

## Welcome

### The Housing First Three Part Training: Part 3 – Implementing and Evaluating a Housing First Approach Webinar will begin shortly.

This is a muted call, please submit your questions via the GoToMeeting question feature.

Handouts available at  
[http://www.cohhio.org/info\\_training\\_materials.php](http://www.cohhio.org/info_training_materials.php)



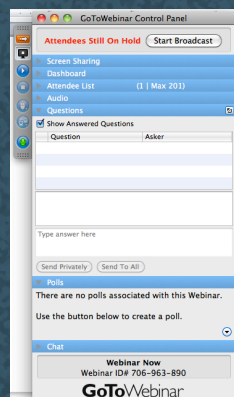
## Housing First – Three Part Series

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Part 3 – Implementing & Evaluating a Housing First Approach  
 10.14.14

## Webinar

- Webinar will be 2 hours
- Call muted
- Submit questions through GTW toolbar
- Materials available  
[http://www.cohhio.org/info\\_training\\_materials.php](http://www.cohhio.org/info_training_materials.php)



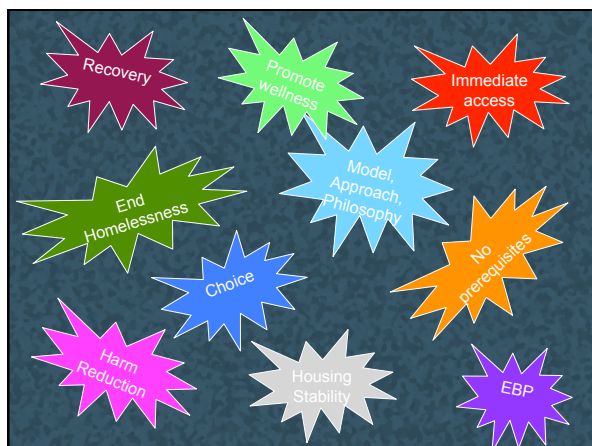
## Social Worker Continuing Education



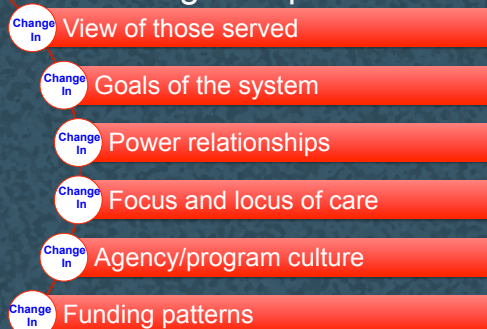
- Complete evaluation
- Complete knowledge check by 8.19.14  
 – Pass with 70%
- Certificate with Social Work CE's will be emailed by end of month

## HUD 2014 CoC Application

- HF. "A model of housing assistance that is offered without preconditions (such as sobriety or a minimum income threshold) or service participation requirements, and rapid placement and stabilization in permanent housing are primary goals."
- PSH projects should use HF in the design of the program

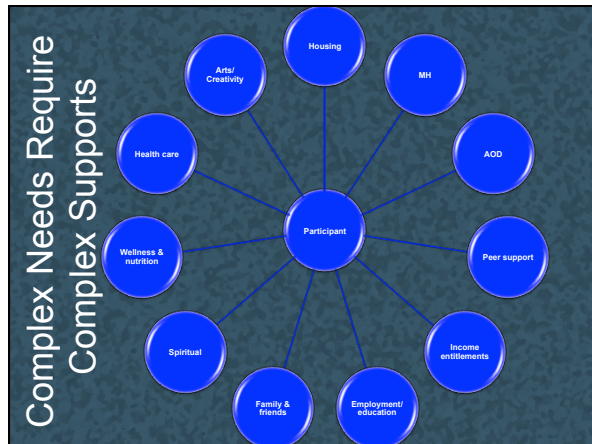


## Housing First Change Required



## Housing First Operations

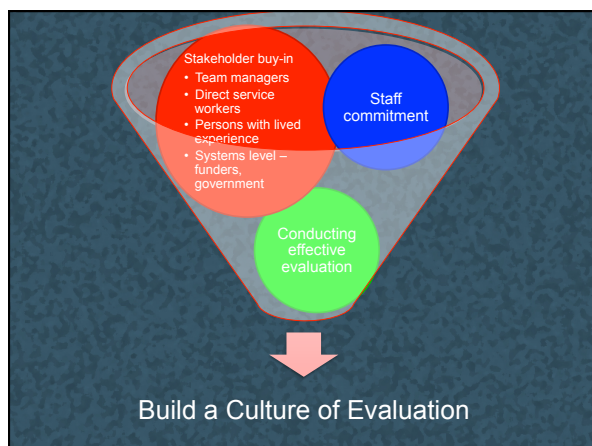




## Handling Housing First Resistance



- “We already do HF, except...”
- “Our housing is different”
- “Our program already has great outcomes”
- “It doesn’t work to just give people housing and not ask them to do something in return”








## HF Program Evaluation Purposes

- Ensure HF model fidelity
- Understand how well strategy works
- Determine outcomes



## Why Assess Fidelity?

-  Housing First is more than housing only
-  Peer specialists are team members
-  No preconditions
-  Consumer/tenant choice is key
-  Assertive engagement is not coercion

## Fidelity to Housing First

- Assess program model implementation
  - What services are provided
  - What types of housing are provided
  - What are the philosophies/values
    - Participant choice
    - Harm reduction
    - Recovery model

## Housing & Services Program Self-Assessment Survey

- Housing process & structure
- Housing & services
- Service philosophy
- Service array

## 100K & CUCS Housing First Self-Assessment

- Outreach
- Emergency shelter
- Permanent housing
- Systems & community-level stakeholders



## Pathways Fidelity Evaluation Tools

PATHWAYS FIDELITY EVALUATION TOOLS

HOUSING FIRST AND ACT

Item	Category	Item	Category	Item	Category
1. Housing choice and structure	Housing choice and structure	2. Separation of housing and treatment	Separation of housing and treatment	3. Service philosophy	Service philosophy
4. Service array	Service array	5. Program structure	Program structure		

- Housing choice & structure
- Separation of housing & treatment
- Service philosophy
- Service array
- Program structure

## Canada's Brief HF

- Housing choice & structure
- Separation of housing & services
- Philosophy

Brief HF Fidelity Checklist - draft

1. Do participants choose their residence?  
Yes \_\_\_ No \_\_\_

2. Do participants have ready access to affordable housing through housing subsidies?  
Yes \_\_\_ No \_\_\_

3. Do participants live in a controlled (non-private) residence?  
Yes \_\_\_ No \_\_\_

4. Do participants pay 30% or less of their income on rent?  
Yes \_\_\_ No \_\_\_

5. Does the program offer participants housing without requiring them to meet certain criteria (e.g., sobriety, employment, etc.)?  
Yes \_\_\_ No \_\_\_

6. Are the support services provided by an agency that is affiliated with the participant's housing?  
Yes \_\_\_ No \_\_\_

7. Does the program offer the housing?  
Yes \_\_\_ No \_\_\_

8. Is the program required to co-locate the participant if they do not have housing?  
Yes \_\_\_ No \_\_\_

Service Philosophy

9. Does the program choose the type, location, and structure of services on an ongoing basis?  
Yes \_\_\_ No \_\_\_

10. Are there requirements that the participant be involved in a community treatment?  
Yes \_\_\_ No \_\_\_

11. Are there requirements that the participant be involved in substance use treatment?  
Yes \_\_\_ No \_\_\_

12. Does the program use a harm reduction approach?  
Yes \_\_\_ No \_\_\_

## Permanent Supportive Housing Evaluation

- SAMHSA's EBP KIT - <https://store.samhsa.gov/shin/content/SMA10-4510/SMA10-4510-05-EvaluatingYourProgram-PSH.pdf>

## Housing Choice & Structure Fidelity

- What types of housing are available, where is the housing located, how much choice does the participant have?
  - Choice – location, furnishings, neighborhood
  - Affordable – 30% of income
  - Permanent – permanent housing
  - Access – move in quickly



## Separation of Housing & Services Fidelity



- Are housing issues not tied to clinical issues
  - No housing readiness
    - Immediate access to housing
  - No treatment contingencies
    - Follow standard lease
  - Off-site, mobile services
    - Home-based services

## Service Philosophy Fidelity

- How are services delivered?
  - Participant chooses services
  - Utilize harm reduction model
  - Recovery-oriented services



## Service Array Fidelity

- What services are delivered?
  - Housing support
  - Substance abuse
  - Psychiatry
  - Education, employment
  - Health care
  - Team assists with diverse goals

## Service Array – Existing Partnerships Fidelity



- Establish formal & informal partnerships
- Assess needs, preferences, & match to provider
- Assist with linkages/engagements with provider
- Coordinate care – ongoing communication

## Program/Team Structure Fidelity

- How is the program organized?
  - Participant to staff ratio  
10:1 – 20:1
  - Team approach – shared caseloads
  - Team meetings
  - Participant input



## HF Placement Outcomes

- # of individuals placed
- % that remained housed 6 M
- % that remained housed 12 M
- # of days till permanently housed
- % requiring re-housing
- % returning to homelessness
- % with positive housing exits

## HF Self-Sufficiency Outcomes

- # who increased or maintained income
- # who increased employment stability
- # who started PT/FT employment
- # who started PT/FT education
- # who started job-training program

## HF Prevention Outcomes

- # who remained housed at three (3) M after HP assistance

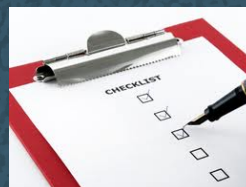
## Fidelity Site Visit

- Before visit
  - Number if scattered-site housing
  - Length of time to secure housing
  - Percentage of participants discharged
- Team meeting observation

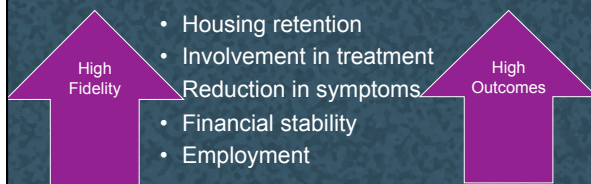


## Fidelity Site Visit

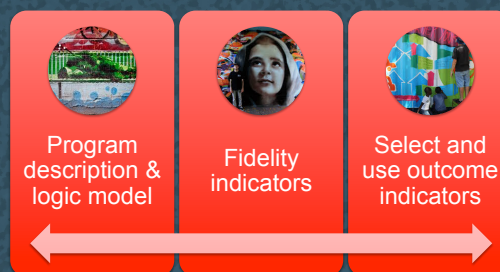
- Staff interviews
- Program participants focus group
- Chart review
- Home visits (optional)



## Fidelity's Connection to Outcomes



## Evaluation Components





## Program Description

- Key components linked to outcomes

## HF Logic Model

Outreach	Immediate	0-6 M	6-12 M	12-24 M
ID & engage eligible participants	Access public benefits – income, SNAPS	Participation in treatment	Work on well-being, symptom management	Assess recovery – ER visits, emergency calls, arrests, incarcerations,
Assign participants to team	Link to resources		Participation in illness management & self-care	returns to homelessness, hospitalizations, quality of life, physical health, etc.
	Access to health			
	Client-centered interests			

## Create an Evaluation Plan

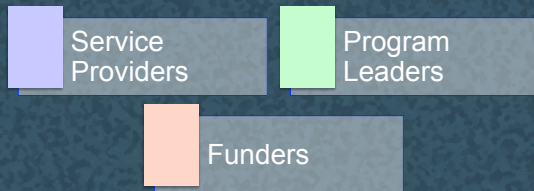
Sample Evaluation Worksheet

Evaluation Questions	Information Required	Information Source	Method for Collecting Information	Information Collection Arrangements - Who - When - Conditions - When	Analysis Procedure	Interpretation Procedures and Criteria	Reporting of Information - To Whom - How - When	Activity/Task	Person(s) Responsible	Dates - Start & Finish	Inputs Needed to Accomplish Task

## Analyze the Data



## Reporting Process



## HF in PSH Brief

- In July 2014, HUD released a brief that provides an overview of the principles and core components of the HF model.
- <https://www.hudexchange.info/resources/documents/Housing-First-Permanent-Supportive-Housing-Brief.pdf>

## HF Principles

- Homelessness is first & foremost a housing crisis
- Everyone can achieve housing stability
- Everyone is housing ready
- Housing improves other life aspects
- Self-determination, dignity & respect
- Consumer choice – services & housing

### Core Components

- No prerequisites to entry
- Low-barrier admission policies
- Rapid and streamlined entry into housing
- Supportive services are voluntary

### Core Components

- Tenants have full rights, responsibilities, and legal protections
- Policies & practices prevent evictions
- Applicable in a variety of housing models

### Homeless Definition

- Literally homeless
- Imminent risk of homelessness
- Homeless under other federal statutes
- Fleeing/attempting to flee DV



### Homeless Category 1 Criteria

Individual/family who lacks a fixed, regular, and adequate nighttime residence, meaning those residing in:

- An emergency shelter designated to provide temporary arrangements, including:
  - Congregate shelters
  - Transitional housing
  - Hotels/motels paid by charities/government entities
  - DV shelters
  - Youth shelters

## Homeless Category 1 Criteria

Individual/family who lacks a fixed, regular, and adequate nighttime residence, meaning those residing in:

- A place not designed for or ordinarily used as a regular sleeping accommodation, such as
  - A car
  - A bus or train station
  - A park
  - An airport
  - An abandoned building
  - A camping ground

## Homeless Category 1 Criteria

Individual/family who lacks a fixed, regular, and adequate nighttime residence, meaning:

- Exiting an institution (e.g., jail, hospital)
  - Where they resided for 90 days or less AND
  - Were residing in emergency shelter or place not meant for human habitation immediately before entering institution

## Homeless Category 2 Criteria

Individuals/families who will imminently lose their primary nighttime residence within 14 days AND

- Have no subsequent residence identified AND
- Lack the resources or support networks needed to obtain other permanent housing

## ~~Homeless Category 3 Criteria~~



Only projects located within a CoC that has received HUD approval may serve persons in this category. No Ohio COCs received approval.



### Homeless Category 3 Criteria

Unaccompanied youth under 25 or families with children and youth who do not otherwise qualify as homeless, but who

- Meet homeless definition under another federal statute; AND
- Have not had lease, ownership interest, or occupancy agreement in permanent housing at any time during last 60 days; AND
- Have experienced two or more moves during last 60 days; AND

### Homeless Category 3 Criteria

- Can be expected to continue in such status for an extended period of time because of:
  - - Chronic disabilities, OR
  - - Chronic physical health or mental health conditions, OR
  - - Substance addition, OR
  - - Histories of domestic violence or childhood abuse (including neglect), OR
  - - Presence of a child or youth with a disability, OR
  - - Two or more barriers to employment

### Homeless Category 4 Criteria

Individuals/families fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions related to violence, who:

- Have no identified subsequent residence; AND
- Lack the resources and support networks needed to obtain other permanent housing

### Program Eligibility by Category

Permanent Supportive Housing (PSH)

- Category 1 – Literally homeless AND
  - Individuals and families coming from TH must have originally come from the streets or emergency shelter
  - Individuals and families must also have an individual family member with a disability
- Category 4 – Fleeing/attempting to flee DV
  - must also meet Category 1

## Program Eligibility by Category

### PSH for Chronically Homeless (PSH-CH)

- Meet conditions for PSH
- Projects dedicated to chronically homeless, including those originally funded as Samaritan Bonus Initiative Projects must continue to serve chronically homeless persons exclusively

## Disability



1. Condition that:
  - i. Long-continual duration
  - ii. Impedes independent living
  - iii. Improved with suitable housing
  - iv. Physical, mental, emotional, PTSD, TBI
2. Developmental Disability
3. HIV/AIDS

## Chronically Homeless



- Homeless
  - One continuous year
  - Four times in three years
- Disabled

## CH in PSH Recordkeeping Notice – CPD-14-012

- HUD released this notice in July 2014 regarding the order in which eligible households should be served in all CoC Program-funded PSH
- <https://www.hudexchange.info/resources/documents/Notice-CPD-14-012-Prioritizing-Persons-Experiencing-Chronic-Homelessness-in-PSH-and-Recordkeeping-Requirements.pdf>

### CH Prioritization for PSH

1. CH with longest history of homelessness & with most severe service needs
2. CH with longest history of homelessness
3. CH with the most severe service needs
4. All other CH

### Prioritization for Non-CH PSH

1. Homeless with the most severe service needs
2. Homeless with a disability with a long period of continuous or episodic homelessness

### Prioritization for Non-CH PSH

3. Homeless with disability coming from streets, safe haven, or emergency shelter
4. Homeless with disability coming from TH

### Disability Documentation





## CoC Grants Match Requirements - 24 CFR 578.73; 24 CFR 84.23

- Cash sources
  - Federal (excluding CoC) funds
  - State funds
  - Local funds
  - Private funds
- Not statutorily prohibited to be used as match



## CoC Grants Match Requirements - 24 CFR 578.73; 24 CFR 84.23

- In-Kind Contribution
  - Real property
  - Equipment
  - Goods
  - Volunteer services
  - Supplies
- Provided that recipient/subrecipient had to pay for them with grant funds



## CoC Required Case Management

- Program Components & Eligible Costs (Subpart D)

*“Based on its experience with SH & SPC programs, HUD has determined that programs should require at least case management for some initial period after exiting homelessness”*

## CoC RRH Required Case Management

- Program Components & Eligible Costs (Subpart D)

*“HUD has imposed the requirement that RRH include, at a minimum, monthly case management meetings with program participants and allows for a full range of supportive services to be provided for up to 6 months after the rental assistance stops.”*



### Housing First & Faith Based Organizations

- Housing First works in Faith-Based Programs
  - Focus on re-housing quickly
  - Recovery focused
- Faith-based providers
  - Sisters of Charity - Cuyahoga
  - Rescue Mission Alliance of Syracuse NY
  - Seattle's Union Gospel Mission
  - Los Angeles Mission

### Housing First & Illegal Substance Abuse


- Recovery is possible
- Utilize Harm Reduction, Motivational Interviewing, Assertive Community Treatment/Outreach and Stages of Change
- Low-demand housing
- Offer a wide array of services
- Long-term commitment

### Transitional Housing – AOD Treatment Programs


- HUD's TH \*\* Focus on ending homelessness
  - Signed lease
  - 1 month lease
  - 24 month time limit
- If purpose is AOD treatment
  - May require services if recipient is an AOD provider

### The Applicability of Housing First Models to Homeless Persons with Serious Mental Illness


- <http://www.huduser.org/portal/publications/hsgfirst.pdf>



## Shelter Plus Care



- HEARTH Act streamlines HUD's homeless grant programs by consolidating Supportive Housing, Shelter Plus Care and Single Room Occupancy into the Continuum of Care Program.



## Landlords – Risk Aversion

- Landlord partnerships & recruitment
- Provide comprehensive services
- Mediate landlord-tenant conflicts
- Master-lease
- Representative payee

## PIH-2013-15 (HA) – Ending Homelessness Through PH and HCV

- <http://portal.hud.gov/hudportal/documents/huddoc?id=pih2013-15.pdf>
- Homeless admissions preference
- Waiting list management

## PIH-2013-15 (HA) – Ending Homelessness Criminal Activity

- Lifetime sex offender registrant
- Meth production in federally assisted housing
- Within 3Y of eviction for drug-related crime from federally assisted housing
- Currently engaged in illegal drug use or threatening activity

### Service Prioritization Decision Assistance Tool (SPDAT)

- <http://www.orgcode.com/>
- Inquire about SPDAT here - <http://www.orgcode.com/product/spdat/>
- The SPDAT uses 15 dimensions to determine acuity score to help target homeless for HF, RRH, case management, etc.

### MH/AOD Billable Services

- Prior authorization – CAP
- Location of service
- Peer specialists
- Not everything is billable



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