC Board:
 - Primary planning body for the BoSCoC
- Membership:
 - 1 locally-determined representative from each Homeless Planning Region
 - At-large representing relevant organizations
 - ODSA and COHHIO representatives

Member Opportunities

Standing Committees:

- Performance and Outcomes- develops and implements plans for the monitoring and improvement of performance of BoSCoC homeless programs
- Project Evaluation- develops the annual project evaluation process that is used to evaluate, score, and rank renewal projects in the CoC competition
- Coordinated Entry- provides guidance on CE planning
- Chronic Homelessness- plans, evaluates, and monitors the response to ending chronic homelessness in the BoSCoC
- Veterans Homelessness- plans and implements the effort to end veteran homelessness in the BoSCoC

Member Opportunities

Ad Hoc Workgroups:

- Program Standards- develops and evaluates basic eligibility and compliance requirements for all homeless programs

Member Opportunities

For additional information on becoming a Board, committee, or workgroup member:

Erica Mulryan at ericamulryan@cohhio.org

Additional Information

- Questions regarding CoC programs should be directed to COHHIO CoC staff at:
 - ohioboscoc@cohhio.org
- Questions regarding HMIS data should be directed to the COHHIO HMIS staff at:
 - hmis@cohhio.org

Questions regarding SOAR Ohio should be directed to:
amylamerson@cohhio.org

COHHIO

175 South Third Street, Suite 580
Columbus, Ohio 43215
(614) 280-1984