Ohio
Balance of State Continuum of Care

Membership Meeting
July 20, 2016

Agenda

- 2016 CoC Competition updates
- Housing First Trainings recap
- Coordinated Entry updates
- Homeless Veterans updates
- Chronic Homeless Workgroup update
- HMIS
- BoSCoC Membership information

BoSCoC Staff

- Erica Mulryan, CoC Director
- Barbara Miller, CoC Coordinator
- Cynthia Tindongan, Coordinated Entry Systems Specialist
- Chloe´ Greene, Coordinated Entry Systems Specialist

BoSCoC Staff

- Genelle Denzin, HMIS Data Analyst
- Matt Dicks, HMIS Technical Assistance and Training Support Coordinator
- Amanda Wilson, HMIS Support Coordinator
- Josh Johnson, COHHIO Training and Technical Assistance Coordinator

FY2016 CoC Competition

Role of ODSA & COHHIO:

- ODSA is Collaborative Applicant
  - Submits the consolidated CoC Application on behalf of Ohio BoSCoC
- COHHIO manages all work related to the CoC process
  - Applicants/providers will primarily work with COHHIO throughout the 2016 process

Goals for 2016 CoC Competition:

- Submit an application that meets threshold and maximizes available funding for the BoSCoC
- Fund projects that meet community needs
- Fund projects that are cost effective and maximize program and mainstream resources
- Fund projects that successfully end homelessness
- Promote the use of best practices
- Fund projects that help achieve the federal strategic plan goals to end homelessness for Veterans, chronically homeless, families, and youth

Overview of CoC Competition Process:

- Opened 6/29/16
- CoC Competition includes:
  - Evaluation of renewal CoC projects
    - Project ranking
  - Submission of new projects for CoC consideration
  - Submission of all approved project applications in e-snaps
  - Completion of consolidated CoC Application
    - ODSA/COHHIO complete

Competition Process & Submission Dates:

- June 29 – CoC Competition opened
- July 22 – Renewal Project Applications due in Google Drive *(*new application review process)*
- August 1 – Certifications of Consistency with the ConPlan due to ODSA (only certain grantees)
- August 5 – Approved New Project Applications due in Google Drive *(*new application review process)*
- August 12 – Corrections to Renewal Project Applications due in e-snaps
- September 12 – ODSA submits applications to HUD

Key Issues/Changes in 2016 CoC Competition:

- May not be enough funding for all renewal projects
- Permanent Housing Bonus funds available
  - $765,236 for Ohio BoSCoC
- Reallocated funds can be used for new PH, HMIS, or Coordinated Entry projects

Key Issues/Changes in 2016 CoC Competition:

- Updated project application review process
  - For first review by CoC staff, project applications will be exported to a PDF and uploaded to Google Drive (NOT submitted in e-snaps)
  - Needed corrections will be communicated via Google Drive and/or email
  - Applications will be submitted in e-snaps only after corrections have been made

2016 Funding Availability:

- $1.9 billion available nationally
- CoCs must rank projects in two tiers
- Ohio BoSCoC funding:
  - $15,304,725 = annual renewal demand (ARA)
  - $765,236 = PH Bonus funds

Ohio BoSCoC Resources:

- Ohio BoSCoC: 2016 CoC Competition Plan and Timeline
  - http://www.cohhio.org/information_resource/training_materials#BoS%20CoC
- Ohio BoSCoC 2016 CoC Projects Info
  - http://www.cohhio.org/information_resource/training_materials#BoS%20CoC

Housing First Trainings

Fayette County, April 19-20
Hocking County, May 10-11
Hancock County, June 14-15
Portage County, July 12-13

Conducted by COHHIO CoC/CE staff, WSOS, and Salvation Army staff

Goals of training:

- Provide overview of principles of Housing First
- Explain Housing First relative to Ohio BoSCoC Homeless Program Standards (HPS)
- Provide time and technical assistance for providers to revise documents, i.e., policies and procedures to reflect Housing First practices

Lessons learned:

- Providers are enthusiastic about implementing Housing First
- Providers need additional technical assistance particularly around RRH
- Many providers implement Housing First, but policies and procedures do not yet align

Housing First in the BoSCoC- next steps and timeline:

- HPS, including Housing First, must be implemented by January 2017
- Training materials will be posted on COHHIO website
- Additional technical assistance including document review may be provided by COHHIO staff

Coordinated Entry

Coordinated Entry in the BoSCoC:

- Staffing
- CE workgroup
- Overview of documents
- Next steps and timeline

Coordinated Entry staffing:

- Cynthia Tindongan, Coordinated Entry Systems Specialist
  cynthiatindongan@cohhio.org
  614.280.1984 Ext. 117
- Chloé Greene, Coordinated Entry Systems Specialist
  chloegreene@cohhio.org
  614.280.1984 Ext. 119

Coordinated Entry- what it is:

- Access
- Assessment
- Prioritization
- Referral

Coordinated Entry- what it is not:

- A one-size-fits-all approach to housing
- A lack of attention to local needs and resources
- In conflict with any components of the Ohio BoSCoC Homeless Program Standards

Coordinated Entry Workgroup:

- Comprised of members of the Ohio BoSCoC
- Charged with guiding CE systems planning
- Meets monthly to review progress and documents

Coordinated Entry Products:

- Policies and procedures
- Common Assessment Tool
- Implementation Plan

Next Steps:

- Piloting CE in the Ohio BoSCoC
- Board approval of CE processes and products
- Dissemination of CE processes and products BoSCoC-wide
- Region-based training and technical assistance
  - Work with HPRs to develop regional CE Plans
- Begin monitoring and evaluation implementation
- Implement and manage Centralized Waitlists

Timeline:

- 8/16- Begin working with Pilot HPR
- 9/16- Finalize processes and products with CoC Board
- 10/16- Disseminate processes and products BoSCoC-wide

Timeline:

- 1/17- Region-based training and technical assistance
  - Work with HPRs to develop regional CE Plans
- 2/17- Institute monitoring and evaluation plan
- 2/17- Implement and manage Centralized Waitlists

Veteran Homelessness

Ohio BoSCoC- Context:

80 non-urban counties in Ohio

- Over 400 homeless programs and 7,000 beds
  - 12 SSVF programs serving all 80 counties
  - About 105 GPD beds
  - About 50 HCHV beds
  - Over 500 VASH vouchers
- 3032 total homeless in 2016 PIT count
  - Including 207 total homeless veterans

Working to End Veteran Homelessness:

Overview

- Intentional focus began in 2015
- Formed Homeless Veterans Workgroup
- Created Master List of currently homeless Veterans
- Drafted policies and procedures to guide overall CoC response to Veteran homelessness

Homeless Veterans Workgroup:

All Ohio BoSCoC providers invited to join Homeless Vets Workgroup

- VA funded providers and those serving more vets personally invited to join
- All SSVF providers participate
- VA staff participate (VASH staff and VISN 10 Homeless Coordinator)
- COHHIO staffs workgroup

Homeless Veterans Workgroup:

- Created initial Homeless Veterans Report, has informed revisions
- Charged with ensuring compliance with the forthcoming CoC policies and procedures
- Monitor overall CoC progress on ending Veteran homelessness

Homeless Veterans Report:

- Drafted preliminary Homeless Veterans Report and process in July 2015
  - Also called a *By-Name List*
- HMIS generated report (i.e., all vets in HMIS participating programs)
  - Identified homeless vets not in an HMIS program are added by hand and given unique identifier

Homeless Veterans Report:

- Multiple iterations and improvements to report and process since
- Forthcoming HMIS customization
- A 'responsible provider' assigned to every homeless Veteran
  - Responsible provider serves as a housing navigator
  - Most commonly an SSVF provider

Policies and Procedures for CoC Response to Veteran Homelessness:

- Workgroup drafted policies and procedures to guide overall CoC response to Veteran homelessness
  - Requires SSVF referrals unless Veteran declines
  - Requires CoC-wide Housing First orientation
  - Requires Veterans not eligible for VA services/ programs to be prioritized for other CoC resources
- Forthcoming training

Achieving Federal Criteria and Benchmarks:

- As the Homeless Vets Report is populated it produces a Dashboard that allows us to monitor our progress achieving the federal criteria and benchmarks
- Progress monitored bi-weekly

Homeless Veterans Dashboard

Actively Homeless Veterans	Number of Clients	Actively Homeless Chronic Veterans	Average Days Homeless
124	151	10	63.0

Next Steps:

- Training on the Policies and Procedures for system response to Veteran homelessness
- Ongoing monitoring of progress on criteria and benchmarks
- Focus on better managing documentation of housing offers
- Consideration of submitting a claim that Ohio BoSCoC has functionally ended Veteran homelessness

Chronic Homeless Workgroup

Chronic Homeless Workgroup:

- Ohio BoSCoC working to functionally end chronic homelessness in the CoC
  - Newly formed workgroup
    - Expanding PSH availability
    - Guidance on creating and using centralized waitlists for PSH
    - Matching resources to those with greatest needs

Chronic Homeless Workgroup:

- Newly formed workgroup
  - Just beginning to meet
  - Anyone interested in participating should contact Erica Mulryan

HMIS

HMIS Annual Renewal Timeline

- All materials are due Monday, 08/01/2016
- Package includes Agency and Agency Administrator Agreement, End User Agreements, and Participation Fee Election Form
- Direct your questions to hmis@cohhio.org

HUD's System Performance Measures

- Seven system-level performance measures
- Provides a more complete picture of a community's progress in preventing and ending homelessness
- Primary uses of the measures:
  1. HUD will use the data as selection criteria to award projects under future NOFAs
  2. To enable communities to evaluate and improve their performance

CoC Reporting Requirements:

- CoC must submit to HUD by August 1, 2016
- Data is collected using Bowman-created report
- Reporting period: 10/1/13-10/1/15 (2 years)
- Data submission this year will serve as a baseline that HUD will use to calculate progress in upcoming years

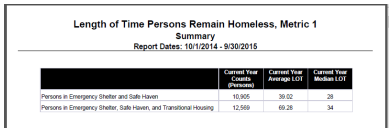
Reporting and Data Collection Responsibilities:

- COHHIO:
  - will run and submit reports to HUD
- Providers/End Users:
  - Continue to enter accurate and timely data as required by the CoC HMIS Data Standards

Note: System Performance Reports are not available to end users at this time.

Measure #1
Length of Time Homeless:

- ES, TH, and SH stays only
- Providers should run:
  - Bed Utilization Report (accurate representation of which clients were in project during reporting period)
  - QPR (whether project is meeting CoC goals for LOS)

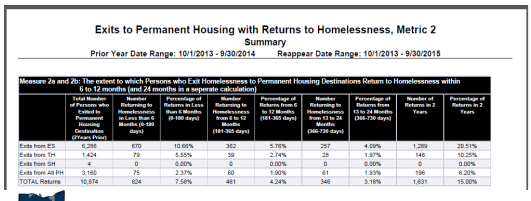


Length of Time Persons Remain Homeless, Metric 1
Summary
Report Dates: 10/1/2014 - 9/30/2015

	Current Year Counts (Persons)	Current Year Average LOT	Current Year Median LOT
Persons in Emergency Shelter and Safe Haven	10,905	39.02	28
Persons in Emergency Shelter, Safe Haven, and Transitional Housing	12,569	69.28	34

Measure #2
Returns to Homelessness:

- Providers should run:
  - Recurrence report (to look at performance)
  - Bed Utilization Report and Data Quality Report (to ensure accuracy of data)



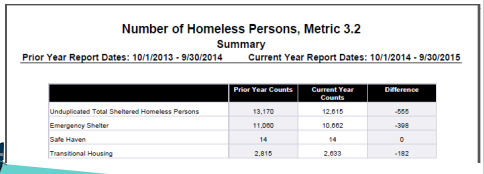
Exits to Permanent Housing with Returns to Homelessness, Metric 2
Summary
Prior Year Date Range: 10/1/2013 - 9/30/2014 Reappear Date Range: 10/1/2013 - 9/30/2015

Measure 2a and 2b: The extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a separate calculation)

	Total Number of Persons who Exited to Permanent Housing Destination (2Years Prior)	Number Returning to Homelessness in Less than 6 Months (0-180 days)	Percentage of Returns in Less than 6 Months (0-180 days)	Number Returning to Homelessness from 6 to 12 Months (181-365 days)	Percentage of Returns from 6 to 12 Months (181-365 days)	Number Returning to Homelessness from 13 to 24 Months (366-730 days)	Percentage of Returns from 13 to 24 Months (366-730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exits from ES	6,298	670	10.66%	362	5.76%	257	4.09%	1,289	20.51%
Exits from TH	1,424	79	5.55%	39	2.74%	28	1.97%	146	10.25%
Exits from SH	4	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Exits from All PH	3,160	75	2.37%	60	1.90%	61	1.93%	196	6.20%
TOTAL Returns	10,874	824	7.58%	461	4.24%	346	3.18%	1,631	15.00%

Measure #3
Number of Homeless Persons:

- Includes clients with stays in ES, TH, or SH
- Providers should run:
  - Bed Utilization Report (to ensure accuracy of data)
  - Desk Time report (entry/exit data to be entered within 5 days)

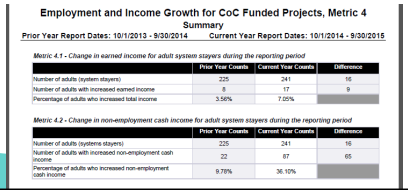


Number of Homeless Persons, Metric 3.2
Summary
Prior Year Report Dates: 10/1/2013 - 9/30/2014 Current Year Report Dates: 10/1/2014 - 9/30/2015

	Prior Year Counts	Current Year Counts	Difference
Unduplicated Total Sheltered Homeless Persons	13,170	12,615	-555
Emergency Shelter	11,060	10,662	-398
Safe Haven	14	14	0
Transitional Housing	2,815	2,633	-182

Measure #4
Employment and Income Growth:

- Includes only clients in CoC-funded projects
- Providers should run:
  - Data Quality Report (to ensure accuracy of data)
  - QPR (to look at performance)



Employment and Income Growth for CoC Funded Projects, Metric 4
Summary

Prior Year Report Dates: 10/1/2013 - 9/30/2014 Current Year Report Dates: 10/1/2014 - 9/30/2015

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

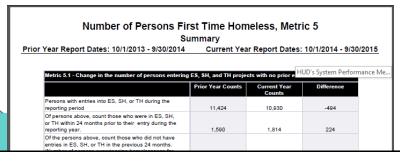
	Prior Year Counts	Current Year Counts	Difference
Number of adults (system stayers)	225	241	16
Number of adults with increased earned income	8	17	9
Percentage of adults who increased total income	3.56%	7.05%	

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Prior Year Counts	Current Year Counts	Difference
Number of adults (systems stayers)	225	241	16
Number of adults with increased non-employment cash income	22	87	65
Percentage of adults who increased non-employment cash income	9.78%	36.10%	

Measure #5
Number of Persons who Become Homeless for the First Time:

- Determined by using entry/exit data, not length of time data
- Providers should run:
  - Bed Utilization Report (to ensure accuracy of data)
  - Desk Time Report (data has been entered within 5 days)



Number of Persons First Time Homeless, Metric 5
Summary

Prior Year Report Dates: 10/1/2013 - 9/30/2014 Current Year Report Dates: 10/1/2014 - 9/30/2015

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior	HUD's System Performance Me...		
	Prior Year Counts	Current Year Counts	Difference
Persons with entries into ES, SH, or TH during the reporting period	11,424	10,930	-494
Of persons above, count those who were in ES, SH, or TH within 24 months prior to their entry during the reporting year.	1,590	1,814	224
Of the persons above, count those who did not have entries in ES, SH, or TH in the previous 24 months.			

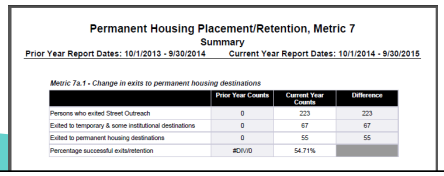
Measure #6
Homeless Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition:

- The Ohio BoSCoC does <u>not</u> report on this measure

Measure #7
Successful Placement from Street Outreach:

- Determined by using Destination data*
- Providers should run:
  - QPR (to check performance)
  - Data Quality report (to ensure accuracy of data)*

*If you haven't already put processes in place to get accurate destination data, do so now!



Permanent Housing Placement/Retention, Metric 7
Summary

Prior Year Report Dates: 10/1/2013 - 9/30/2014 Current Year Report Dates: 10/1/2014 - 9/30/2015

Metric 7a.1 - Change in exits to permanent housing destinations

	Prior Year Counts	Current Year Counts	Difference
Persons who exited Street Outreach	0	223	223
Exited to temporary & some institutional destinations	0	67	67
Exited to permanent housing destinations	0	55	55
Percentage successful exits/retention	#DIV/0	54.71%	

Summary/Provider Responsibilities:

- Run the Bed Utilization Report on PSH, ES, TH, and SH projects, check for accuracy
- Run the "Data Quality- All Workflows" report for all projects
- Be sure all clients have been entered ***and exited*** with accurate dates

Summary/Provider Responsibilities:

- Check the Quarterly Performance Report (QPR) and the Recurrence Report to be sure that project is meeting CoC goals
- Run the Desk Time Report to be sure that all data is entered within 5 days

Summary/Provider Responsibilities:

- For all reports:
  - Begin by using date ranges of 10/1/14 to the current date.
  - If there is a lot to correct, then rerun the reports on 10/1/2014 - 10/1/2015 and concentrate on that first.
- If you need assistance in running reports, please go to http://hmis.cohhio.org and/or email hmis@cohhio.org.

BoSCoC Membership

- Ohio BoSCoC Board and Workgroups solicit new members annually
  - Application will be rolled out fall 2016
  - Encourage participation from persons/providers not currently involved
- Ohio BoSCoC Board membership
  - Various at-large representatives
  - Representatives from each Homeless Planning Region

- Ohio BoSCoC Board membership
  - Representatives from each Homeless Planning Region
    - Responsible for sharing information from the CoC Board with regional colleagues and providing feedback/info to the CoC Board from the region
  - CoC Board meetings open to the public
    - Contact Erica Mulryan if you'd like information

Thank you!

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